

Early Learning Hub of Linn, Benton & Lincoln Counties Health Care Integration Work Group Meeting Minutes

MEETING COMMENCED	9:30 am, April 9, 2024 Online Via Zoom
MEETING CALLED BY	Deanna Barclay
PRESENTERS	Joyce Stone, Unite Us
WORKGROUP MEMBERS PRESENT	Andrea Bartell, Monica Boylan, Belit Burke, Mandy Clark, Karol Elizondo, Annie Gottfried, Georgia Smith, Paul Smith, Karen Weiner
STAFF MEMBERS PRESENT	Connie Adams, Kristi Collins, Matt Grams, Antonia Huerta, Jinguang Lin, Sam Rounsavell, Carmen Santacruz, Kelly Schell, Leanne Trask
RECORDED	Yes

Agenda Topics

Discussion Item	Welcome and Introductions
Workgroup members introduced themselves.	

Special Presentation	Joyce Stone, Unite Us
Joyce took questions from the workgroup.	
Questions	Responses
Will we be able to merge duplicate records?	This is in development and should be available soon.
Are unlimited Unite Us licenses available for community-based organizations?	Yes. However, county-based organizations do have some limitations. Joyce is working on ensuring that those partners have the access they need. Another department supports the growth and development of County/Government partners.
Are licenses per organization or person?	Licenses are per person to access Unite Us.
How can individuals access training?	There is online self-paced training. Joyce will meet with individuals and groups to do in-person training.

<p>Are County licenses per County or program at the County?</p>	<p>For Counties, there will be 5-7 licenses available per program. However, this is being discussed internally and they hope to offer unlimited licenses to Counties in the future.</p>
<p>Can a program use a common login to share Unite Us among teams</p>	<p>No. To maintain HIPAA/FERPA protections, users must have a unique login.</p>
<p>Samaritan Medical providers do not have access to Unite Us, and PSN and Pollywog do not have access to EPIC. So many referrals are skipping Unite Us and Pollywog and just connecting directly outside the referral systems.</p> <p>Is a Unite Us and Epic system referral connection being developed?</p>	<p>A streamlined process is under development.</p>
<p>What is the benefit to small organizations with a functional warm-handoff referral system in place to use Unite Us instead?</p>	<p>Unite Us is a service solution that is specific to individual clients. It creates a referral network of healthcare providers, payers, governments, nonprofits, private-sector entities, etc. It identifies social needs in communities, manages enrollment of individuals in services, and leverages meaningful outcomes data and analytics to further drive community investment.</p>
<p>Individuals must consent to referrals through Unite Us but are surprised when the agencies referred contact them. It can feel like a cold call.</p>	<p>Consent for referrals is offered in six different ways. Set up this grade reading level and 49 other languages. However, it can be overwhelming, and individuals may not remember what they consented to. Programs can work on their client procedures to help individuals feel like warm handoffs are happening.</p>
<p>HRSN Programs</p>	<p>Please let Joyce know if your agency would like to be involved.</p>

Discussion Item	HCI Business
<p>This workgroup was awarded an OHA Equity Grant for the Asset Mapping project. Connie will lead this project, which must be completed by June 2025. This project will need support from community partners to help with locations, child care, and other practical support.</p>	

Discussion Item	Pollywog Updates
<p>Pollywog is applying for the Community Capacity Building Funds as part of the 1115 Medicaid waiver. More staff will be moved into Traditional Health Worker (TWH) roles. LBCC will be offering that training in the Fall. Pollywog will also ask LBCC to offer continuing education classes for THW.</p>	
<p>Pollywog has many upcoming tabling events. If partners would like more information about upcoming community events, please get in touch with Pollywog or visit our Community Communication Sharing group on Basecamp.</p>	

Discussion Item	IHN-CCO/Samaritan Updates
<p>The Care Coordination rules have changed, and the whole system is being reviewed in light of the OAR changes. The Care Coordination Department will be a major source of referrals through Unite Us as the HRSN rolls out.</p>	

Next Meeting	9:30 am, May 14, 2024 Online Via Zoom
Meeting Adjourned	10:52 am