Early Learning Hub of Linn, Benton & Lincoln Counties Health Care Integration Work Group Meeting Minutes

MEETING COMMENCED	9:30 am, January 9, 2024 Online Via Zoom
MEETING CALLED BY	Deanna Barclay
PRESENTERS	Carolyn Black, Senior Outreach and Education Coordinator, Oregon Health Authority Annie Gottlieb, IHN-CCO Engagement and Transformation, Samaritan Health Plans
WORKGROUP MEMBERS PRESENT	Monica Boylan, Belit Burke, Mandy Clark, Karol Elizondo, Mike Jerpbak, Paul Smith, Karen Weiner
STAFF MEMBERS PRESENT	Connie Adams, Kristi Collins, Antonia Huerta, Jinguang Lin, Sam Rounsavell, Carmen Santacruz, Leanne Trask
RECORDED	Yes

Agenda Topics

DISCUSSION ITEM	Welcome and Introductions
Workgroup members introduced themselves.	

SPECIAL	shared information about the Health Insurance Marketplace
PRESENTATION	through Oregon HealthCare.gov.

Carolyn primarily serves Linn, Benton, and Lincoln counties. She shared information about the Health Insurance Marketplace through Oregon HealthCare.gov. Carolyn is part of the Health Insurance Marketplace outreach team. They ensure the plans that are sold to Oregonians meet the requirements that are set forth in the Affordable Care Act. They provide assistance with enrollment as well as educate Oregonians about the financial help and health coverage that's available through the marketplace.

She explained the different types of plans that can be found in the healthcare marketplace and the eligibility criteria to shop there.

To be eligible to enroll in health coverage through the Marketplace, a person must:

- Live in the United States (U.S).
- Be a U.S. citizen or national, or be lawfully present non-citizen in the U.S.
- Not be incarcerated.

Open Enrollment is November 1-January 15

- Enroll by December 15 for coverage that starts January 1
- Enroll by January 15 for coverage that starts February 1

Outside the yearly Open Enrollment, a person can get coverage or change plans only if a person:

- Have a life change or income that qualifies for a Special Enrollment Period.
- Qualify for Medicaid or the Children's Health Insurance Program (CHIP). A person can enroll any time of year, and coverage can start immediately.

Carolyn discussed the financial assistance available through the marketplace. It comes in the form of premium tax credits, which help lower the amount of person pays. Depending on a person's expected household income for the year, they may qualify for:

- Lower costs for a Marketplace plan, like the premium tax credit that lowers the monthly plan premium, and extra savings on out-of-pocket costs like deductibles, copayments, and coinsurance.
- Coverage through Medicaid or CHIP. Children may qualify for CHIP, even if the parent doesn't qualify for Medicaid.

The window shopping tool on the healthcare.gov website allows people to find out if they are potentially eligible for financial assistance without having to complete the entire application.

The workgroup asked about the tax credits. Carolyn explained that the premium tax credit is available in advance.

The workgroup asked about the Health Care Market Placed communication strategy and how we can get to the populations that are experiencing disparities and health inequities.

SPECIAL PRESENTATION

Annie Gottlieb, IHN-CCO Engagement and Transformation, Samaritan Health Plans

Annie Gottfried spoke about the Social Determinants of Health Screening and Referral Practices for IHN-CCO members.

Social screenings are ways of gathering social, economic, and environmental information on the member that may impact their health, such as:

- Food, housing, and transportation needs
- Income barriers
- Additional needs water, heat, and a/c, safe spaces to live

Those screenings are being given:

- When enrolling into OHP/IHN-CCO
- At the provider's office
- By a care coordinator
- By a social worker, community health worker

The social needs screening and referral measure is intended to ensure equitable connections to needed services.

OHA's goal for the social needs screening & referral measure is to address the social, economic, and environmental aspects that are impacting Medicaid enrollees in Oregon.

Prapare tool will be used to screen IHN-CCO members. All screenings must ensure Member Privacy. This means conducting screenings by a person the member trusts and in a private setting.

To ensure IHN members are referred to services they can easily access:

- 1. IHN will do an evaluation of the food, transportation, and housing services available in the area and the barriers members have accessing those services
- 2. Share findings with provider groups, public health, and other community organizations
- 3. Work with food, transportation, and housing organizations to enroll in Unite Us/Connect Oregon
- 4. Establish agreements with provider groups and community organizations to ensure members are receiving social needs screenings annually and are using Unite Us/Connect Oregon

To prevent over-screening of IHN members, IHN will provide training and connect screeners with resources.

Annie asked the workgroup for feedback.

- Is there anything else IHN-CCO needs to consider in their social screening policies?
- Any suggestions on things staff should consider when giving social screenings with IHN members?

The workgroup discussed how the Unite Us platform might be used to help track these screenings.

DISCUSSION ITEM Raise Up Oregon 2.0

Kristi discussed Raise Up Oregon and the EL Hub strategic planning process. The results from the Jam Board activity in this workgroup will be shared with the Governing Board as part of strategic planning.

One of the strategies within Raise Up Oregon is Support Connect Oregon or Unite US statewide. This workgroup was tasked with giving feedback on this through a Jam Board activity.

The workgroup discussed Unite Us.

- LeAnne shared the reasons Pollywog switched to the Unite Us platform and the benefits of closed-loop referrals.
- A workgroup member expressed concerns about the signup process and finding parts of the platform that relate to small non-profits.
- Workgroup members expressed difficulty getting access and licenses.
- There is frustration around using Unite Us with all agencies and directing referrals to the right person at a large agency.
- Need for ASQ screenings to be included in Unite Us.

LeAnne will ask if Joyce Stone from Unite Us will come to the February meeting to answer questions from this workgroup.

DISCUSSION ITEM	Pollywog Update
LeAnne shared Pollywog analytics.	

DISCUSSION ITEM HCI Business

Sam shared a new resource from The 4th Trimester Project: https://newmomhealth.com/

LeAnne asked the workgroup for Pollywog Newsletter topic suggestions. She also shared that the January newsletter was about Car Seat safety.

Sam reminded the workgroup that the Early Learning Hub & Pollywog have a virtual bulletin board for our partners to share events, information, and resources of interest to families and service providers who work with families in Linn, Benton, and Lincoln Counties.

If you have a Basecamp account, join our group with this link https://3.basecamp.com/3663684/projects/32103660.

If you are new to Basecamp, please email Sam at <u>sam.rounsavell@linnbenton.edu</u> for an invitation to join.

NEXT MEETING	9:30 am, February 9, 2024 Online Via Zoom
MEETING ADJOURNED	10:55 am