

# CCO System Level Social-Emotional Health Measure Overview

Linn, Benton, Lincoln Early Learning Hub Health Integration Committee

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## Presentation overview

- Review the history of CCO Incentive Metric Program.
- Review the list of Incentive Pool Metrics for Calendar Year 2022
- Provide context of how the CCO System Level Social-Emotional Health Measure was developed.
- Introduce the four components of the new measure.



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## Acknowledgements to:

- CCO Metrics and Scoring Committee:  
<https://www.oregon.gov/oha/hpa/analytics/Pages/Metrics-Scoring-Committee.aspx>
- Members:  
<https://www.oregon.gov/oha/HPA/ANALYTICS/MetricsScoringMeetingDocuments/MetricsScoringCommitteeRoster.pdf>
- TAG: Technical Advisory Group of the CCO Metrics and Scoring Committee  
<https://www.oregon.gov/oha/HPA/ANALYTICS/Pages/Metrics-Technical-Advisory-Group.aspx>
- Health Aspects of Kindergarten Readiness Workgroup:  
<https://www.oregon.gov/oha/HPA/ANALYTICS/Pages/KR-Health.aspx>
- Sara Kleinschmit, MSc (she, her, hers), OHA Policy Advisor  
 Health Policy and Analytics Division, Office of Health Analytics



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## Quality Incentive Program Structure

- Governed by the Metrics and Scoring Committee
- CCOs have earned incentive payments for improvements on a set of health care quality metrics since 2013.
- Annual incentive payments have been \$47m - \$188m.
- To earn quality pool funds, CCOs must show improvements on the health care quality measures selected by the Metrics & Scoring Committee.
- CCOs do **not** need to achieve all metrics to earn full incentive program payment.

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## Partnership Effort



Subsequent slide material provided by  
partners at the Oregon Pediatric Improvement  
Partnership and Children's Institute

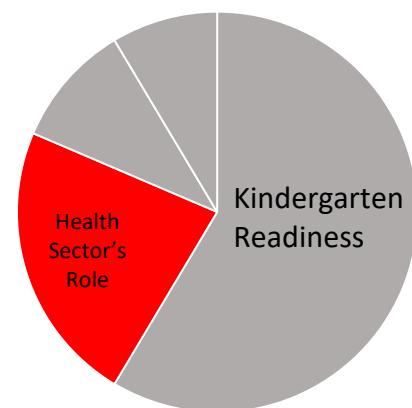


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## Health Aspects of Kindergarten Readiness Technical Workgroup Launched in 2018

Workgroup Charged to Recommend one or more health system quality measures that:

- Drive health system behavior change, quality improvement, and investments that contribute to improved kindergarten readiness
- Catalyze cross-sector collective action necessary for achieving kindergarten readiness
- Align with the intentions and goals of the CCO metrics program



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## Health Aspects of Kindergarten Readiness Technical Workgroup Members

- Workgroup roster included:
    - CCO representatives
    - Health care providers
    - Early learning hub and early learning program representatives
    - Health care quality measurement expertise
    - Health care consumer representatives
  - Support team included Children's Institute, Oregon Health Authority, and consultants
    - Facilitator: Diana Bianco, Artemis Consulting
    - Measurement Expertise: Colleen Reuland, Oregon Pediatric Improvement Partnership
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## Centering Family Voice

### How do health services support school readiness?

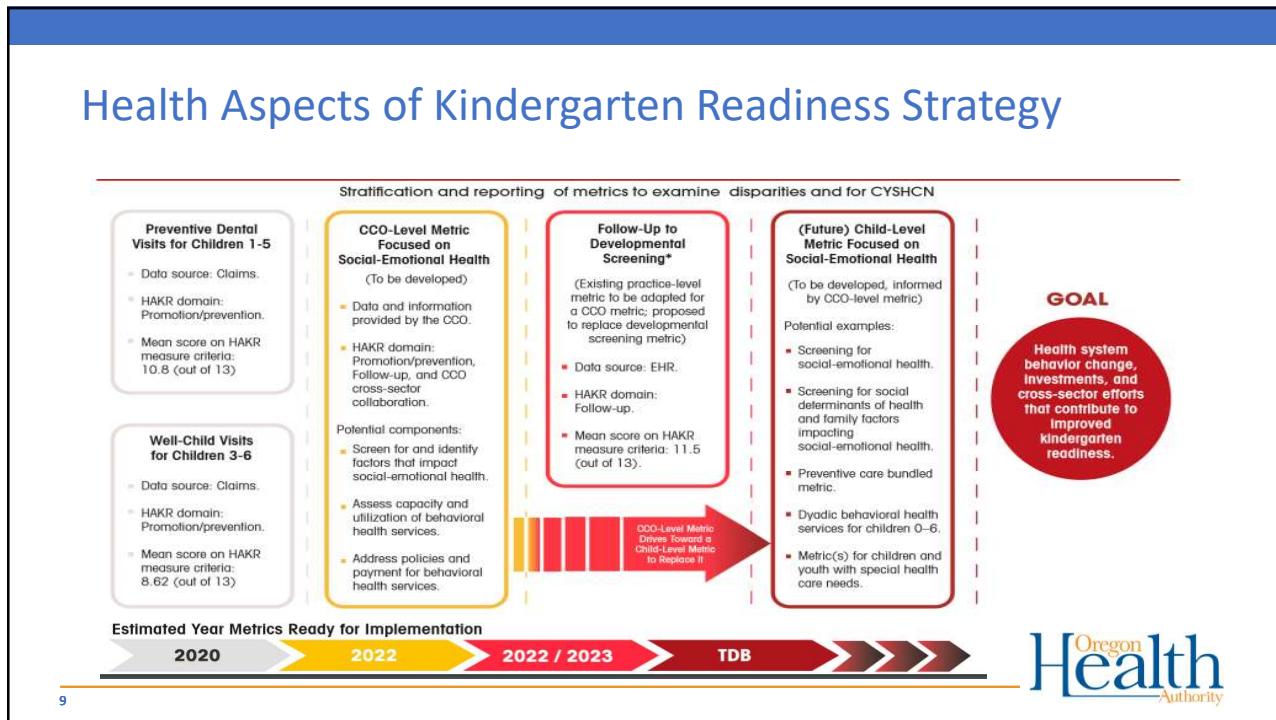
- Take time to build trust, listen to families, and ask about concerns
- Provide quality prenatal and postpartum care and parental health services, especially mental health
- Monitor child development, provide immunizations and ensure nutrition
- Make referrals to needed health, early learning and family support services

### How can health services continue to improve?

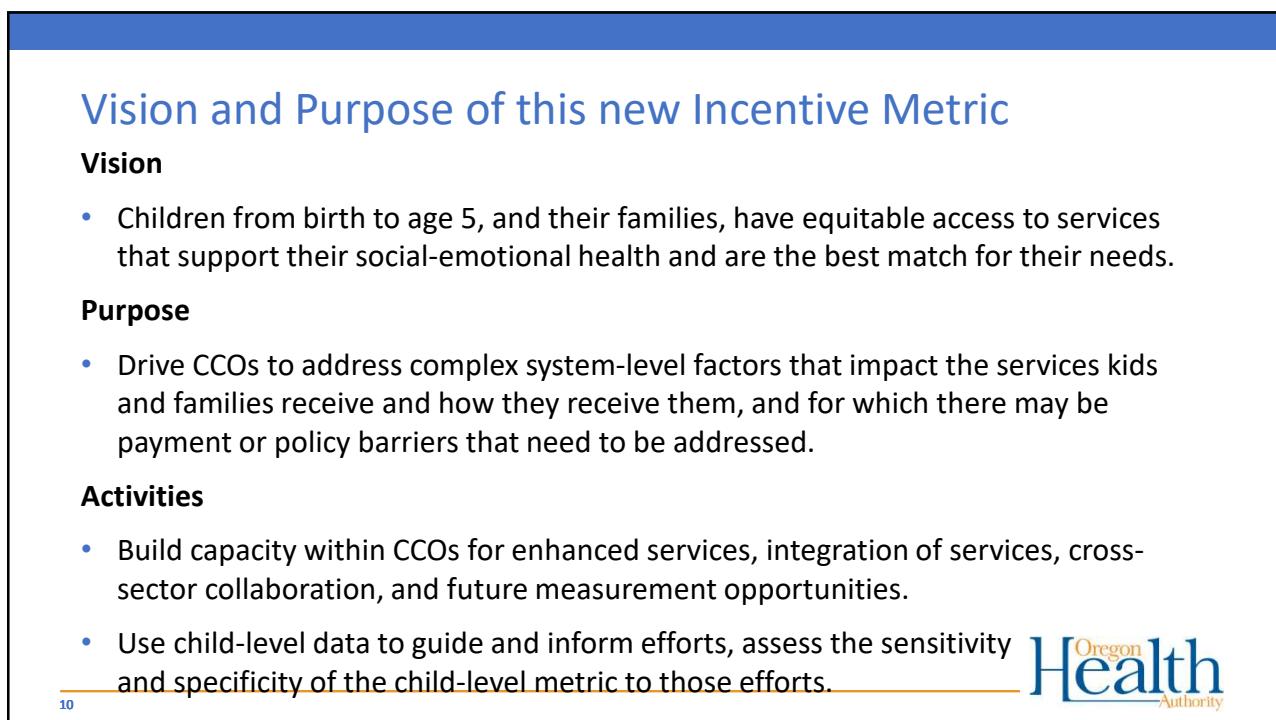
- Spend more time with families, develop trust
- Share expertise, information, and guidance about supporting learning at home
- Identify developmental concerns early, provide referrals to needed services and follow up
- Increase local access to health services, especially in rural areas
- Approach health care holistically, and provide support to parents and caregivers



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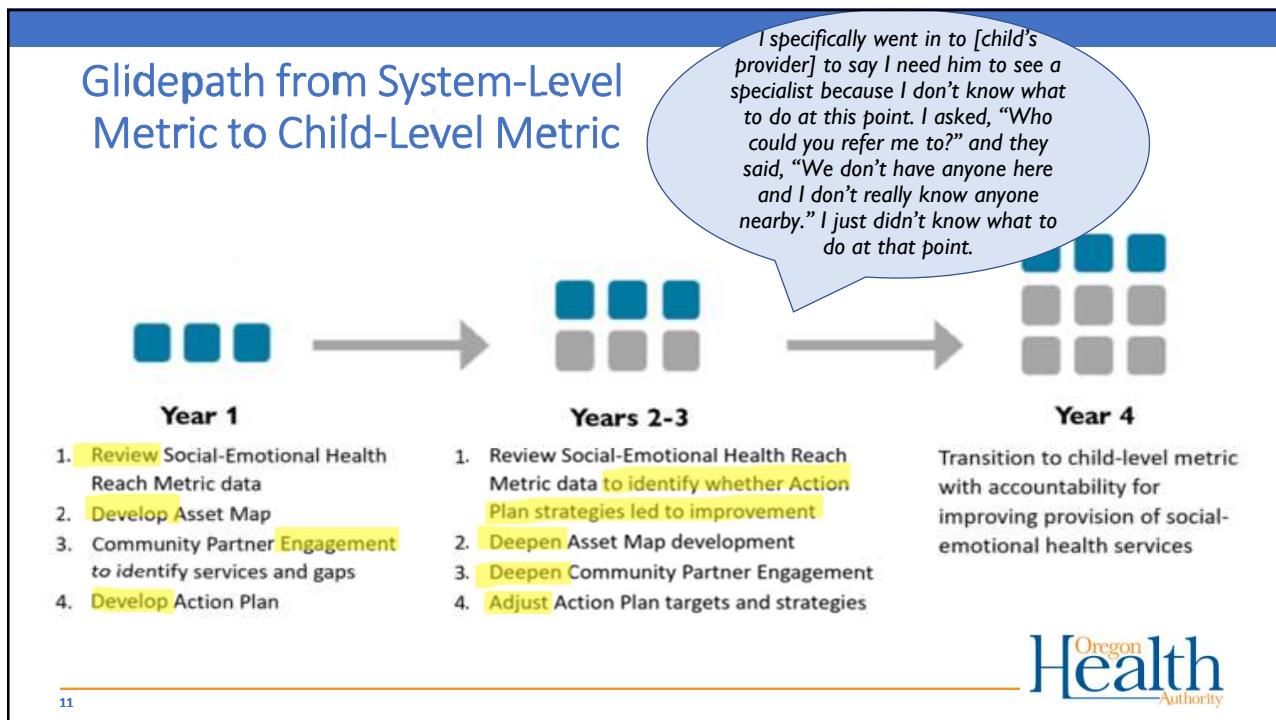


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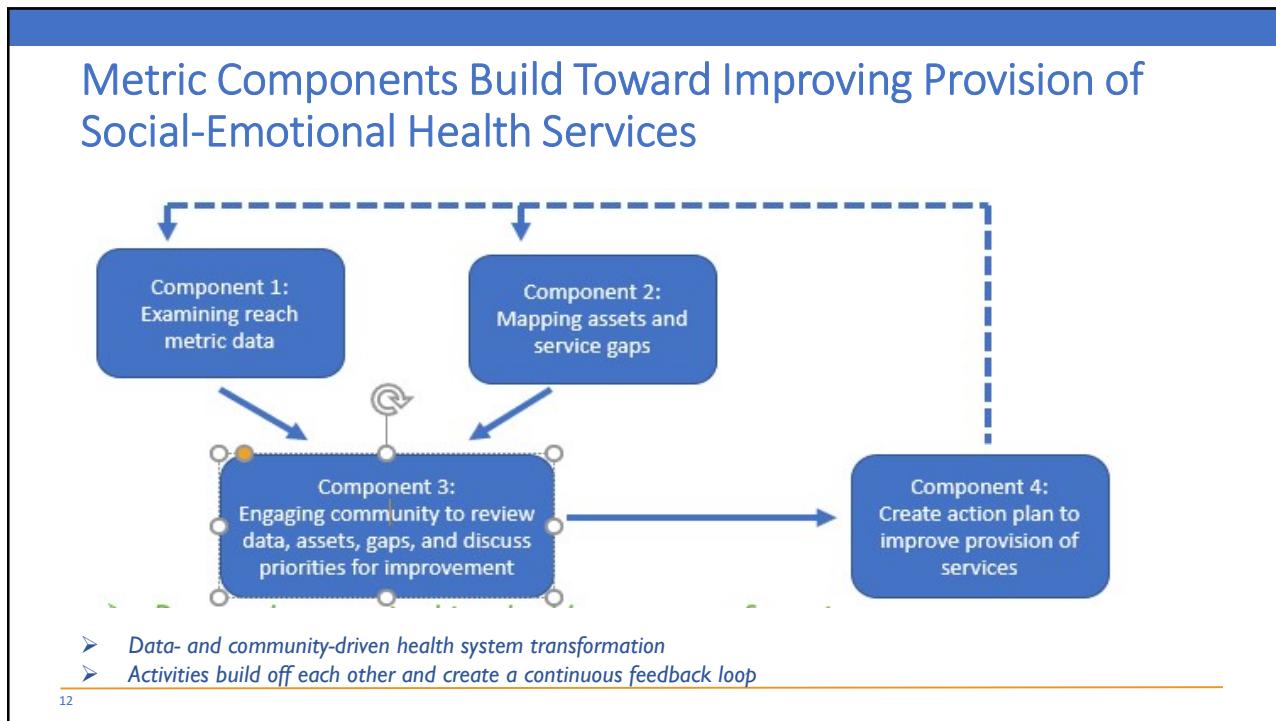


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## Component 1: Social-Emotional Health Reach Data Review and Assessment

		Measurement year requirements		
	Work to be accomplished	MY 1	MY 2	MY 3
<b>Component 1: Social-Emotional Health Reach Metric Data Review and Assessment</b>				
1.	The CCO reviewed the Social-Emotional Health Reach Metric Report provided by OHA, including: 1) <b>aggregate reports</b> , and 2) <b>child-level data file</b> .	Must pass	Must pass	Must pass
2.	The CCO examined the Social-Emotional Health Reach Metric data for at least one population with historical inequitable outcomes, using CCO data available. (Examples: race, ethnicity, use of translator, geographic region)	Must pass	Must pass	Must pass
3.	The CCO assessed payment policies and contracts for claims in the Social-Emotional Health Reach Metric to ensure a continuum of services addressing Social-Emotional health from prevention to treatment, including community options and arrangements.	Must pass	Must pass	Must pass
4.	The CCO identified missing assessment or service claims and submitted additional data capturing children accessing services not yet reflected in the reach metric data.	Optional	Optional	Optional

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## Social-Emotional Health Reach Data to be Provided by OHA to CCOs End of January 2022

- Novel metric, no current tracking of access of services for this population in OHA
- Child-level data meant to capture a **range of assessments (including screening) and services** provided across the spectrum of providers and to allow for innovative billing by early learning and other community-based providers.
- Two parts:
  - Component A: Assessments (*Includes Bright Future's rec. screening for all children*)
  - Component B: Services
    - Services can be provided in an array of settings – integrated behavioral health, home visiting, and in specialty mental health.
    - Includes applicable codes that are valid, even though they may not be currently used given feedback through engagement and attestation focus on payment and policies.



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## Reach Measure Report (provided to CCOs in January of each measurement year for Component 1)

1. Child-Level Data File: Whether child had a social-emotional health assessment or services, list-level indicators
2. Aggregate Report: Trended reach metric findings
3. Aggregate Report: Reach metric findings by social complexity factors

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## Component 2: Asset Map of Existing Social-Emotional Health Services and Resources

		Measurement year requirements		
	Work to be accomplished	MY 1	MY 2	MY 3
<b>Component 2: Asset Map of Existing Social-Emotional Health Services and Resources</b>				
5.	<p>The CCO developed an Asset Map to capture services in the CCO region that address children's Social-Emotional health, including service and provider characteristics to assess capacity and gaps.</p> <ul style="list-style-type: none"> <li>• MY 1: Asset map for <b>contracted behavioral health services</b>.</li> <li>• MY 2: Expand asset map to <b>Social-Emotional health services provided in integrated behavioral health</b>.</li> <li>• MY 3: Expand asset map to <b>early learning and other community-based Social-Emotional health services</b>.</li> </ul>	Must pass	Must pass	Must pass
6.	The CCO reviewed key considerations and submitted a summary of reflections about asset mapping process.	Optional	Optional	Optional

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## Component 2: Asset Map of Existing Social-Emotional Health Services and Resources

- Asset map ensures a focus on communities who have been historically marginalized and experience inequitable access to services and support.
  - Template provided to CCOs based on improvement pilots
  - Ensure standardization
  - Framework anchored to evidence based.
- Within each component of the asset map, requirement to identify:
  - Location of services (addressing geographic disparities in access)
  - Race and ethnicity of providers
  - Language(s) spoken by providers



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## Component 3: CCO-Led Cross-Sector Community Engagement

		Measurement year requirements		
	Work to be accomplished	MY 1	MY 2	MY 3
<b>Component 3: CCO-Led Cross-Sector Community Engagement</b>				
7.	The CCO engaged cross-sector community partners to review and discuss: 1) <b>Social-Emotional Health Reach Metric data</b> , 2) <b>Asset Map</b> of Social-Emotional Health Services and Providers, and 3) <b>Barriers and opportunities</b> to improve Social-Emotional Health service capacity and access.	Must pass	Must pass	Must pass
8.	The CCO engaged communities who have been historically marginalized* to review and discuss: 1) <b>Social-Emotional Health Reach Metric data</b> , 2) <b>Asset Map</b> of Social-Emotional Health Services and Providers, and 3) <b>Barriers and opportunities</b> to improve Social-Emotional Health service capacity and access.	Must pass	Must pass	Must pass
9.	The CCO implemented best-practice strategies to obtain meaningful input from the historically marginalized communities*	Must pass	Must pass	Must pass
10.	The CCO submitted a summary of reflections from conversations with cross-sector community partners and families.	Optional	Optional	Optional

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## Component 4: Action Plan to Enhance Social-Emotional Health Capacity

	Work to be accomplished	Measurement year requirements		
	Component 4: Action Plan to Improve Social-Emotional Health Service Capacity and Access	MY 1	MY 2	MY 3
11.	The CCO has developed an Action Plan informed by data review, asset mapping, and community conversations in Components 1-3. Action Plan includes: <ul style="list-style-type: none"> <li>• <b>Target areas selected</b></li> <li>• <b>Improvement strategies and progress milestones</b></li> </ul>	Must pass		
12.	The CCO has included input from communities who have been historically marginalized* in the development of the Action Plan.	Must pass		
13.	The CCO has assessed progress on their Action Plan, measured by meeting target area milestones and making improvements to Social-Emotional Health Reach Metric data, and has revised Action Plan accordingly.		Must pass	Must pass
14.	The CCO included input from cross-sector partners and communities who have been historically marginalized* in the revision of the Action Plan.		Must pass	Must pass

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## Glidepath from System-Level Metric to Child-Level Metric



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## Measurement Year 2022 Timeline

- May 2021: [Draft specifications](#) shared with Metrics & Scoring Committee.
- November 2021: Updated draft specifications for all 2022 incentive measures posted to [incentive program webpage](#)
- By 31 December 2021: OHA posts final specifications for all 2022 incentive measures on [program webpage](#) (will include Asset Map and Action Plan templates)
- By 31 January 2022: OHA will share reach measure report with CCOs
- TBD (Jan. or April 2023): CCO required to
  - (a) completes attestation survey
  - (b) submits copy of Asset Map and
  - (c) submits copy of Action Plan to OHA
- June 2023: CCOs receive incentive program payments for 2022

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## Measure Requires CCOs to Lead Cross-Sector Community Engagement

- CCOs must engage cross-sector community partners to review and discuss:
  - 1) **data** on access to social-emotional health services;
  - 2) **asset map** of social-emotional health services and providers; and,
  - 3) **barriers and opportunities** to improve social-emotional health service capacity and access.
- CCOs must also engage communities who have been subjected to historical and contemporary injustices in above review, discussion, and planning.
- CCOs must work with community partners to create an action plan to address barriers.

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## Questions?

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