

Early Learning Hub of Linn, Benton & Lincoln Counties

Health Care Integration Work Group Meeting Minutes

MEETING COMMENCED	9:30 am November 9, 2021 Online via Zoom
MEETING CALLED BY	LeAnne Trask
WORK GROUP MEMBERS PRESENT	Deanna Barclay, Jessica Barker, Jeff Davis, Mike Jerpak, Sommer McLeish, Mike McMillian, Sadie Peterson, Nef Pizano, Hanne Smith, Jasper Smith, Charlene Yager
PRESENTERS	Breeze Powell, Monica Boylan, Karol Elizondo
STAFF MEMBERS PRESENT	Connie Adams, Kristi Collins, Matt Grams, Antonia Huerta, Sam Rounsavell, Carmen Santacruz, Kelly Schell, LeAnne Trask
RECORDED	Yes

Agenda topics

DISCUSSION ITEM	Welcome and Introductions.
	Committee Members introduced themselves.

SPECIAL PRESENTATION	Special Presentation: Family Connects Home Visiting Nurses
	<p>Breeze, Monica, and Karol presented about the Family Connects Home Visiting Program. Breeze shared that Lincoln County Family Connects offers visits to all families, regardless of insurance. Families are met in the hospital and get introduced to the program. They have found that making a face-to-face connection with parents results in more engagement in the program. To contact the program support specialist in Lincoln County - Kelly Liles 541-265-0457 and Breeze Powell bpowell@co.lincoln.or.us, 541-819-2657.</p> <p>Monica shared that Linn County Family Connects offers visits to all Linn County families delivering at Good Samaritan in Corvallis and Albany General. They hope to expand to Lebanon Hospital by May 2022. They are seeing these families regardless of insurance. Their clients have primarily been IHN-CCO families so far. The nurses are spreading the message that everyone can benefit from help, parents don't need to risk into the program. Linn County Family Connects is working hard to visit everyone by 3 weeks and definitely before the 6-week postpartum checkup. They are offering virtual visits only at this time.</p> <p>Karol shared a bit about the Family Connects Program. It is an evidence-based universal home visiting program for families with new babies. The Benton County Family Connect program has 3 nurses and is serving just Medicaid clients in Benton County at this time. Through the program, the nurses work to connect families with a family health assessment, parent education, community resources,</p>

and closed-loop referrals through Pollywog. They are offering virtual visits at this time, with occasional in-person visits with a doctor's referral. Benton County Family Connects has space on its caseload to receive more referrals.

DISCUSSION ITEM Early Learning Hub

Kristi presented information about Theory of Change, Raise Up Oregon, and the Early Learning Hub Governing Board.

Under the New Theory of Change, the end result of this process is that children will be arriving ready for kindergarten. The early outcomes that let us know we are on track for that goal are that children are healthy stable attached families. To get there we need an effective multi-sector early childhood system. These are our overreaching goals for the Early Learning Hub system.

The change to the scope of work is in the collaborative action around how we accomplish these goals. We will be focusing on system change strategies to achieve our goals. We need to address the root causes of local system issues by discovering the barriers that prevent families from accessing the services and supports that they need. This group will focus on identifying critical healthcare partners to address the needs of children and families. Our system change strategies need to be integrated and implemented effectively. We will accomplish this with strategic convening to come together to discuss actions to meet the health care needs of the youngest community members in our region.

Pollywog is an example of this system change strategy.

Kristi discussed the question "How do we implement Theory of Change in alignment with Raise Up Oregon, our statewide early learning system plan?".

Kristi reviewed the explanation of symbols of Raise Up Oregon. Significantly, this is a top-down investment trickling down to the local level instead of Early Learning Hubs at the local level trying to convince our partner agencies on why this work is important. The leads of the agencies identified on the explanation of symbols have already invested time and resources into the development of the strategies and identified which ones align with their organizations. Our partners have invested in this work and are bringing it down to the local level.

Kristi shared Raise up Oregon at a Glance. Our Early Learning Hub Governing Board went through these strategies to decide which ones we should take the lead on at the local level, which we should be a partner on, and which strategies the state will take the lead on. The Board has provided this Work Group some direction in which strategies to focus on.

The Early Learning Hub should take the lead on:

- Strategy 8.1 – Create universal connection point for families with newborns
- Strategy 10.2 – Ensure family-friendly referrals

Our work with Family Connects meets strategy 8.1. Both Pollywog and Family Connects align with strategy 10.2 by helping to connect families to resources and developing and expanding closed-loop referrals among local resource partners.

Karol discussed how referrals work for Benton County. They start with the Pollywog database for resource referrals. If a resource is not inside Pollywog, she can provide the family with resource contact information and the education and support to access it. She also works with Pollywog to add resources to the database that are often requested by families.

Pollywog is discussing how to do referral follow-up and satisfaction surveys among families to get family feedback.

The Early Learning Hub should be a partner in supporting:

- Strategy 5.2: - Continue to prioritize screening through the health system and build pathways from screening to a range of community-based services and supports for children and families. Health Sector as Lead with Pollywog and HCI supporting
- Strategy 1.1 – Expand parenting education and family supports. PSN as lead with Pollywog supporting
- Strategy 7.1– Increase equitable access to reproductive, maternal, and prenatal health services. State as Lead with HCI supporting
- Strategy 4.3 – Increase and improve equitable access to early childhood oral health. State as Lead with HCI supporting

DISCUSSION ITEM

Work Group Scope of Work

LeAnne shared how the Early Learning Hub is leading the work on these strategies through the Health Care Integration Work Group and Pollywog:

- Strategy 8.1 – Pollywog Website is a place that connects families with reputable resources. Through the website, families can contact Pollywog to get personalized help connecting with prenatal and parenting education, childcare, Family Connects, Free Preschool, and community resources.
- Strategy 10.2 – The Pollywog database is our system for closed-loop referrals ensuring a warm, family-friendly handoff. Currently, we average 40 referrals out to our partners through this system. Pollywog is also a UniteUs/Connect Oregon partner and can offer families referrals through that system as well.

LeAnne shared how the Early Learning Hub, through the Health Care Integration Work Group and Pollywog, is partnering with other agencies to work on:

- Strategy 5.2 – Pollywog is helping partners to access the Ages and Stages Questionnaire. Samaritan Health Services gave Pollywog access to an online ASQ to share with partners such as Head Start, Relief Nurseries, Health Families, Maternal and Child Health, DHS, etc. This allows parents to receive an online assessment with printed results and it assists Samaritan in incorporating those assessments into the child's health record. The Early Learning Hub did some training with regional pediatricians about using ASQ and how to make referrals if

a concern is identified. This project has been very successful.

- Strategy 1.1 Pollywog is working with the Parenting Support Network and Samaritan to expand parenting education into Lincoln County. Remote learning is creating opportunities to take on students from outside Lincoln County to fill and stabilize the classes so they can continue. Pollywog also working to expand our partner base in Lincoln County.

LeAnne shared how the Early Learning Hub, through the Health Care Integration Work Group and Pollywog, is supporting the State to work on:

- Strategy 7.1 – Pollywog and Family Connects are working to increase equitable access to health services through home visits and referrals.
- Strategy 4.3 – This Work Group has had several presentations from local dental service organizations about the community work they do. This strategy is an opportunity for more action for this group.
- LeAnne discussed asset mapping of existing social-emotional health services and resources which is required under the new CCO metrics. LeAnne shared the timeline of this metric. She also shared an example of what an asset map could look like. What can this Work Group do to help this effort? What resources do we have to contribute? This is information for the Work Group to consider about our future work and projects.

DISCUSSION ITEM	IHN-CCO Update
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Sadie shared that they are currently working on the regional health needs assessment. They have recently approved 10 new pilot projects focused on housing, behavioral health, and cultural supports. They are working to relaunch UniteUs. The goal is to get community-based organizations signed up to use the platform for free. They are working to get United Way connected with UniteUs which would be a big success. There is more hiring in advocacy positions to ensure community voices are heard. Public comment on waiver renewal should be open in November and December.

DISCUSSION ITEM	Meeting Schedule for 2022
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Meetings will continue at the same time days and times. Zoom information will be posted in basecamp. If you have any trouble accessing the meeting or need an invitation please contact Sam our program Assistant (elhub@linnbenton.edu). Our December meeting will be canceled.

NEXT MEETING	9:30 am Jan 11, 2022 Online via Zoom
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MEETING ADJOURNED	10:52 am
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