

Pollywog Update

#43



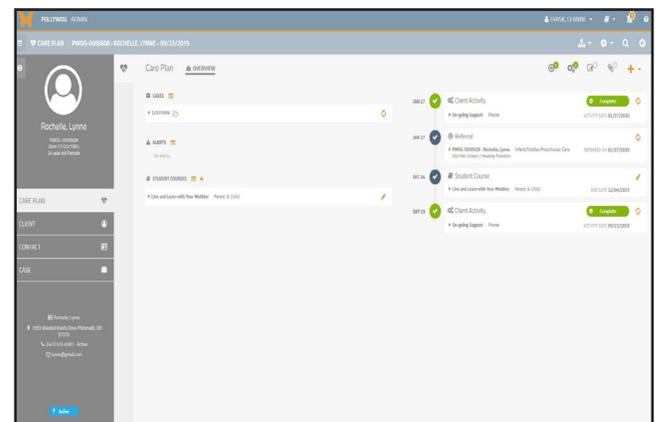
New Partner version of Pollywog Software

In August of this last year, VistaLogic released a new version of the Pollywog database, and this new version has given us some angst....

The new version has a powerful new “application” process that lets our staff gather information from the Pollywog families that make it easier for us to refer them to other programs, and it makes us very popular with the State of Oregon, who have been asking us to produce more (deidentified) data, such as household income and whether the family has health insurance and what kind.

The new version has also created a new problem for us because it now brings the data from the portal on the website into

Clara as a service request, instead of dropping the contact's data directly into the software. The problem is this: if a Pollywog partner enters a referral for a family that isn't in the system yet (entered by the Pollywog staff after coming in through the website), that new referral doesn't “attach” to the record. We have lovingly referred to it as “sending the referral into a black hole”! You can see the referral in the list of referrals, and the referral definitely goes to the other agency for service, but the RECORD of the referral never attaches to that family's “Care Plan” -- another new addition to our software with the August update.



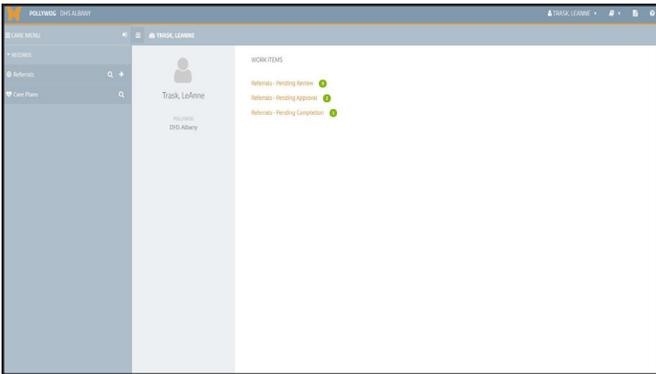
Screen shot of the new “Care Plan” page in Clara. You can see all referrals, classes registered for, and activity for a single client. In our discussions with VistaLogic about the problem, we came up with the idea of creating a separate log-in for Pollywog Partners, which would take them to a screen for requesting referrals. The new plan is that partner agencies can go into

What's Happening

- ✓ The next Pollywog Partner Meeting has been scheduled for Thursday, February 13, 2020, from 9-10:30am, in LM-115 at the Luckiamute Center on the LBCC campus. A calendar invitation has been sent out to the listserv. At the meeting, we will have a presentation by the Early Learning Hub Director, Kristi Collins, about the Student Success Act, and what it means for our region. We will also be discussing the new Regional Data Book and PowToons.
- ✓ Currently there are 1186 individuals in the Pollywog database, as well as 64 classes, and 6 courses taught in Spanish, and 258 referrals have been sent through Pollywog.

New Partner version of Pollywog Software (cont.)

“Pollywog Partners”, as we are calling it, do a search of the Care Plan screens and see if their client is in the system. If they are, they can make a referral right from that page. If they are not, they can go to the “Referrals” menu option and create a “referral request”.



When the Pollywog staff contacts a family and gets them set-up in the system, they will also set-up any referrals that have been requested for this family.

The transition to this new Pollywog Partner version of software will be starting immediately, beginning with the 42 DHS and Family Tree workers with updated licenses. We will be in contact with partners as we expand this new platform.

Pollywog Training Update

In order to help our partners keep up-to-date with the status of other partners, we have decided to create a section in each Pollywog Update that gives a quick run-down on where partners are in the on-boarding process, and who is available to refer to right now:

Partners who have signed MOUs and have staff trained to work in Pollywog:

- Old Mill Center / Healthy Families
- Old Mill Center / Preschool & Counseling
- Samaritan Albany General Hospital
- Samaritan Lebanon Community Hospital
- Samaritan Pacific Communities Hospital
- Family Connections
- Kidco Head Start
- Oregon Department of Human Services (Family Coaches - no incoming referrals)
- Family Tree Relief Nursery
- Linn Co. Health Department (Home Visiting Nurses)

Partners waiting for training:

- Community Services Consortium
- GAPS/Welcome Center
- Community Doulas
- Women, Infants & Children (WIC)

Partners waiting to sign MOUs:

- Early Intervention

Contact Us

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