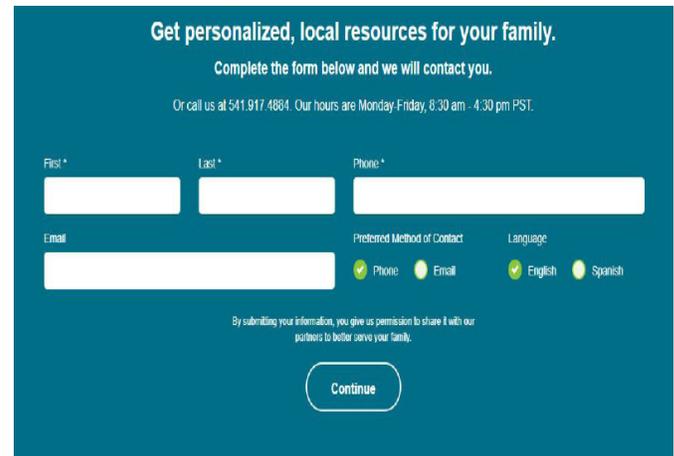


Changes to Pollywog Website

A new version of VistaLogic has been installed and is available for you to review. The Pollywog website has also been updated--slightly--in order to be able to integrate some of the changes that we are seeing in this new version of the program.

The alterations to the website portal are very slight and shouldn't be difficult to navigate. When a new parent opens the website and scrolls down to the portal, the drop-down menu is no longer included on the screen. Instead, when you press the "Contact Me" button, you will now be taken to a secondary menu, a Pollywog Welcome Survey, and asked a couple of questions: Primary Interest with a selection of choices, How you heard about Pollywog with a selection of choices, and if you would like to receive

text messages. When you answer the questions, press the "Save & Continue" button, and you will be taken to the "Thank you. We will contact you within three business days" screen.



The screenshot shows a contact form titled "Get personalized, local resources for your family." Below the title, it says "Complete the form below and we will contact you." and "Or call us at 541.917.4884. Our hours are Monday-Friday, 8:30 am - 4:30 pm PST." The form includes fields for "First *", "Last *", and "Phone *". There is also an "Email" field. Below these fields, there are two sections: "Preferred Method of Contact" with radio buttons for "Phone" (selected) and "Email", and "Language" with radio buttons for "English" (selected) and "Spanish". At the bottom, there is a small disclaimer: "By submitting your information, you give us permission to share it with our partners to better serve your family." and a "Continue" button.

This is a relatively small change, but will allow Pollywog to gather a couple of pieces of data that we were missing, and allow us to serve our parents and partners more efficiently.

What's Happening

- ✓ The next Pollywog Partner Meeting has been scheduled for Thursday, October 10, 2019, from 9-10:30am, in LM-131 at the Luckiamute Center on the LBCC campus. A calendar invitation will be sent out soon to the listserv. We will be discussing: the current status of the Pollywog Program and the new version of the Clara database, the status of the Lincoln County Expansion, and a special presentation by Brooke Jackson of the OSU Extension Service about the Food Heroes program.
- ✓ Currently there are 972 individuals in the Pollywog database, 48 prenatal, parenting education, and children's activities available, and 96 eReferrals have been made.

Changes to VistaLogic Database

In late August we began updating the Clara system with a series of new functions and menus. When you open the program, you will be pleasantly surprised by the new look of the software--much more attractive and clear. There are also a much smaller menu of choices (down the left of the screen). We are trying to streamline the process of bringing a new client

into the database and getting them organized and ready to receive services. For example, if we have a new client and her two children in the system, we can create an "application" which will link all three individuals together and let you see what services, courses and activities this entire family is getting. Technically, we are creating a "care plan" for the family.

When a family enters through the database, and completes the Pollywog Welcome Survey, they will appear in Pollywog as a service request -- they are requesting Pollywog. Our Family Connections staff will then contact that person, and complete an "application"--a few more questions, such as "Are you pregnant?" or "Do you currently have health care insurance?"--and then complete the request that the person contacted us about, such as getting enrolled in a course or getting help with a specific problem.

We will be discussing the new update at the upcoming Partner Meeting on October 10 (see EL Hub Calendar), and demonstrating the new functionality of the software. New training is also being created and we'll get it out to partners as soon as possible.

Pollywog Training Update

In order to help our partners keep up-to-date with the status of other partners, we have decided to create a section in each Friday Update that gives a quick rundown on where partners are in the on-boarding process, and who is available to refer to right now:

Partners who have signed MOUs and have staff trained to work in Pollywog:

Family Tree Relief Nursery
Old Mill Center / Healthy Families
Old Mill Center / Preschool & Counseling
Samaritan Albany General Hospital
Samaritan Lebanon Community Hospital
Linn County Health Department
Family Connections
Kidco Head Start
Community Doulas

Partners waiting for training:

OR Department of Human Services
Community Services Consortium
Women, Infants & Children (WIC)
Samaritan Pacific Communities Hospital

Partners waiting to sign MOUs:

Early Intervention
GAPS/Welcome Center

Contact Us

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