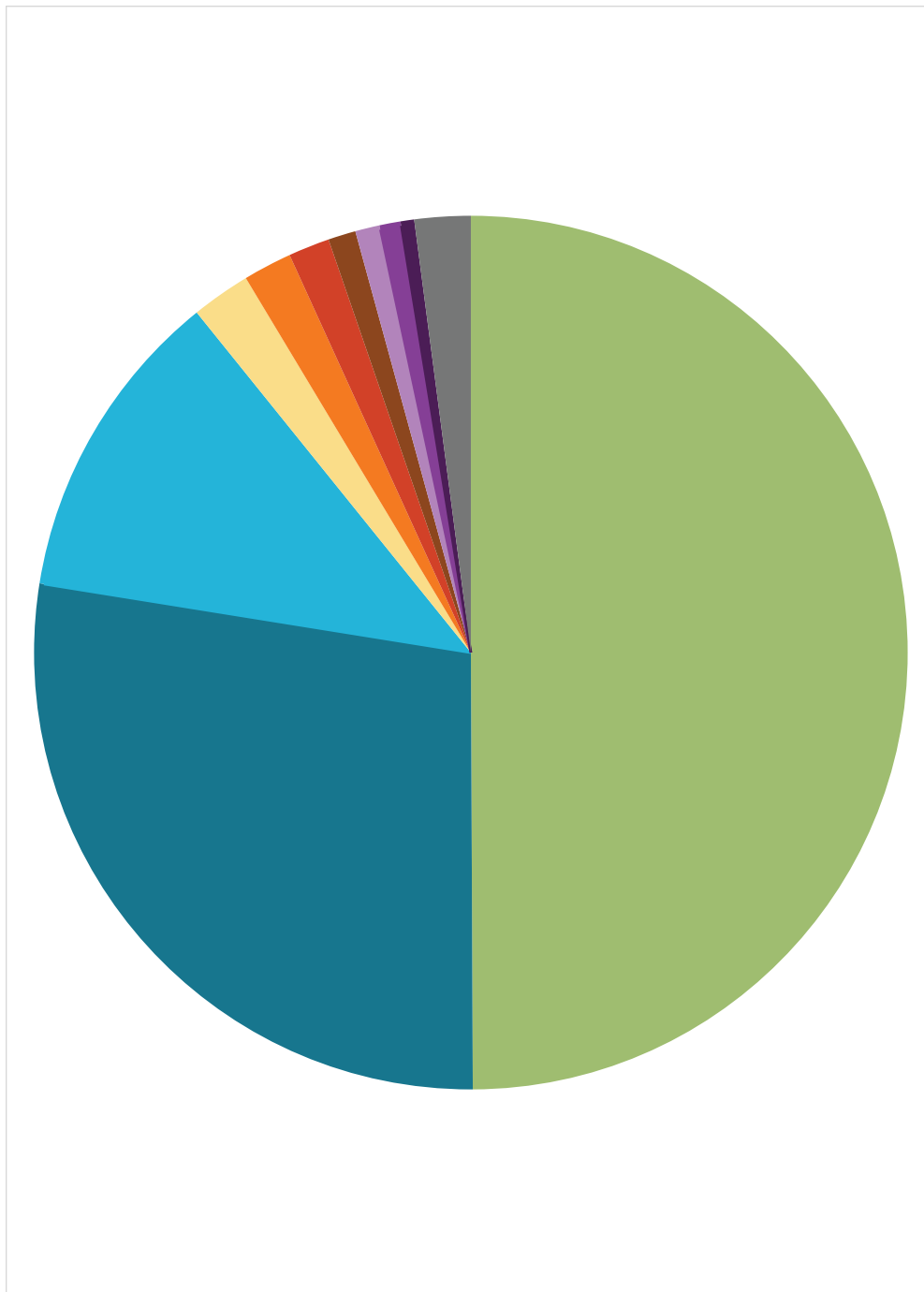


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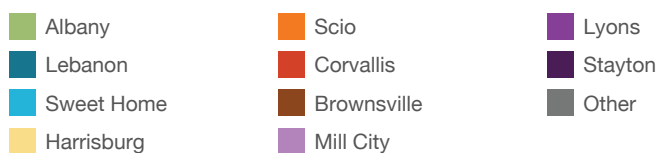
July 2017 - September 2017



Percent of contacts by city



Albany	389 (50%)
Lebanon	215 (28%)
Sweet Home	91 (12%)
Harrisburg	17 (2%)
Scio	14 (2%)
Corvallis	12 (2%)
Brownsville	8 (1%)
Mill City	7 (1%)
Lyons	6 (1%)
Stayton	4 (1%)
Other	16 (2%)

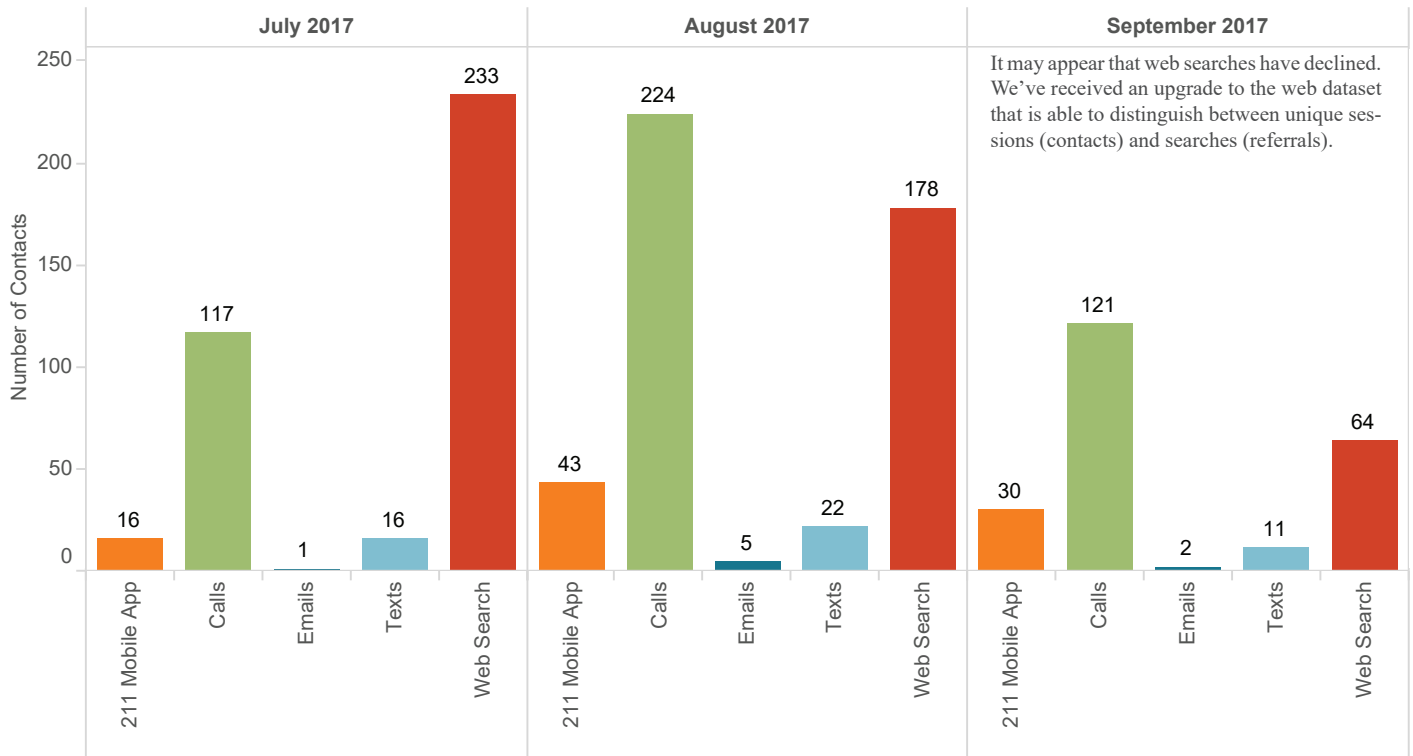


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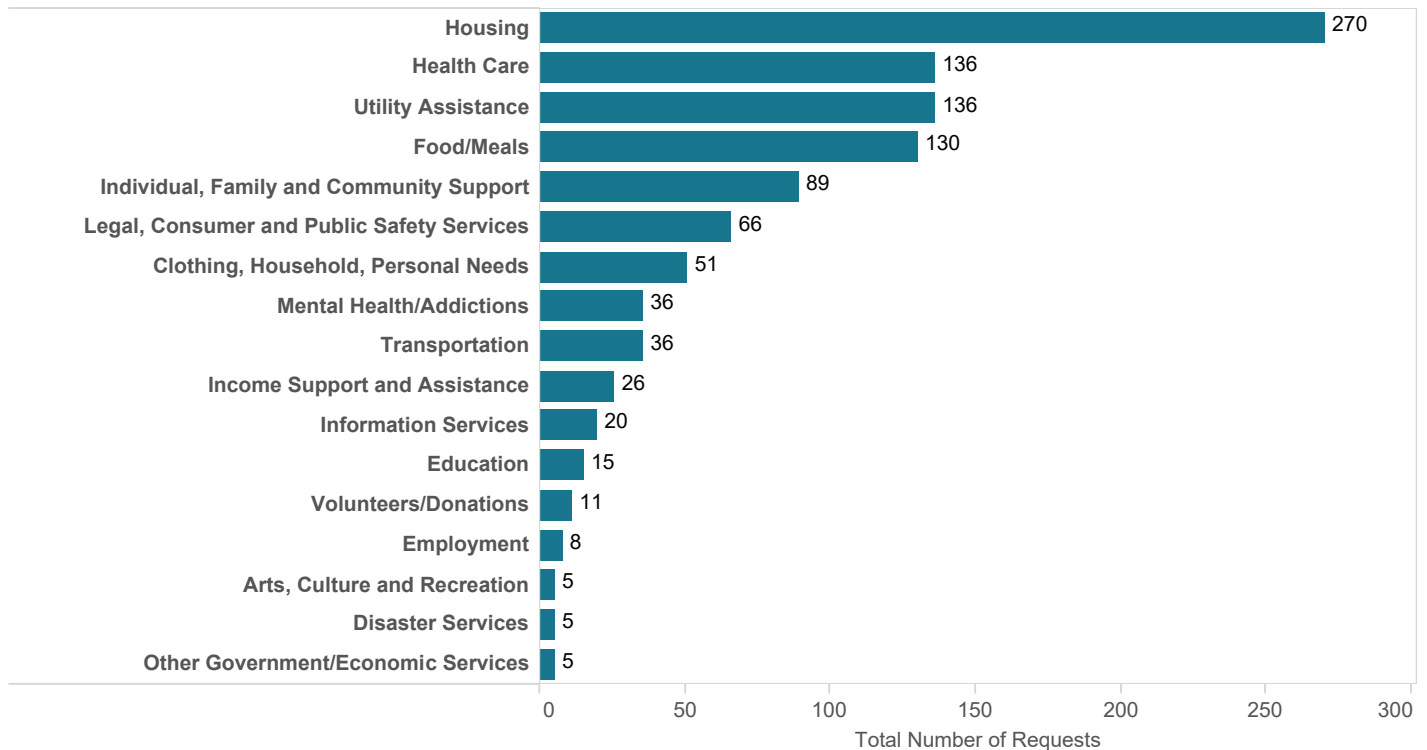
July 2017 - September 2017



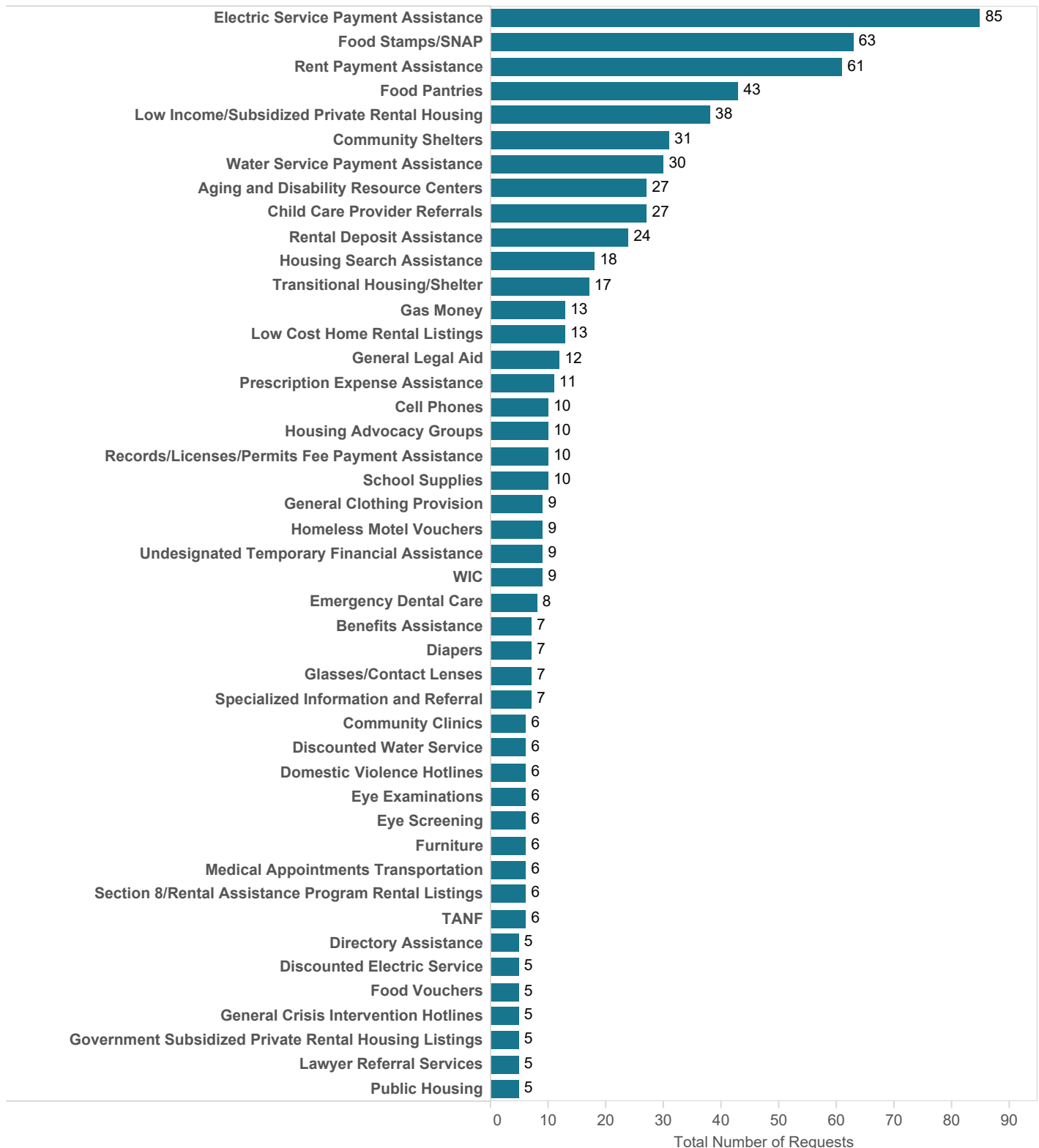
Number of contacts, grouped by month and contact type



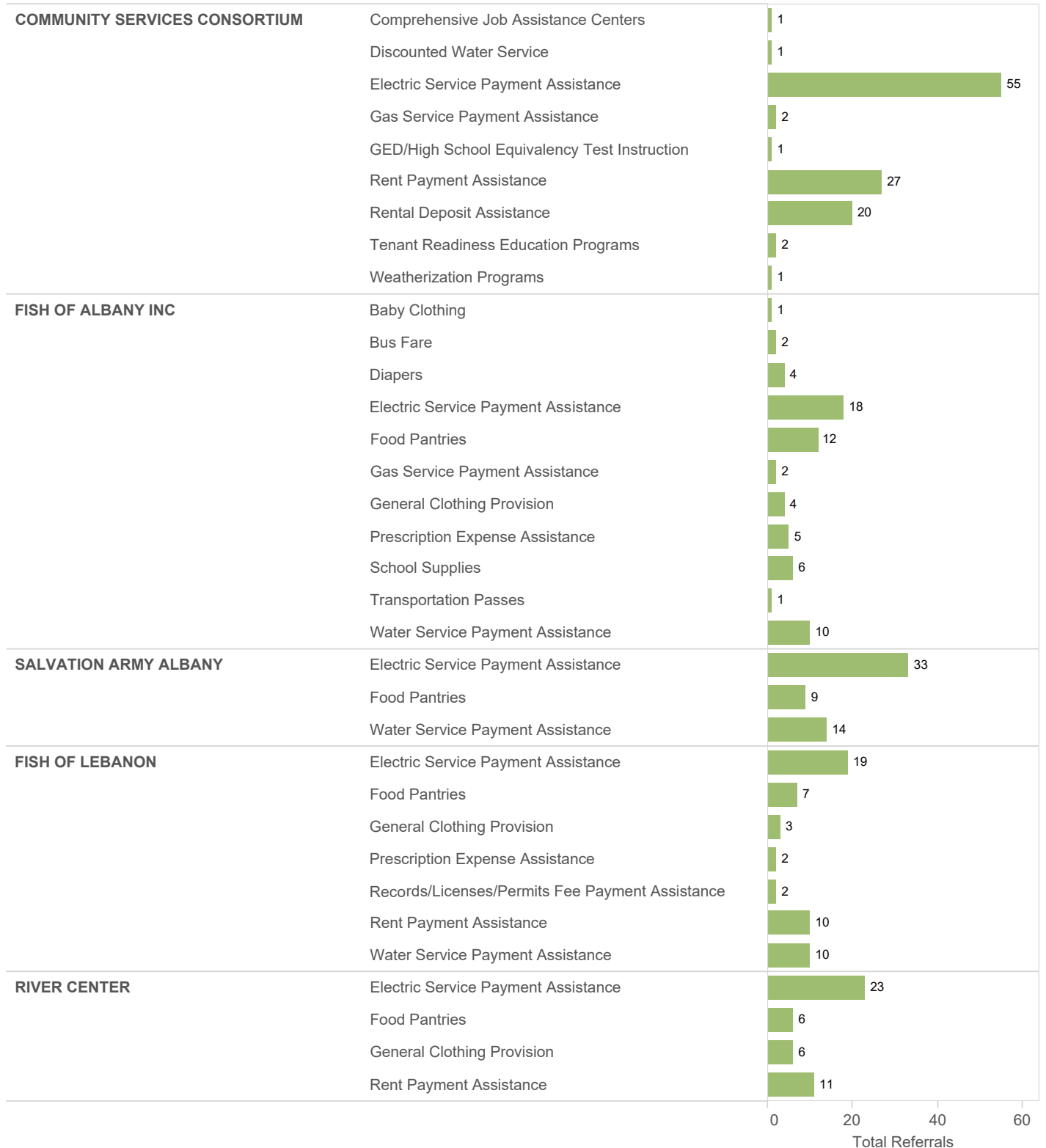
Number of services requested across all contact types, grouped by problem need



Number of services with five or more requests across all contact types

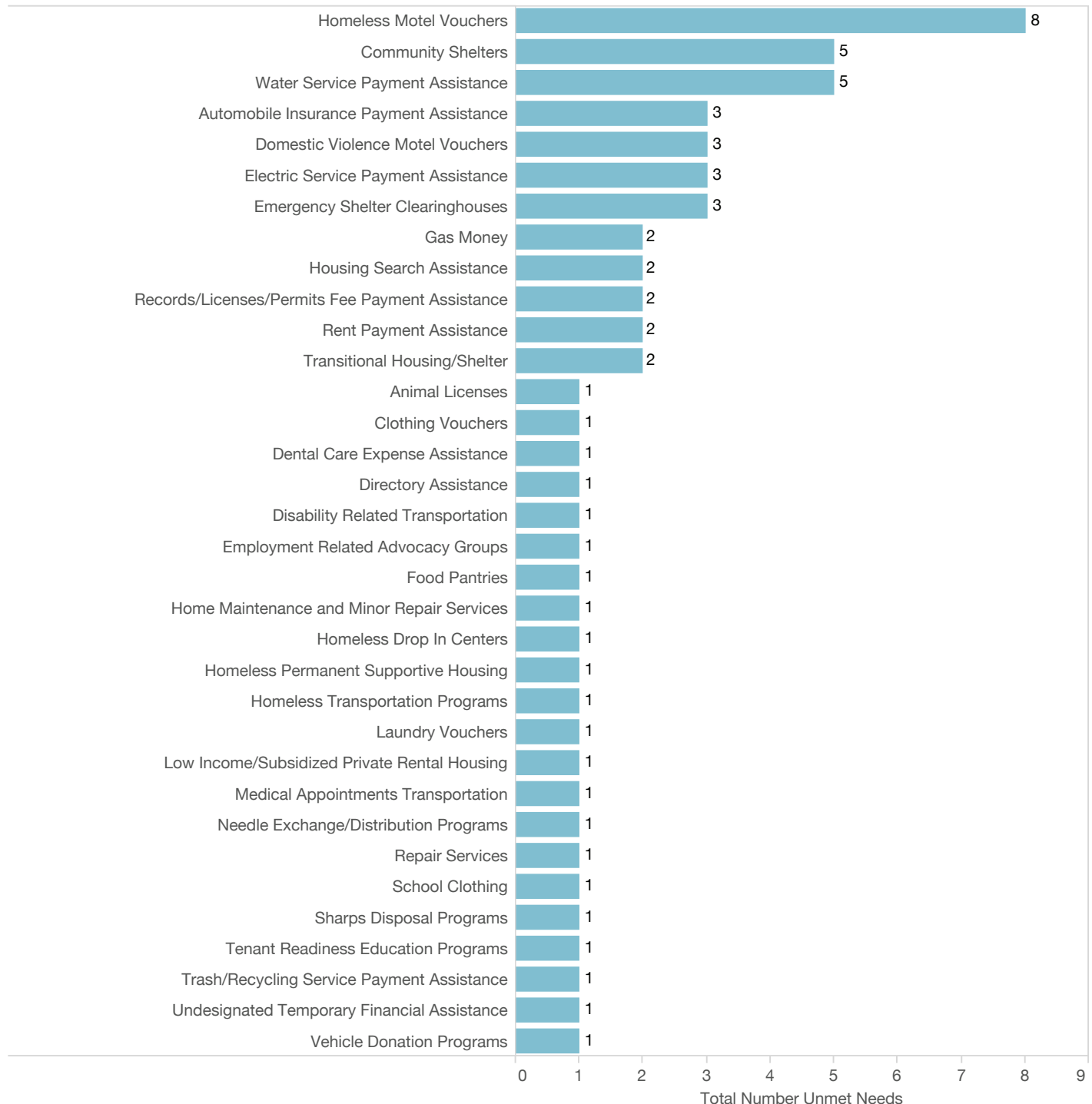


Top 5 agencies referred to across all contact types



There were 62 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community.

What are potential service gaps?



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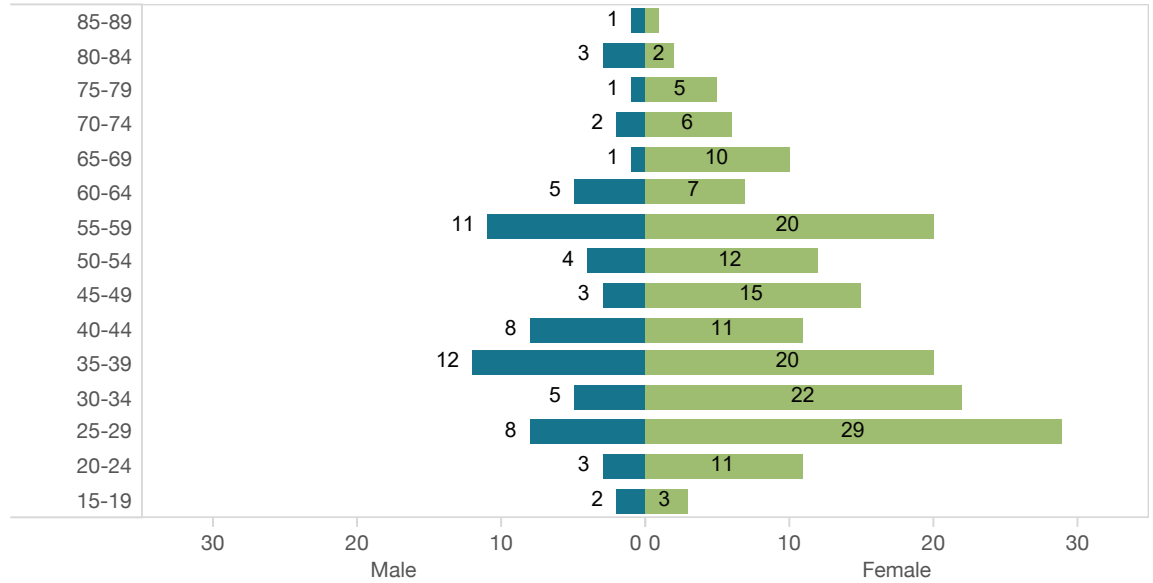
July 2017 - September 2017



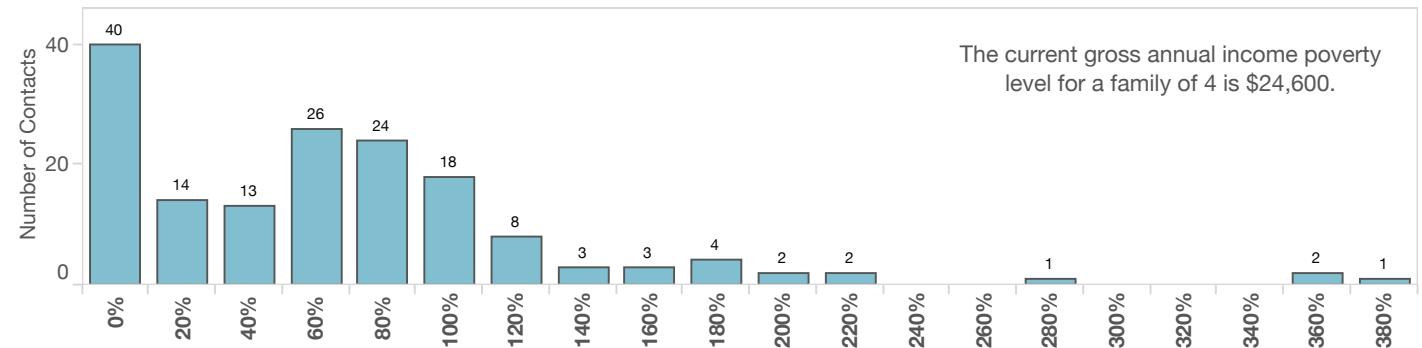
Age

85-89	0.87%
80-84	2.17%
75-79	2.61%
70-74	3.48%
65-69	3.91%
60-64	5.22%
55-59	13.48%
50-54	6.96%
45-49	6.96%
40-44	7.83%
35-39	12.17%
30-34	11.74%
25-29	14.78%
20-24	5.65%
15-19	2.17%

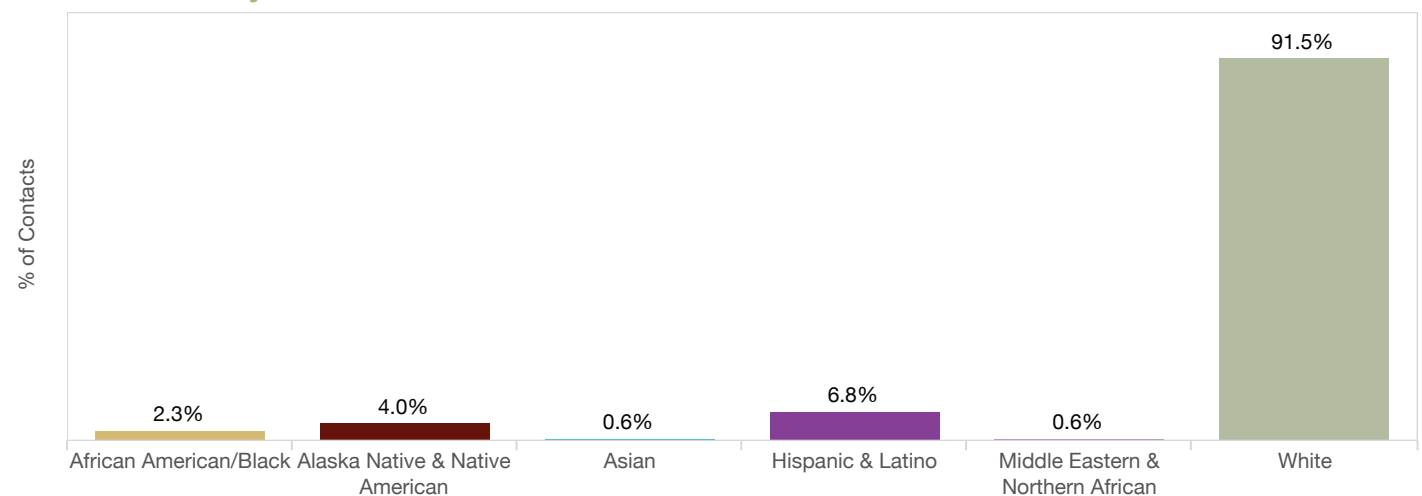
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

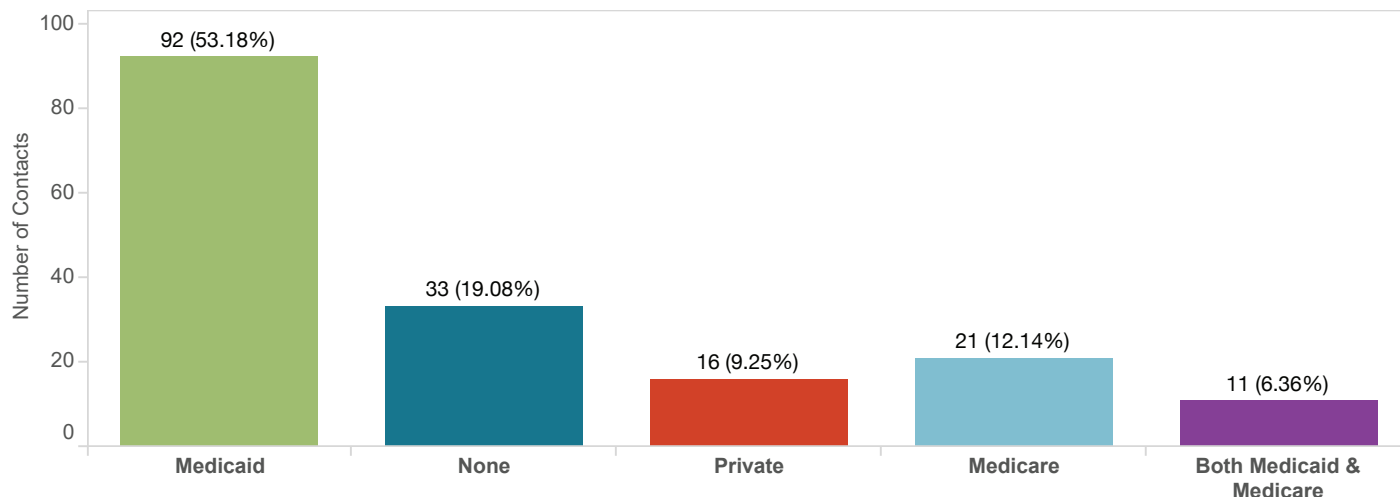


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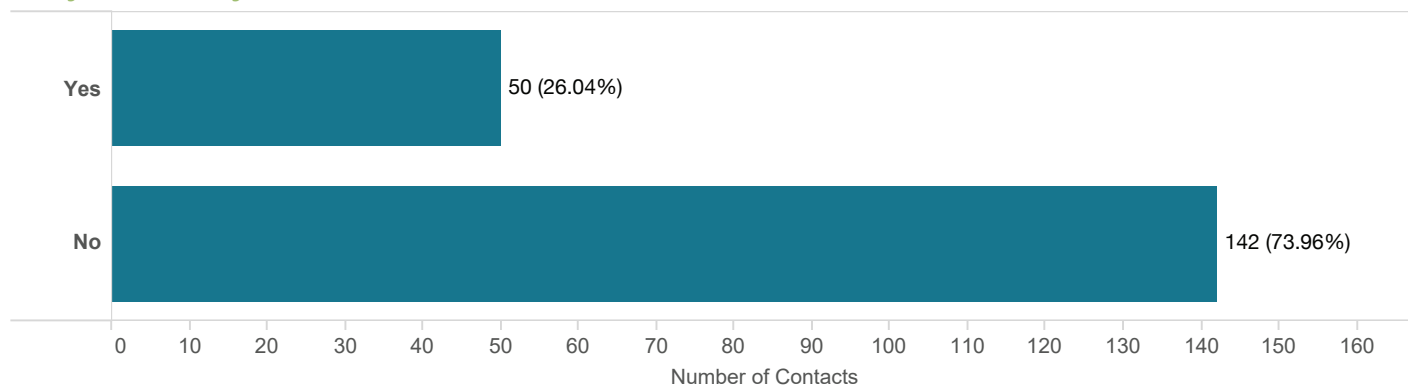
July 2017 - September 2017



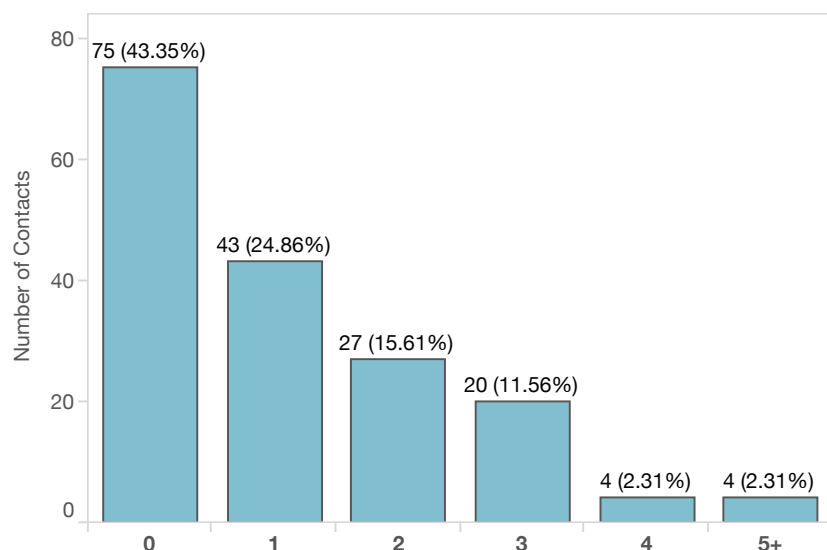
Health insurance status



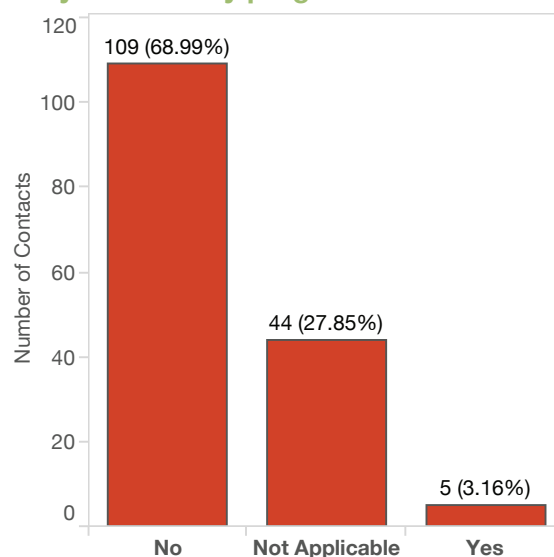
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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July 2017 - September 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

