

2-1-1 Info Summary

Quarters 2 & 3 (10/1/2016 to 3/31/2017)

This is a summary of 2-1-1 Data for the Early Learning Hub of Linn, Benton, & Lincoln Counties. During the time of this report, the CCR&R for Linn and Benton counties continued to receive calls for childcare and parenting education needs. The CCR&R estimates that they received hundreds of calls during this time. In Lincoln County, 2-1-1 handled childcare referrals; it was the county's top requested service. Most people used a web search to contact 2-1-1. The numbers for Race/Ethnicity and Poverty were unclear, so they are not included.

Linn County – 805 contacts; 122,849 total population*

- 230 had children and 16 were pregnant
- 78 were homeless.
- Top services requested grouped by problem need: Housing; Utility Assistance; Health Care; and Clothing, Household, and Personal Needs
- Top services requested: Electric Service Payment Assistance, Rent Payment Assistance, Food Stamps/SNAP, Food Pantries, Community Shelters
- Top agencies referred to: Community Services Consortium (CSC), Oregon DHS, FISH of Albany, FISH of Lebanon, and Sweet Home Emergency Services
- Top unfilled referrals: Housing (61); Utility Assistance (19); Transportation (17); Individual, Family and Community Support (17); and Clothing/Personal/Household Needs (14)

Lincoln County – 266 contacts; 47,806 total population*

- 56 had children and 1 was pregnant
- 22 were homeless
- Top services requested grouped by problem need: Housing; Individual, Family and Community Support; Utility Assistance; Food/Meals; and Health Care
- Top services requested: Child Care Provider Referrals, Electric Service Payment Assistance, Food Stamps/SNAP, Food Pantries, and Community Shelters
- Top agencies referred to: CSC, Oregon Cascades West Council of Governments (COG), Community Development Corporation of Lincoln County, Oregon DHS, and Food Share of Lincoln County
- Top unfilled referrals: Housing (20); Utility Assistance (13); Transportation (9); Legal, Consumer and Public Safety Services (6); and Income Support/Assistance (2)

Benton County – 193 contacts; 89,385 total population*

- 41 had children and 7 were pregnant
- 27 were homeless
- Top services requested grouped by problem need: Housing, Food/Meals, Mental Health/Addictions, Health Care, and Utility Assistance
- Top services requested: Food Stamps/SNAP, Rent Payment Assistance, Low Income/Subsidized Private Rental Housing, Electric Service Payment Assistance, and Food Pantries
- Top agencies referred to: CSC, St Mary's Catholic Church, Vina Moses Center, Oregon DHS, Willamette Neighborhood Housing, and COG
- Top unfilled referrals: Housing (10), Utility Assistance (4), Transportation (4), Clothing/Personal/Household Needs (3), Mental Health Addictions (2), and Food/Meals (2)

*U.S. Census Bureau, 2016