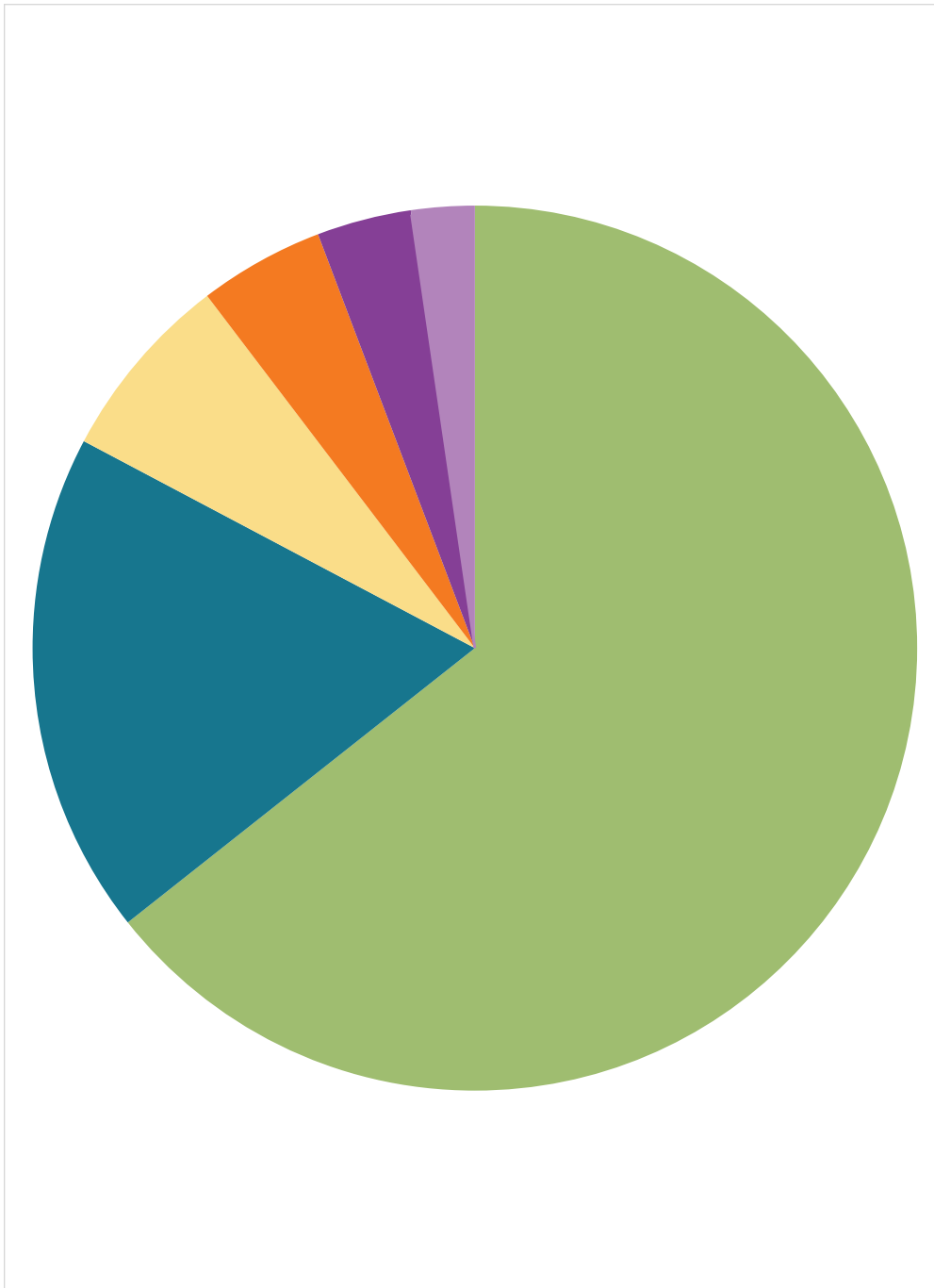


BENTON COUNTY

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Percent of contacts by city



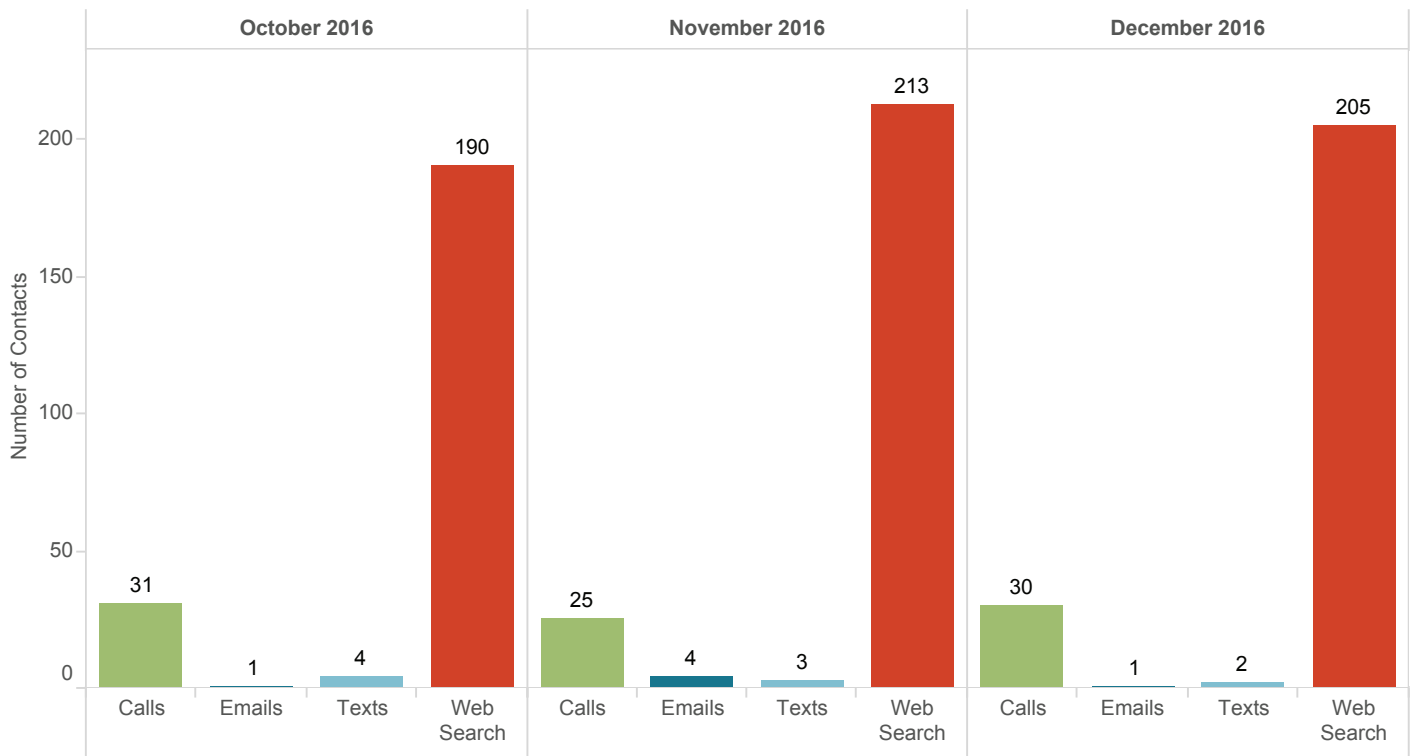
Corvallis	56 (64.37%)
Albany	16 (18.39%)
Philomath	6 (6.90%)
Junction City	4 (4.60%)
Monroe	3 (3.45%)
Adair Village	2 (2.30%)

BENTON COUNTY

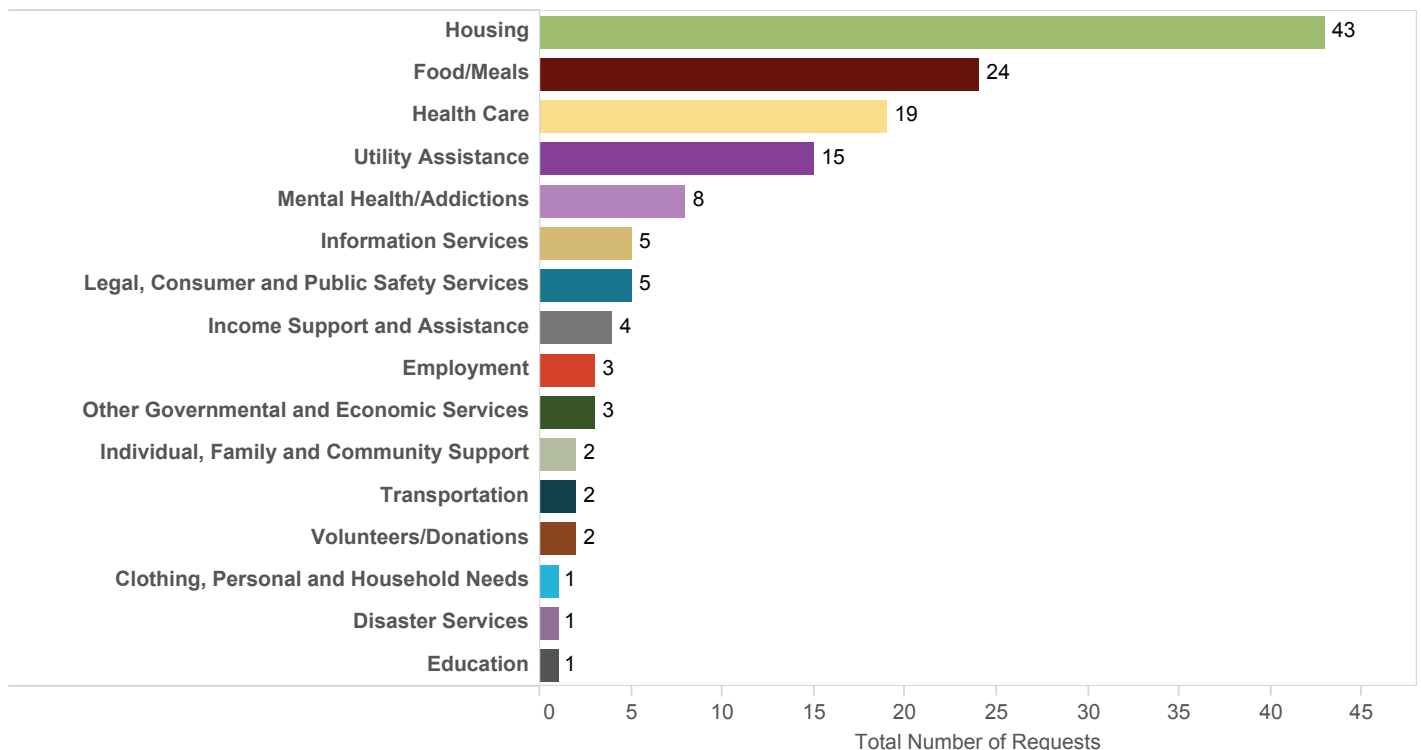
October 1, 2016 - December 31, 2016



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

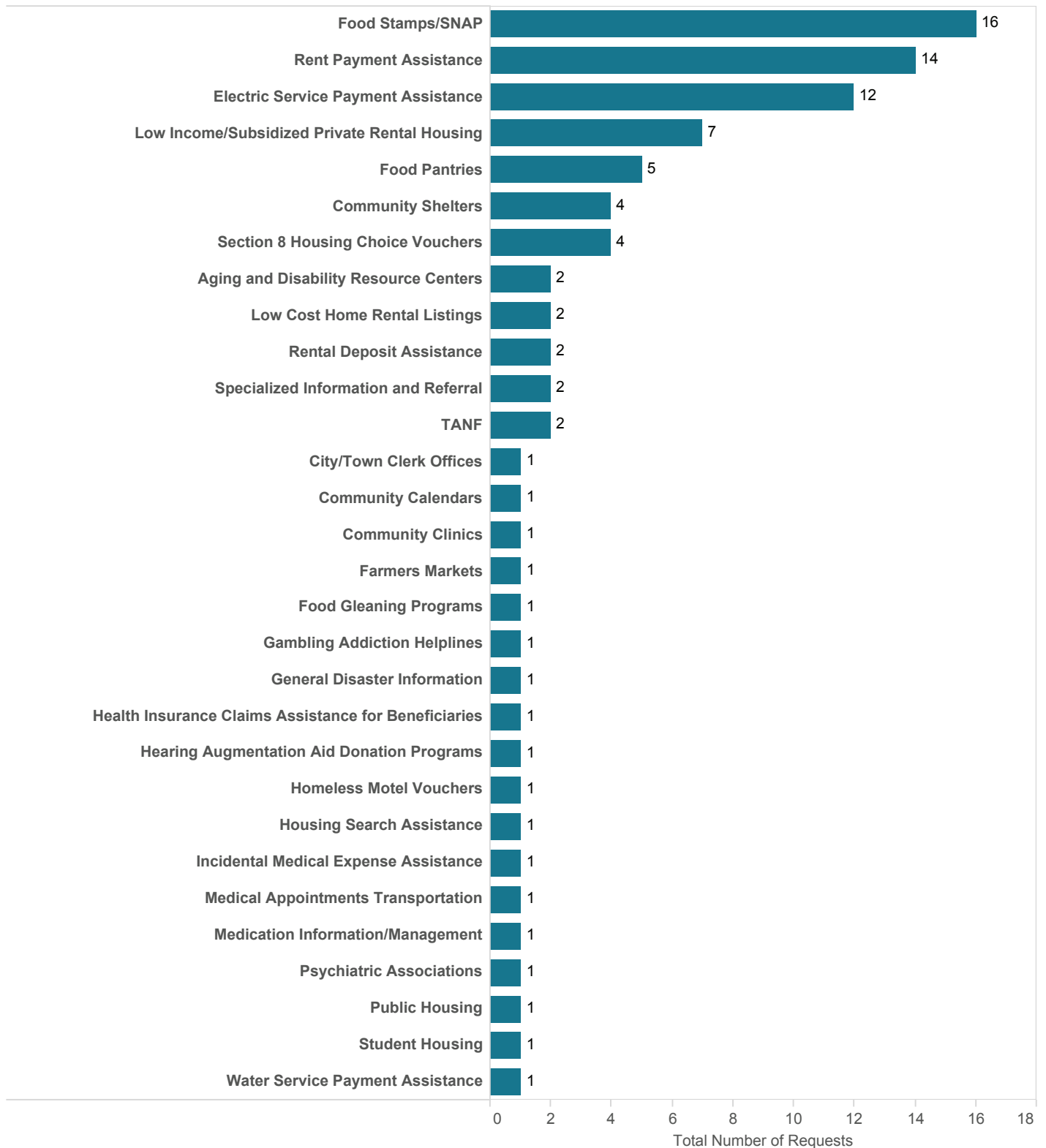


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Number of services requested across all contact types

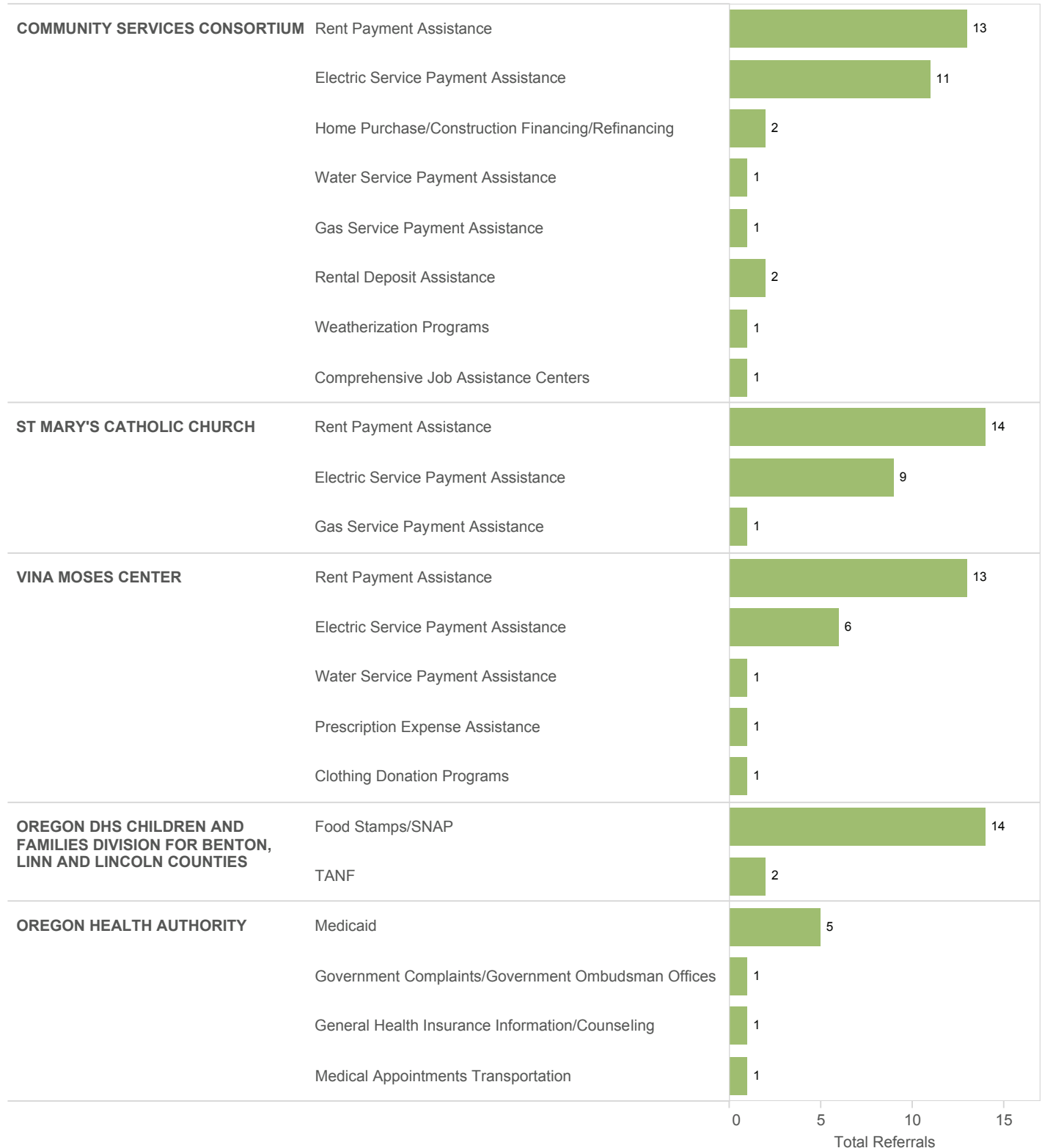


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Top 5 agencies referred to across all contact types



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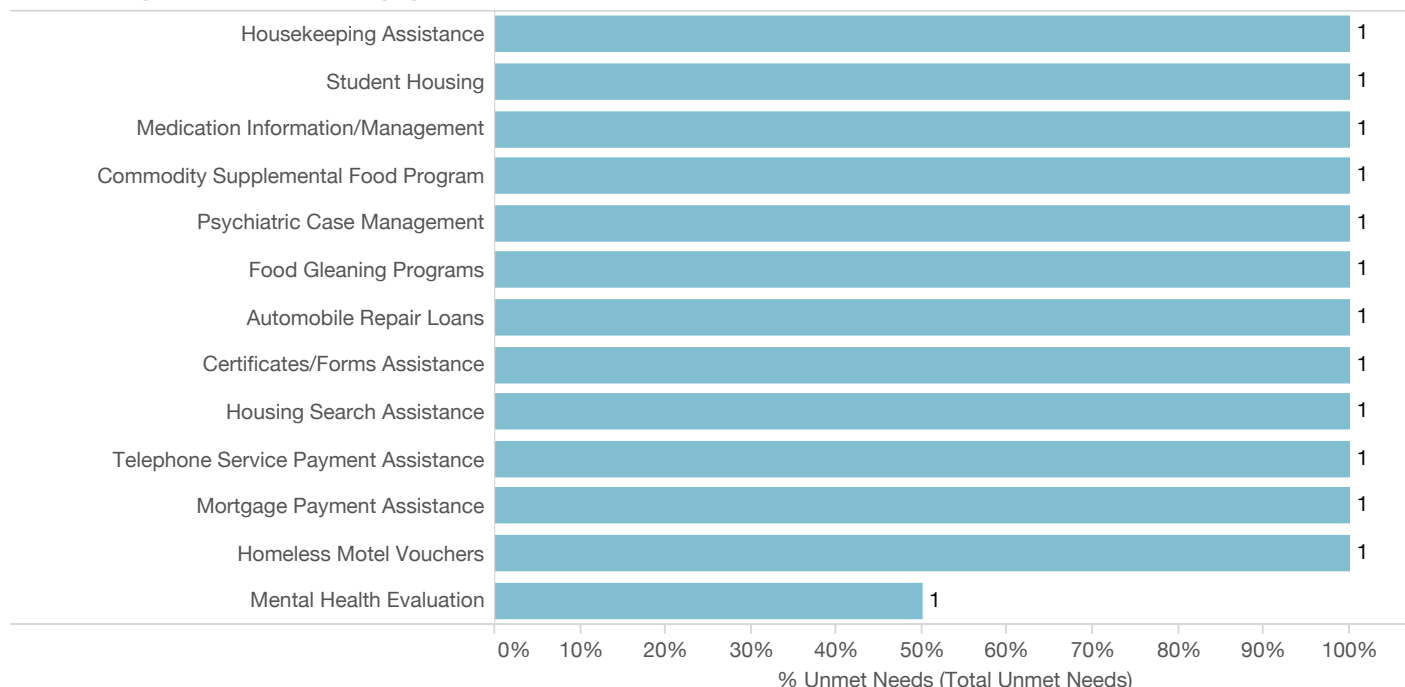
There were 13 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while transportation, education, and individual/family/community support requests represent the largest proportions of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Education			1	100%
Individual, Family and Community Support	1	50%	1	50%
Transportation	1	50%	1	50%
Mental Health/Addictions	7	88%	2	25%
Legal, Consumer and Public Safety Services	4	80%	1	20%
Food/Meals	22	92%	2	8%
Housing	40	93%	3	7%
Utility Assistance	14	93%	1	7%
Health Care	18	95%	1	5%
Clothing/Personal/Household Needs	1	100%		
Other Government/Economic Services	3	100%		
Disaster Services	1	100%		
Information Services	13	100%		
Income Support/Assistance	4	100%		
Employment	3	100%		
Volunteers/Donations	2	100%		
Grand Total	134	92%	13	9%

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with one or more requests are displayed below.

What are potential service gaps?



BENTON COUNTY

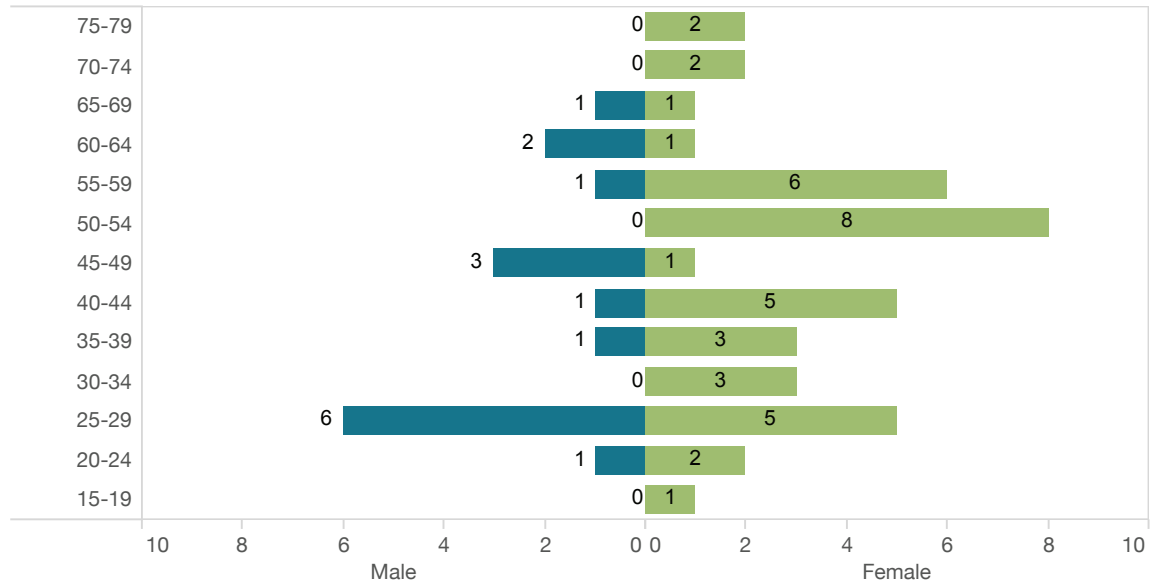
October 1, 2016 - December 31, 2016



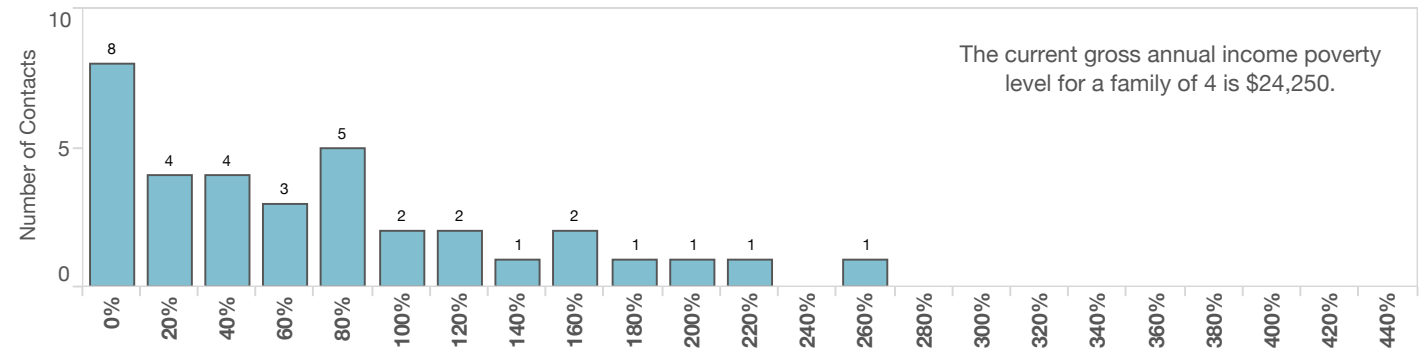
Age

75-79	3.64%
70-74	3.64%
65-69	3.64%
60-64	5.45%
55-59	12.73%
50-54	14.55%
45-49	7.27%
40-44	10.91%
35-39	7.27%
30-34	5.45%
25-29	18.18%
20-24	5.45%
15-19	1.82%

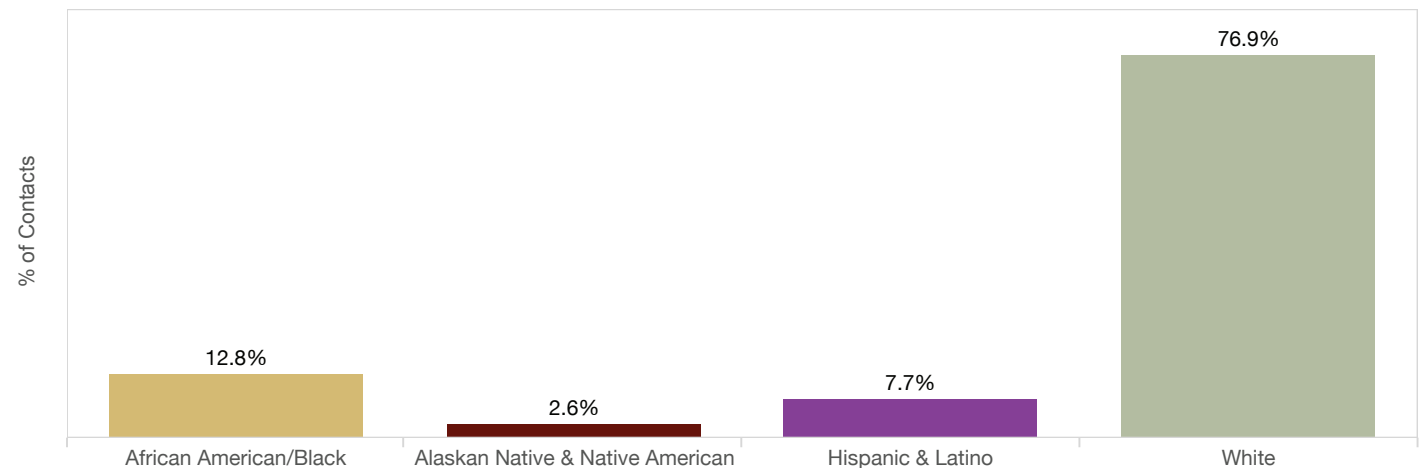
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

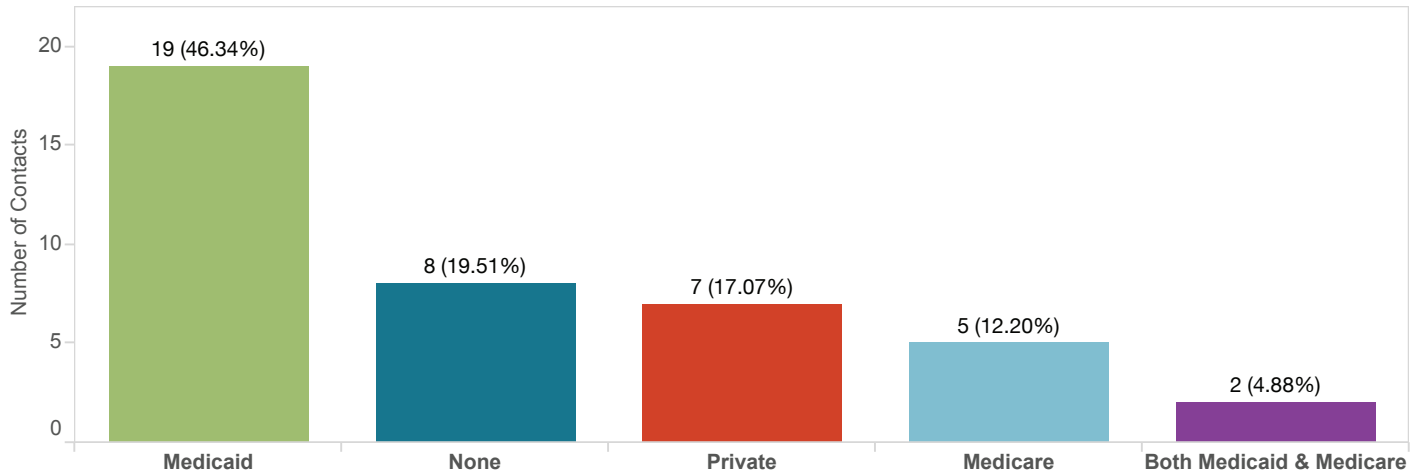


BENTON COUNTY

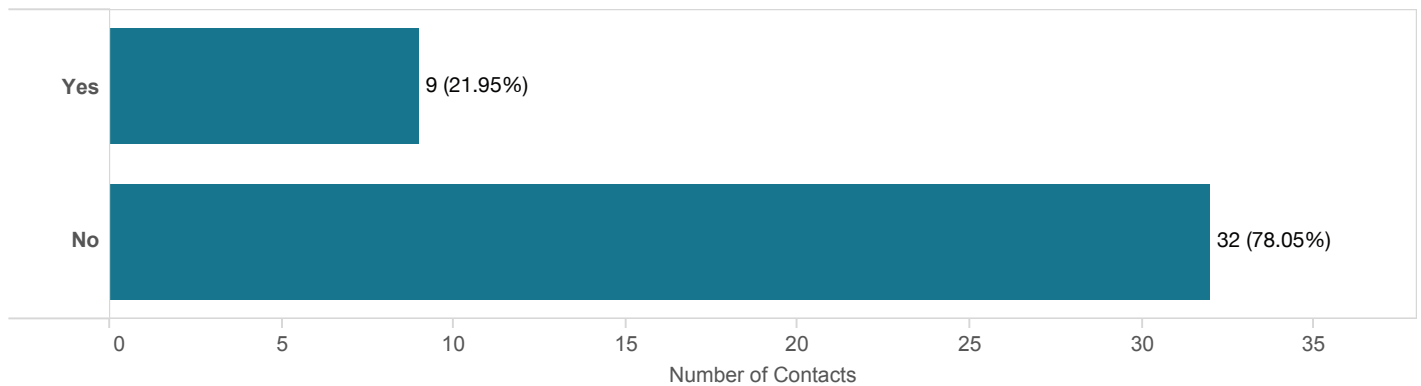
October 1, 2016 - December 31, 2016



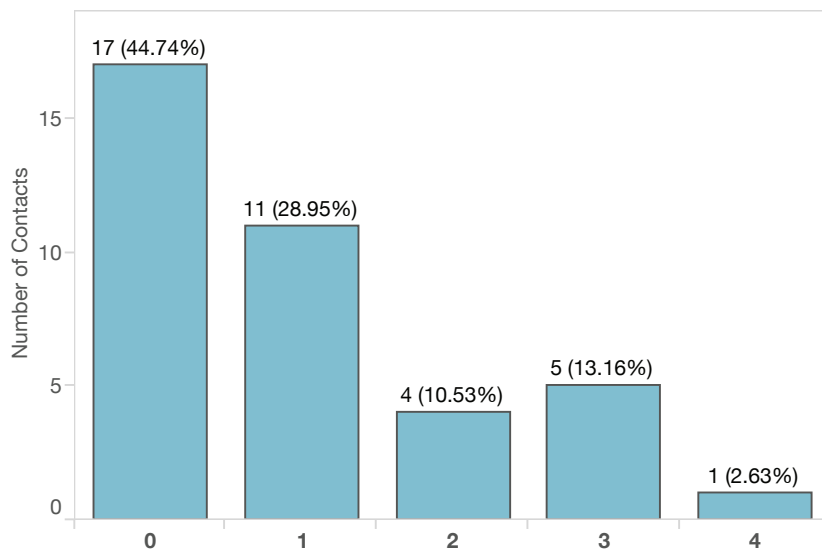
Health insurance status



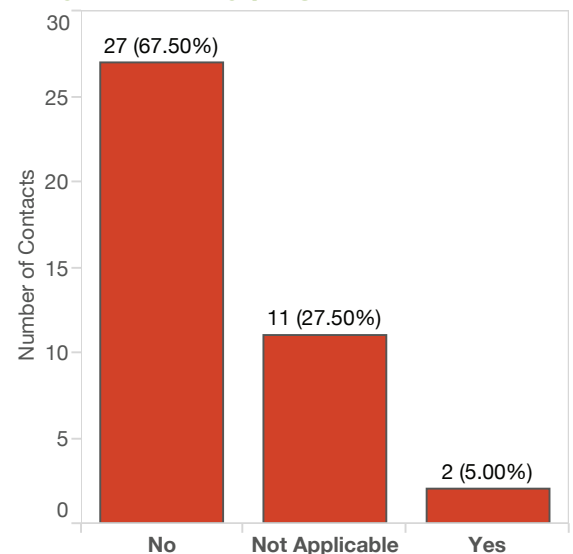
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



BENTON COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

