

Early Learning Hub of Linn, Benton & Lincoln Counties

Data & Evaluation Work Group Meeting Minutes

MEETING COMMENCED	1:00pm, August 23, 2017 Sunset Building, Corvallis
MEETING CALLED BY	Lynn Hall
WORK GROUP MEMBERS PRESENT	Rich Waller, Lynn Hall, Shirley Blake, Wendy Morris, Rebecca Austen, MaiKia Moua
VERSION	Final
RECORDED?	No

Agenda topics

DISCUSSION ITEM	Introduce new Samaritan Representatives
	<ul style="list-style-type: none"> Miranda Miller & Megan Van Vleet: Miranda is the director of Samaritan’s primary care clinics in Corvallis. Megan is the back-up person. Megan oversees the call center for Samaritan’s primary care clinics.

DISCUSSION ITEM	Revising the OPIP Medical Decision Tree and Parent Referral page
	<ul style="list-style-type: none"> Introduce: Developmental Screening Pathways (Jerri’s Model) is available on Basecamp.
	The draft Medical Decision Tree takes the medical provider’s perspective. The provider refers to groups A-C based on ASQ scores (left-hand column) and considers community resources in response (on the right side).
	Last week, MaiKia and Lynn spoke with Colleen Reuland. Colleen received funding from Willamette ESD to develop the Medical Decision Tree model for Marion and Polk counties. She was a critical asset to this process as she speaks the medical provider language. Early Learning Hubs around Oregon are engaging with OPIP to modify this decision tree for their region. Providers find it valuable to use the Parent Referral page to facilitate discussions and shared decision-making with families.
	Rich worked with Coastal Pediatrics in the past on the ASQ training of the pilot here in Lincoln County in 2016. They are a private practice office that services most the pediatric patients in south Lincoln County, and are independent of Samaritan Health Services. Rich worked with their Clinic Manager to recruit their providers and staff to the 2016 training, but haven’t had much feedback from her since. Rich reached out a few times (phone, email) to inquire if they would participate in ASQ pathway development and/or START facilitator training, but with no response. <ul style="list-style-type: none"> Rebecca says Shelly would know if her organization has connected with Coastal Pediatrics. Linell Woods from Coastal Pediatrics is another possibility.
	Rebecca suggests talking to someone from the CCO.
	Colleen said that even though the number of screenings and referrals to EI increased, the number of children who qualified for early intervention services didn’t increase. This has created more work for EI. It is important to include Debbie and Autumn as we revise the decision tree so referrals to EI are appropriate and don’t increase their workload unnecessarily.
	Miranda Miller arrived and joined the conversation. She is curious about the metrics that must be met for the state: <ul style="list-style-type: none"> If a child has an ASQ that isn’t referred to a provider, what can we do so that clinics are aware of this

ASQ, its results, and what to do next?
<ul style="list-style-type: none"> We asked Miranda the best way to get provider feedback on the decision tree.
We want to resolve duplication of ASQs, as well as appropriate referrals for children to early intervention. This is difficult because we don't have everyone who is necessary for these discussions at our meetings. We can't move forward without input from key members.
When Family Tree Relief Nursery does an ASQ with one of their families, they ask them to bring the ASQ to their medical provider. However, it is doubtful that this happens very often. This loop needs to close.
Shirley suggests giving a copy of the ASQ to the parent so they can keep a paper record.
Lynn explains the Pollywog Project (a partnership between the IHN-CCO and the Early Learning Hub to create a system to help families to traverse the medical and educational systems to get the help and support that they need), but Pollywog isn't complete as of yet. It is in Linn County right now and will move to Lincoln and Benton counties soon.
Miranda can connect us to provider meetings. She believes connecting to the coast might be difficult, but Rebecca will connect with them.
Shirley asks at which age ASQs would be beneficial to providers. Which ASQs satisfy the metric? <ul style="list-style-type: none"> Family Tree RN says there is an age window, which is part of ASQ training. Miranda located the OHA Developmental Screening Guidance: http://www.oregon.gov/oha/HPA/ANALYTICS/CCODData/Developmental%20Screening%20Guidance%20Document%20-%20Nov%202015.pdf Family Tree RN tracks their progress with ASQs along with many other services and report those numbers to IHN-CCO. They have an Alternative Payment contract with IHN-CCO that pays a flat rate for each of their members they serve each month. The services are under the umbrella of Community Health Workers and Peer Support Specialists and include a variety of services that their Peer Support team and Community Health Workers provide.
Miranda will ask Samaritan providers the following questions:
1. What information from the ASQ would you like to have? Reference in scoring, summary, or full scan.
2. Would you like to have other ASQs or ASQ SE?
3. What information would you like (risk factors, referrals, etc.) to come with the completed ASQ information? Shirley believes we should narrow the focus.
4. Are outside ASQ results coming in on time for the medical appointment?
Miranda says their ASQs are mailed to families prior to their appointment, but these families rarely complete them outside of the office. This is not an ideal process because there isn't time for an in-depth discussion.
The early childhood perspective suggests completing the ASQ with someone who is trained. This is typically done through home visiting. <ul style="list-style-type: none"> Miranda suggests sending a home visitor to children at-risk on the ASQ.
Shirley suggests setting up an automated reminder at Samaritan that tells parents to complete the ASQ prior to their appointment, but Miranda explains that we can't customize that message on an individual basis.
Shirley asks Miranda if office staff have training on ASQs, to which Miranda says yes.
Miranda doesn't believe RHIC is a good tool for providers because they won't take the time to navigate it. It is actually the CARE Coordinators who use RHIC.
We need to know if the clinic offices are getting the ASQs to the right place. Maybe we shouldn't get too involved in the weeds. <ul style="list-style-type: none"> Rich says we need provider input on specific questions regarding the Decision Tree. It would be helpful to survey providers and move forward. We need to get a feel for what they want and need.
Next Steps:
<ul style="list-style-type: none"> Rebecca agrees to reach out to Linell regarding the Medical Decision Tree model. Rebecca agrees to contact Kevin from Lincoln City Medical Center. When Miranda sends Lynn the survey monkey, Lynn will send it out to everyone for review. Lynn agrees to ask Kathy if Pollywog can interface with Epic. Our best approach is to get information from regional providers and reconvene.

DISCUSSION ITEM	ASQ Training and Tracking Initiative Written Update
	<ul style="list-style-type: none"> • October 11th, lunch 12-1 pm training to follow. Location Neville Building on the GSRMC campus.
	<ul style="list-style-type: none"> - Consider moving the time to earlier in the day. <ul style="list-style-type: none"> • Morgan Baldwin, Residency Program Coordinator replaces Michelle Bernard as Samaritan contact • Community panel is not necessary
	<ul style="list-style-type: none"> • Planning future START trainings
	<ul style="list-style-type: none"> - Miranda agrees to create a survey monkey about future START trainings. She will check in with Cathy Cabber in Lebanon. <ul style="list-style-type: none"> • Outreach to Linn Co. providers continues
	<ul style="list-style-type: none"> • Time on Samaritan Clinic Manager agenda to share about RHIC and ASQs (Rich)

DISCUSSION ITEM	Plan next Meeting
	<ul style="list-style-type: none"> • ACES Training
	<ul style="list-style-type: none"> • 2018 CCO Incentive Measures

NEXT MEETING	Wednesday, September 27, 2017
	1:30-3:00pm, Linn County Public Health, Albany
MEETING ADJOURNED	3:05pm