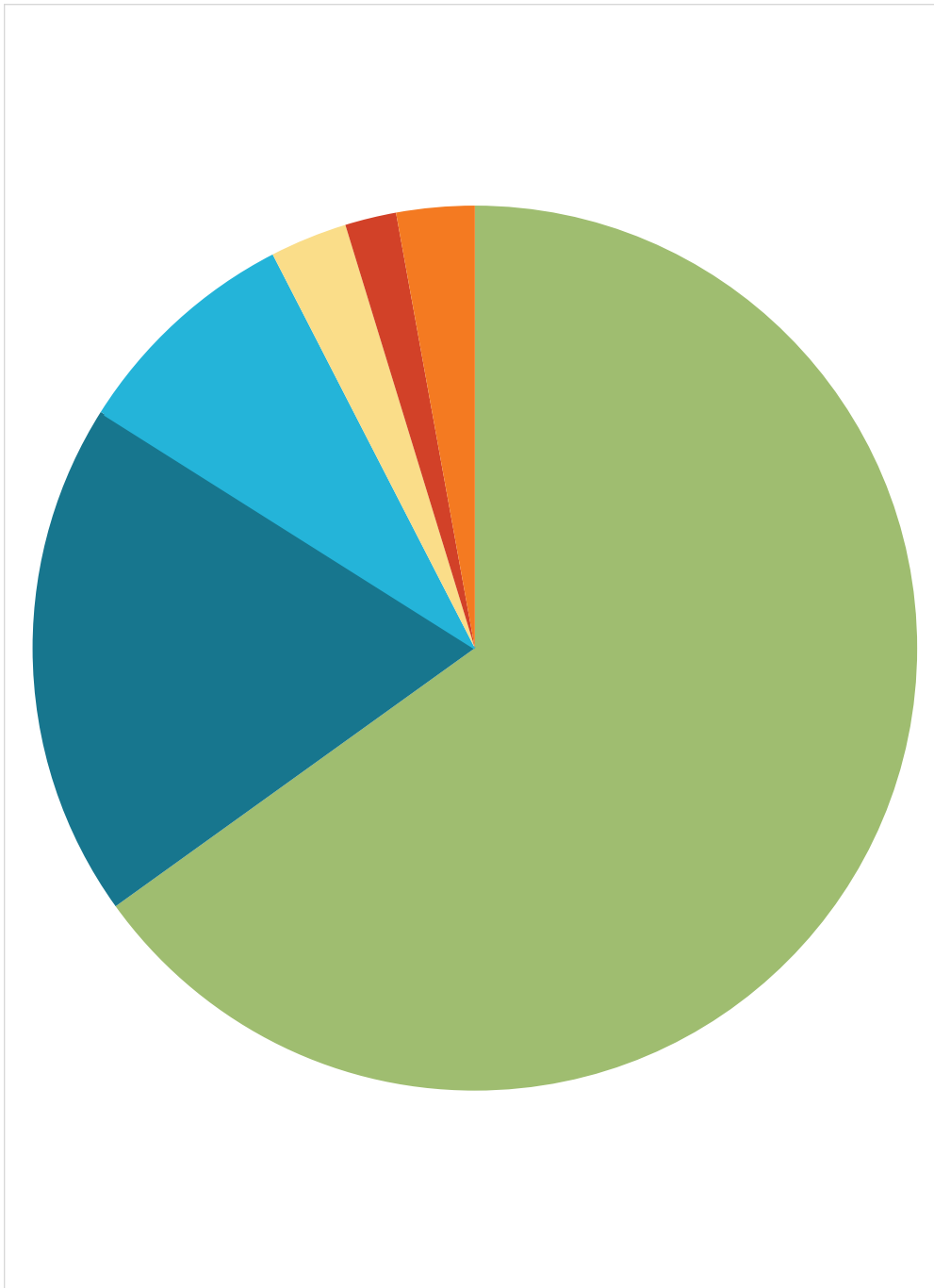


BENTON COUNTY

January 1, 2017 - March 31, 2017



Percent of contacts by city



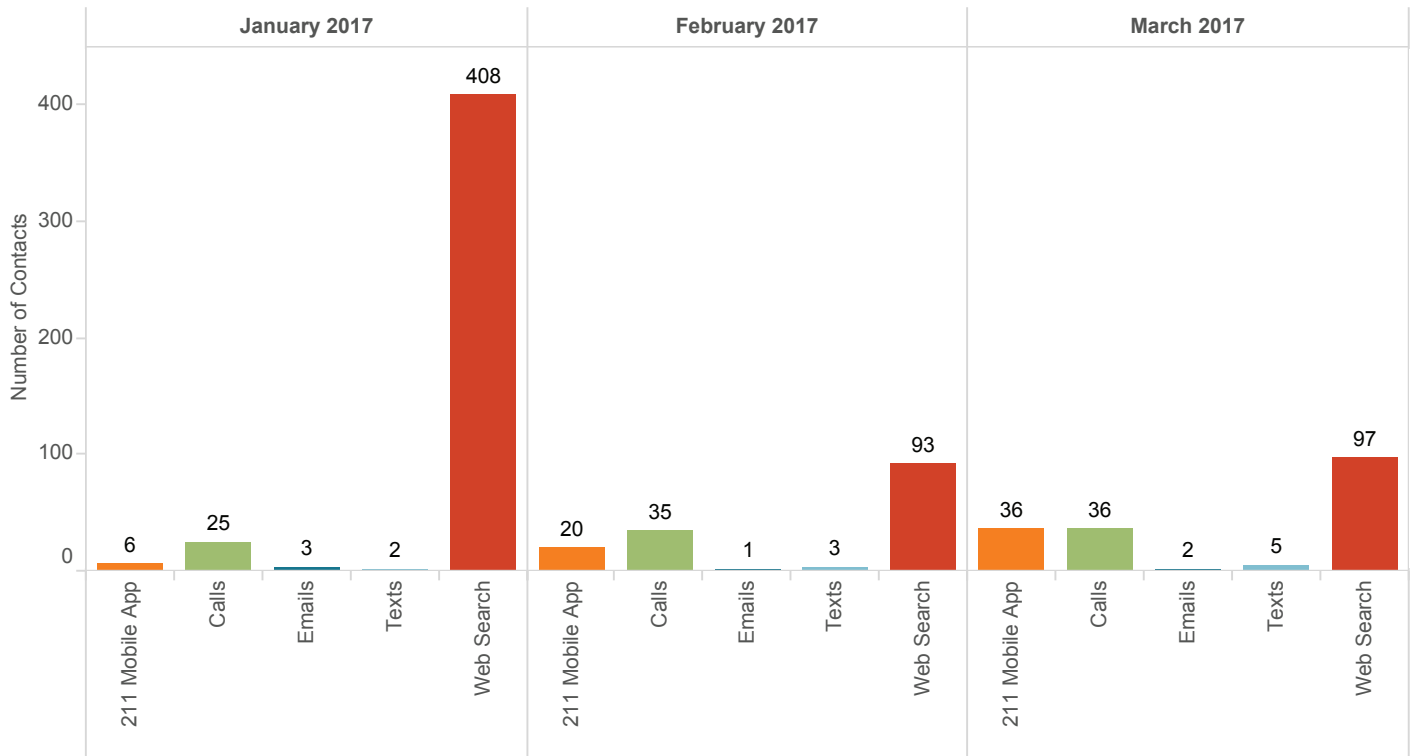
Corvallis	69 (65.09%)
Albany	20 (18.87%)
Philomath	9 (8.49%)
Monroe	3 (2.83%)
Junction City	2 (1.89%)
Other	3 (2.83%)

BENTON COUNTY

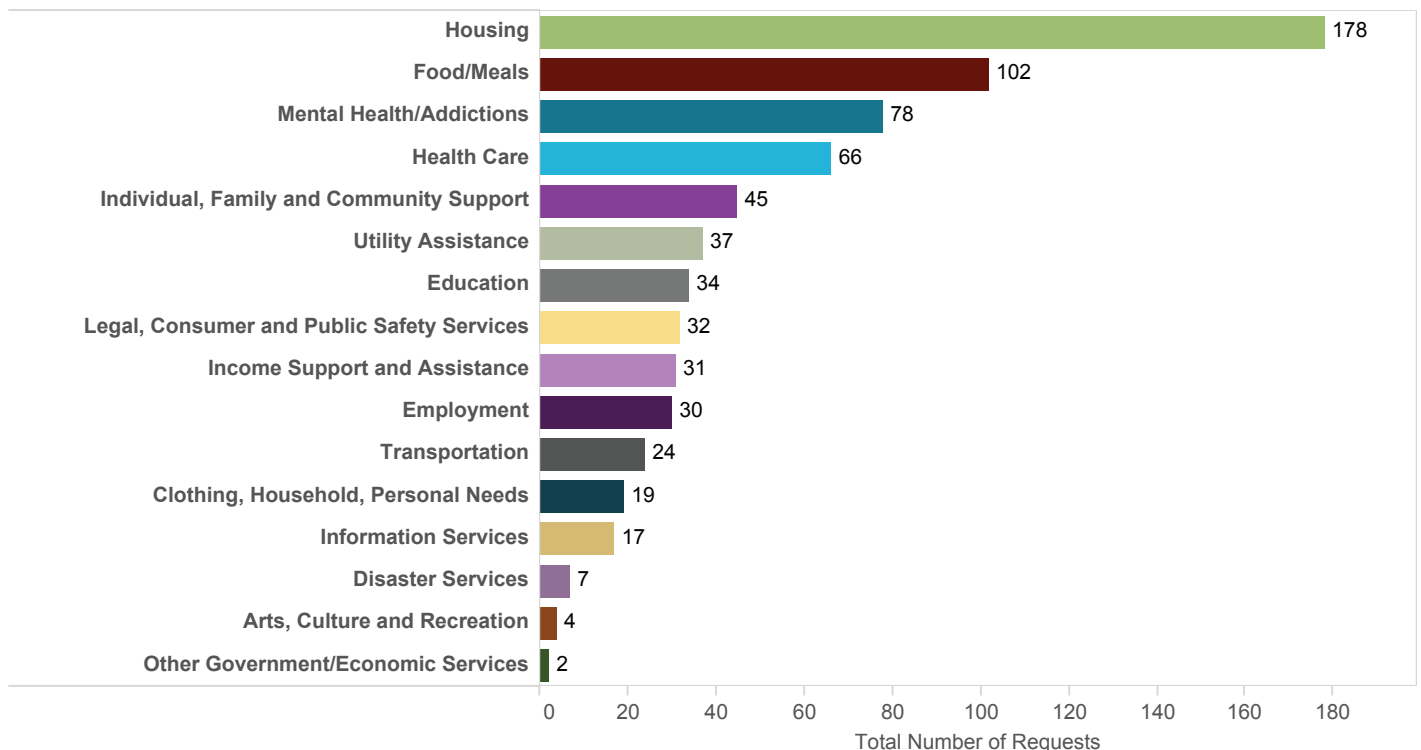
January 1, 2017 - March 31, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

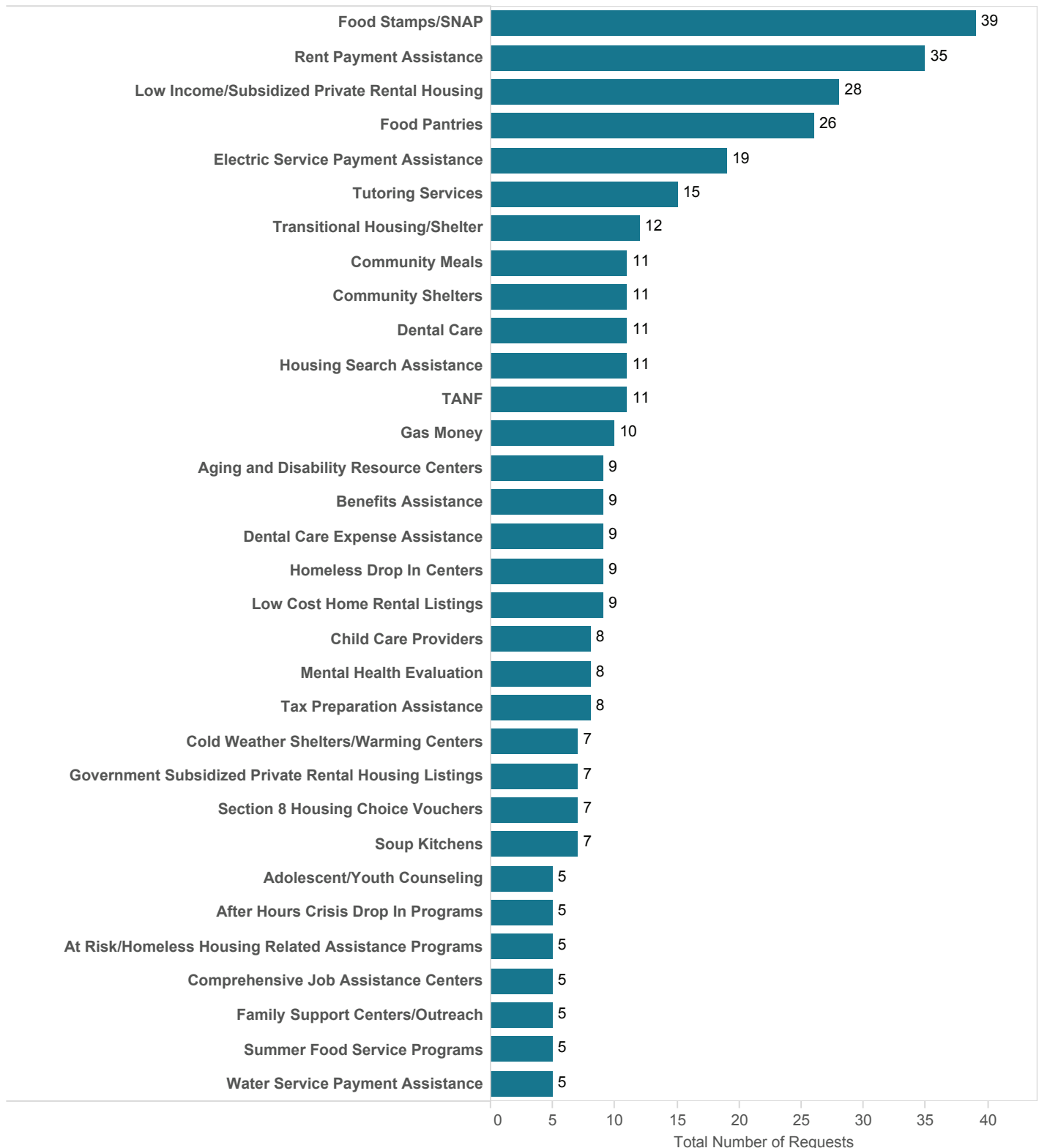


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Number of services with five or more requests across all contact types

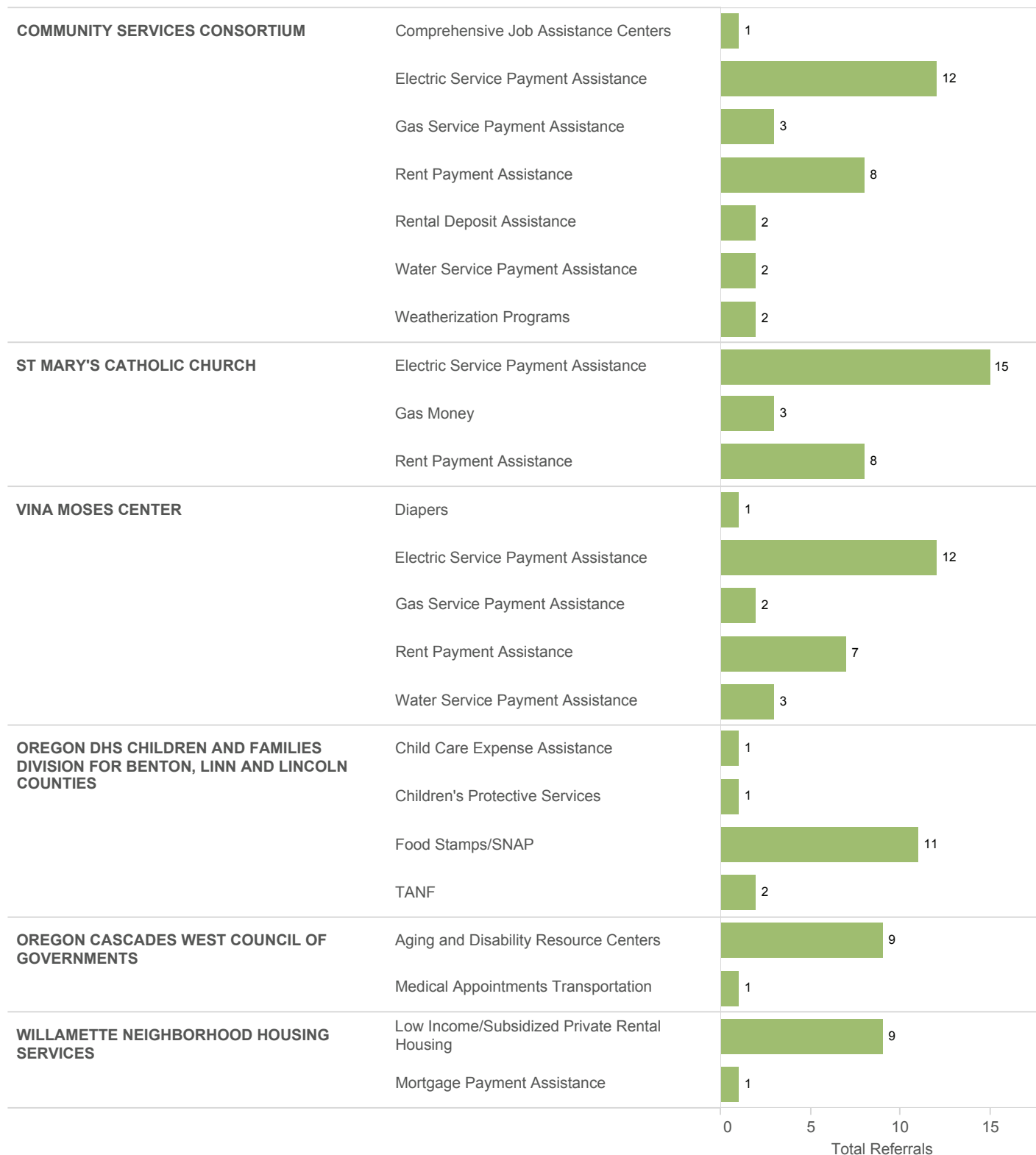


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Top 6 agencies referred to across all contact types



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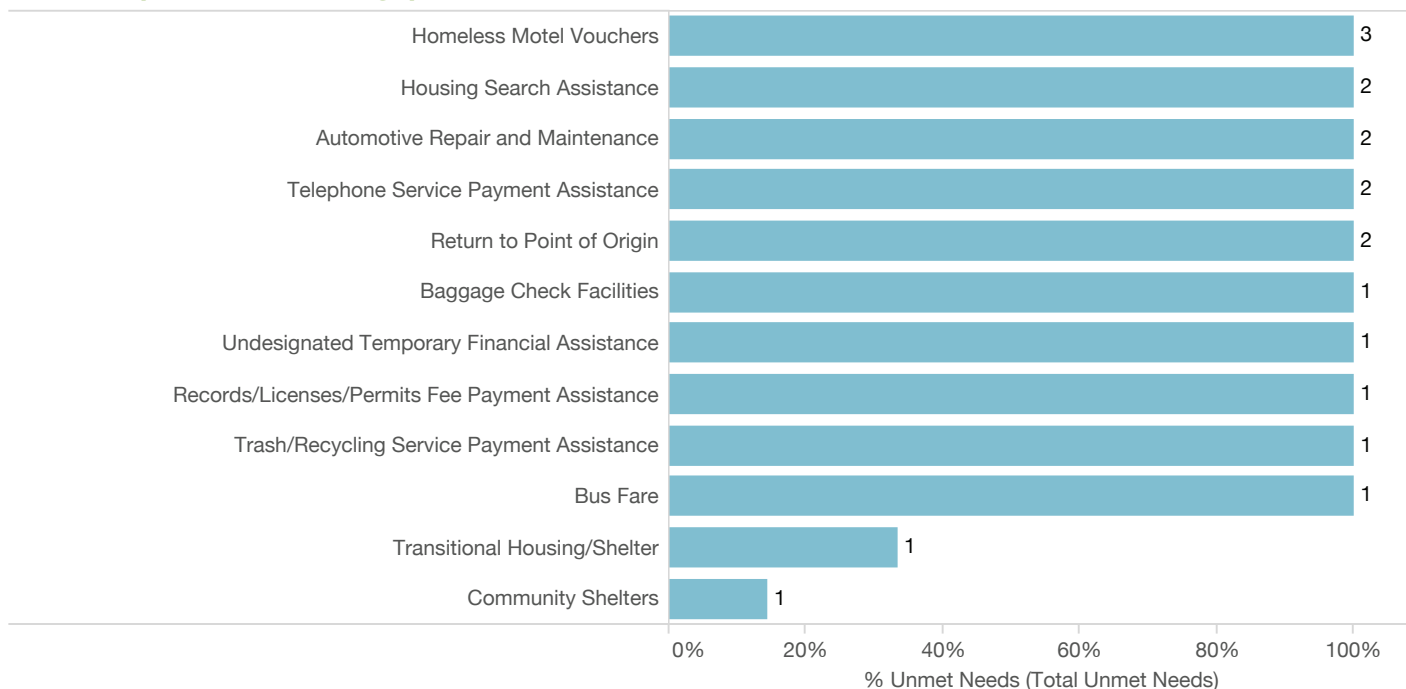
There were 18 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while clothing/personal/household needs represent the largest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Clothing/Personal/Household Needs	3	50%	3	50%
Transportation	5	63%	3	38%
Housing	38	84%	7	16%
Utility Assistance	24	89%	3	11%
Income Support/Assistance	12	92%	1	8%
Legal, Consumer and Public Safety Services	12	92%	1	8%
Disaster Services	1	100%		
Individual, Family and Community Support	5	100%		
Mental Health/Addictions	8	100%		
Health Care	21	100%		
Food/Meals	12	100%		
Employment	4	100%		
Information Services	6	100%		
Grand Total	151	89%	18	11%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community.

What are potential service gaps?



BENTON COUNTY

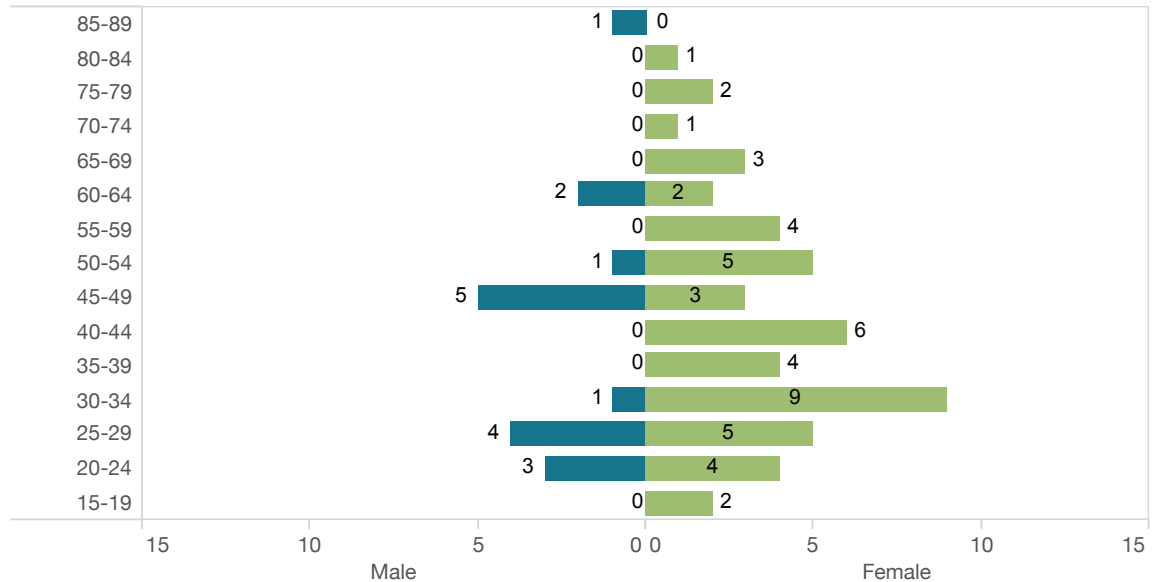
January 1, 2017 - March 31, 2017



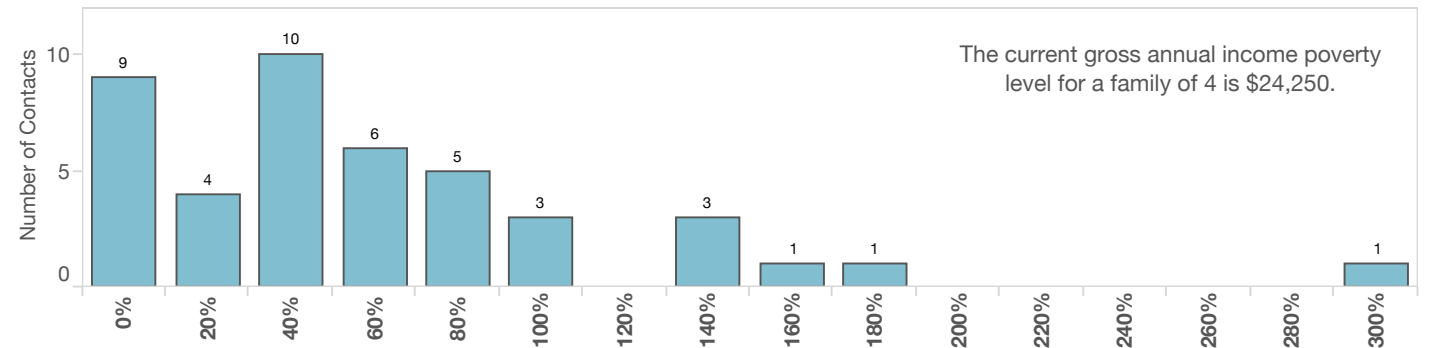
Age

85-89	1.49%
80-84	1.49%
75-79	2.99%
70-74	1.49%
65-69	4.48%
60-64	5.97%
55-59	4.48%
50-54	8.96%
45-49	11.94%
40-44	8.96%
35-39	5.97%
30-34	14.93%
25-29	13.43%
20-24	10.45%
15-19	2.99%

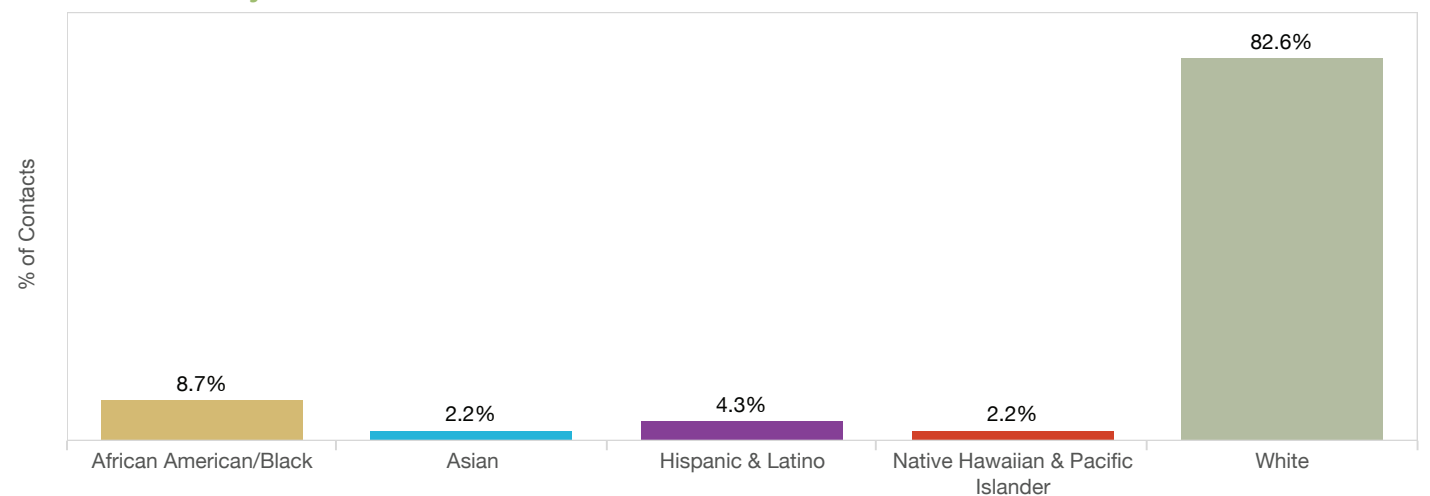
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

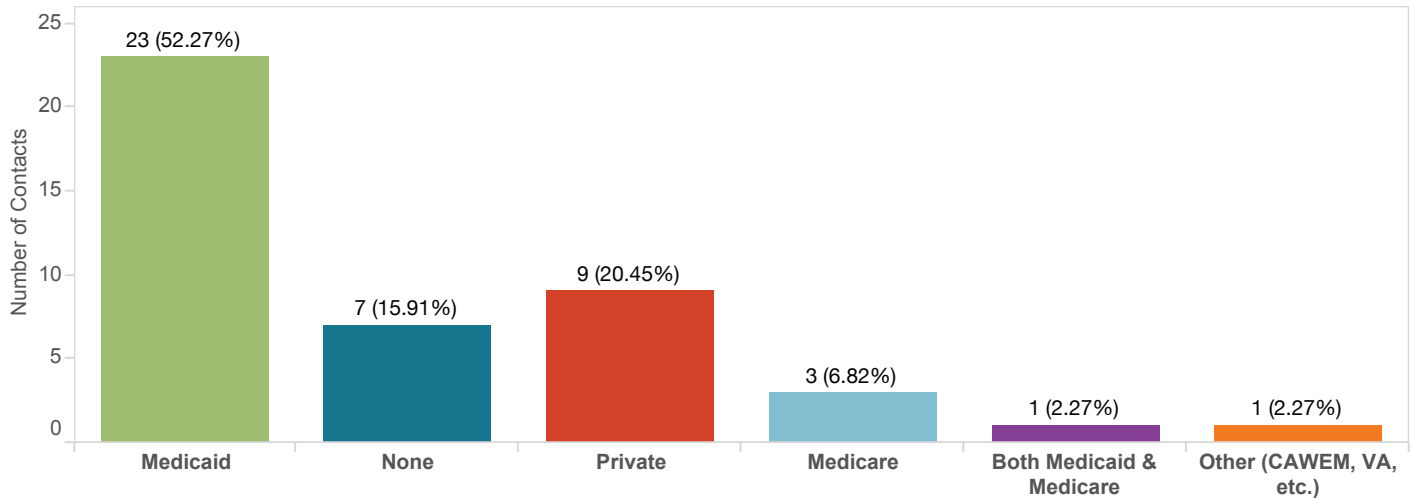


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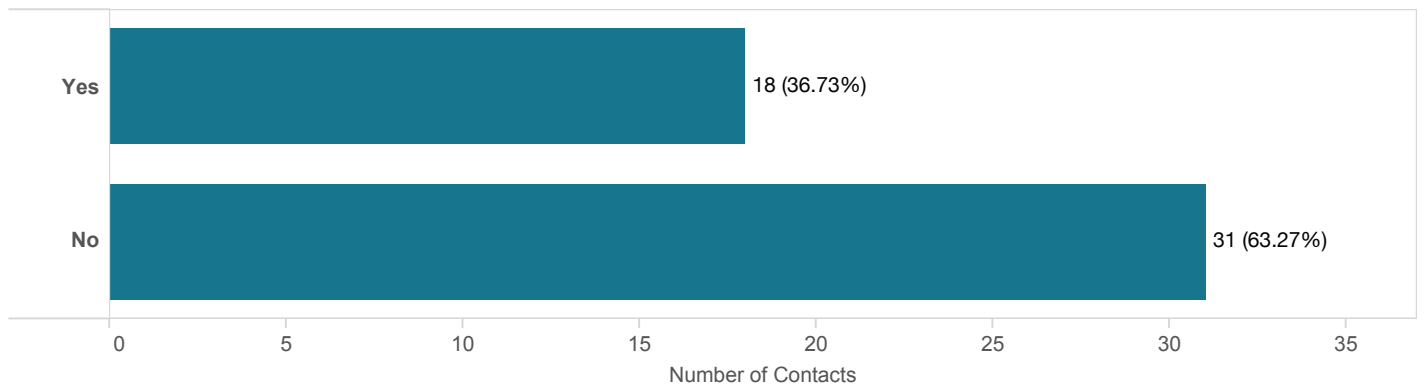
January 1, 2017 - March 31, 2017



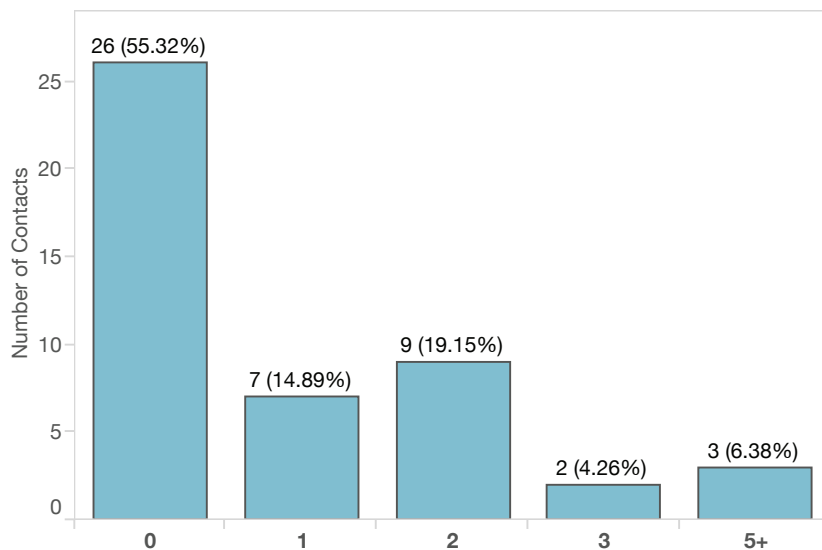
Health insurance status



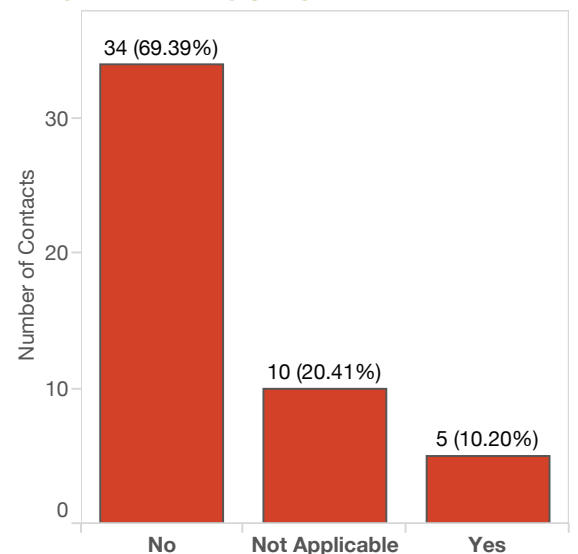
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



BENTON COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

