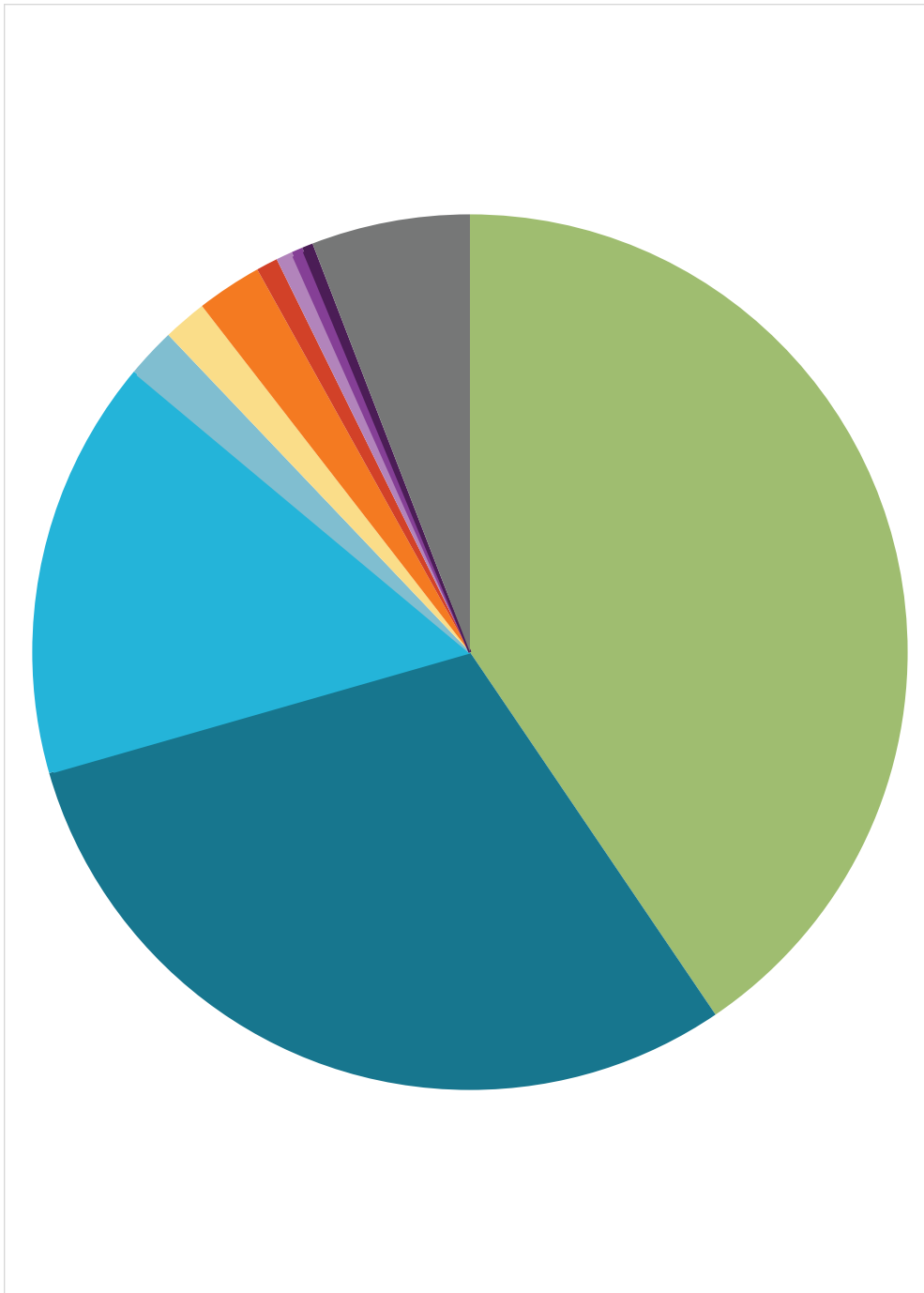


LINN COUNTY

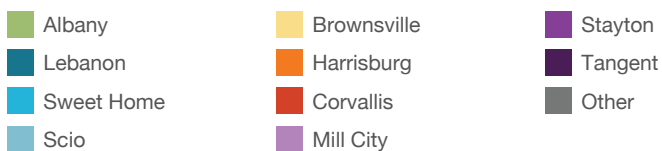
April 1, 2017 - June 30, 2017



Percent of contacts by city



Albany	201 (40.94%)
Lebanon	149 (30.35%)
Sweet Home	77 (15.68%)
Scio	9 (1.83%)
Brownsville	8 (1.63%)
Harrisburg	12 (2.44%)
Corvallis	4 (0.81%)
Mill City	3 (0.61%)
Stayton	2 (0.41%)
Tangent	2 (0.41%)
Other	29 (5.91%)

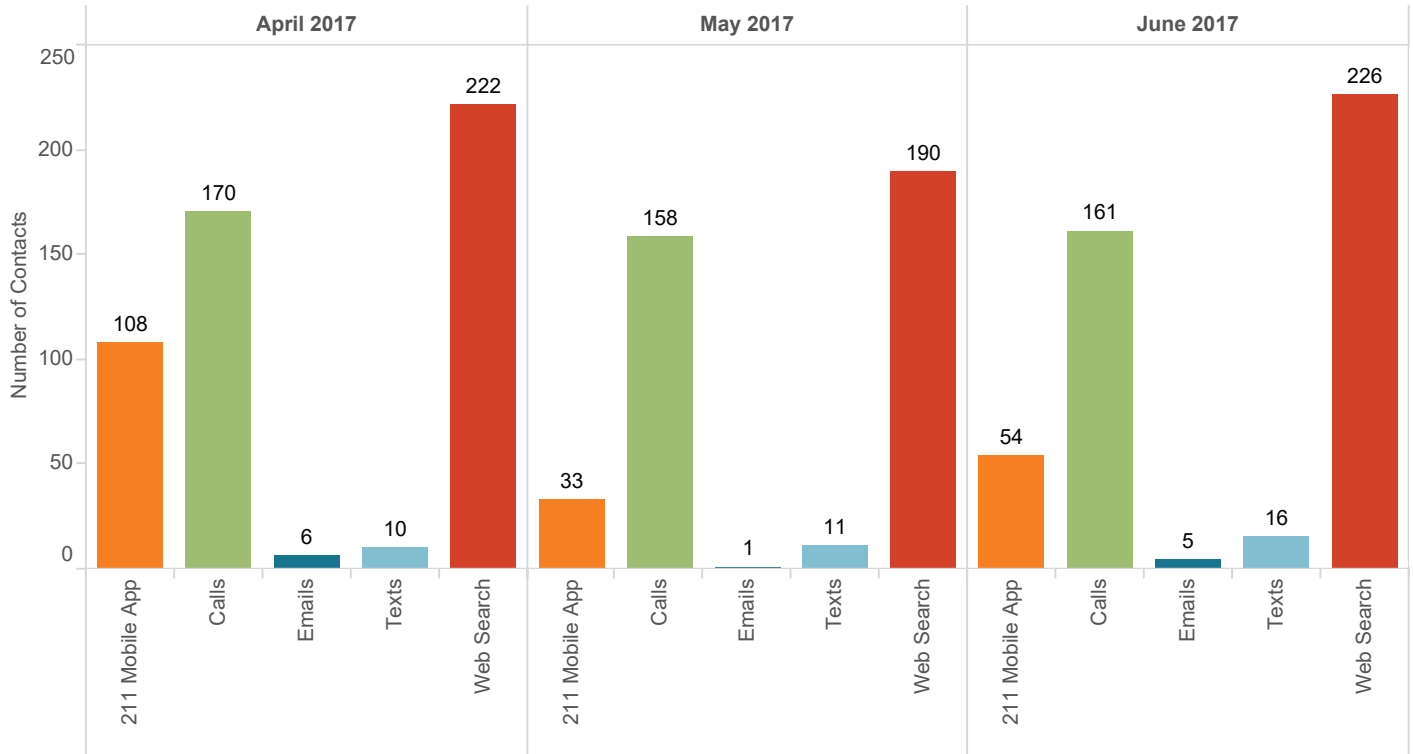


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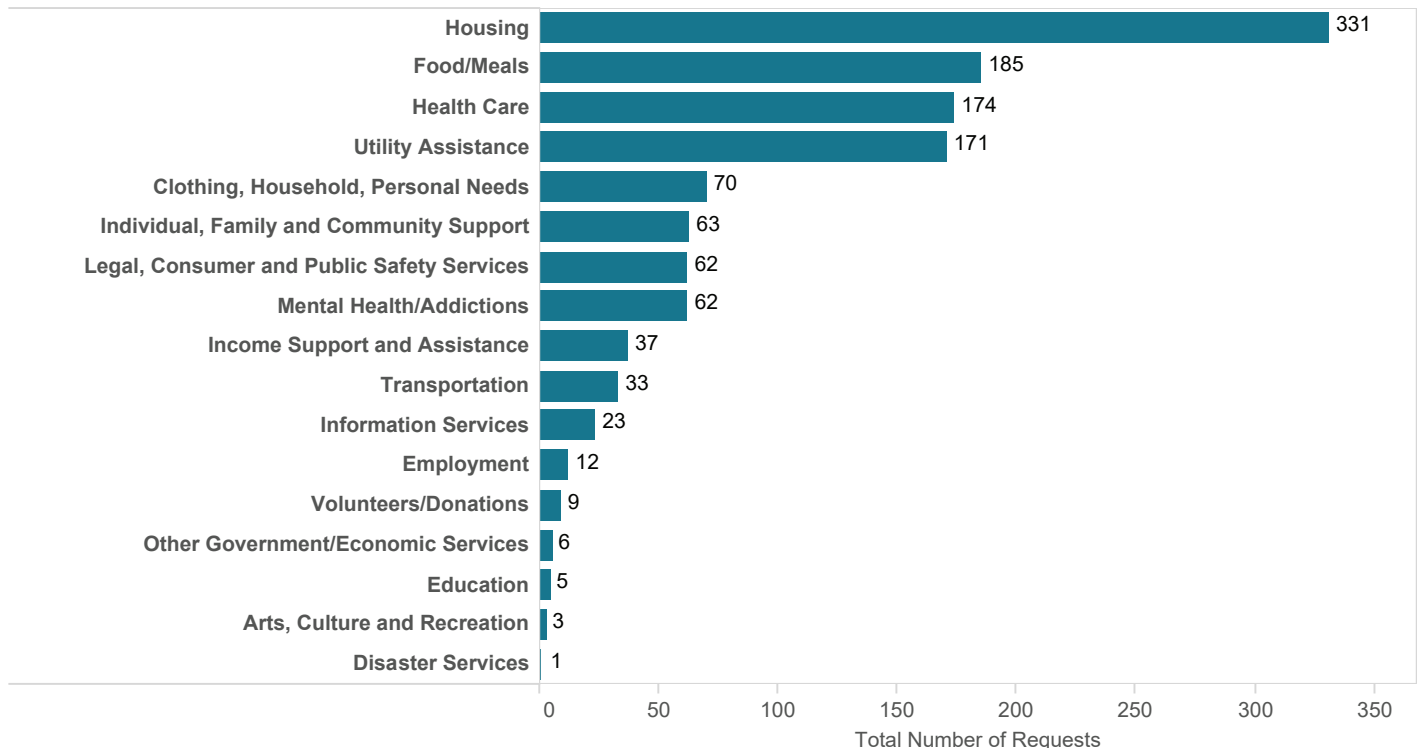
April 1, 2017 - June 30, 2017



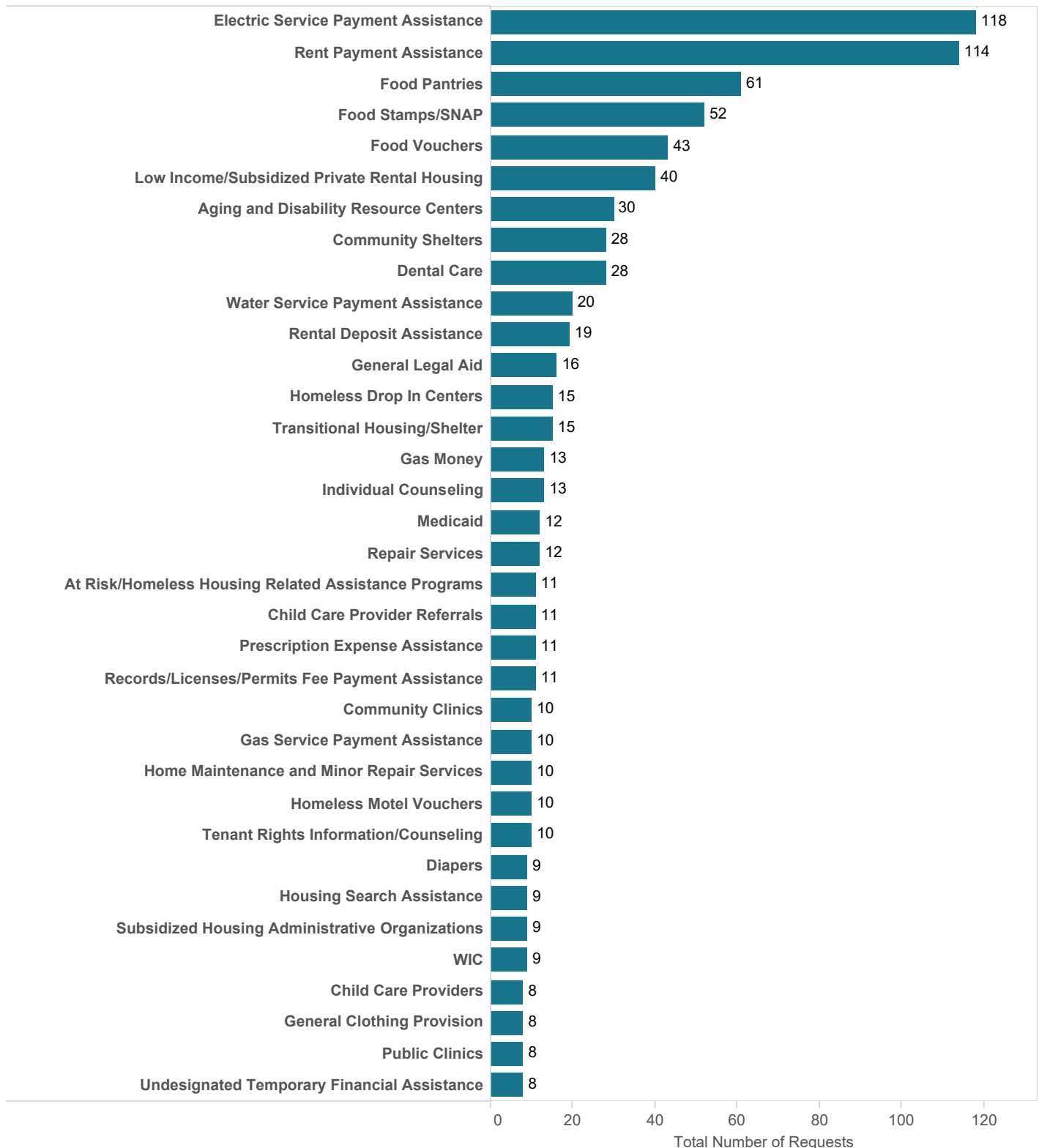
Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need



Number of services with eight or more requests across all contact types

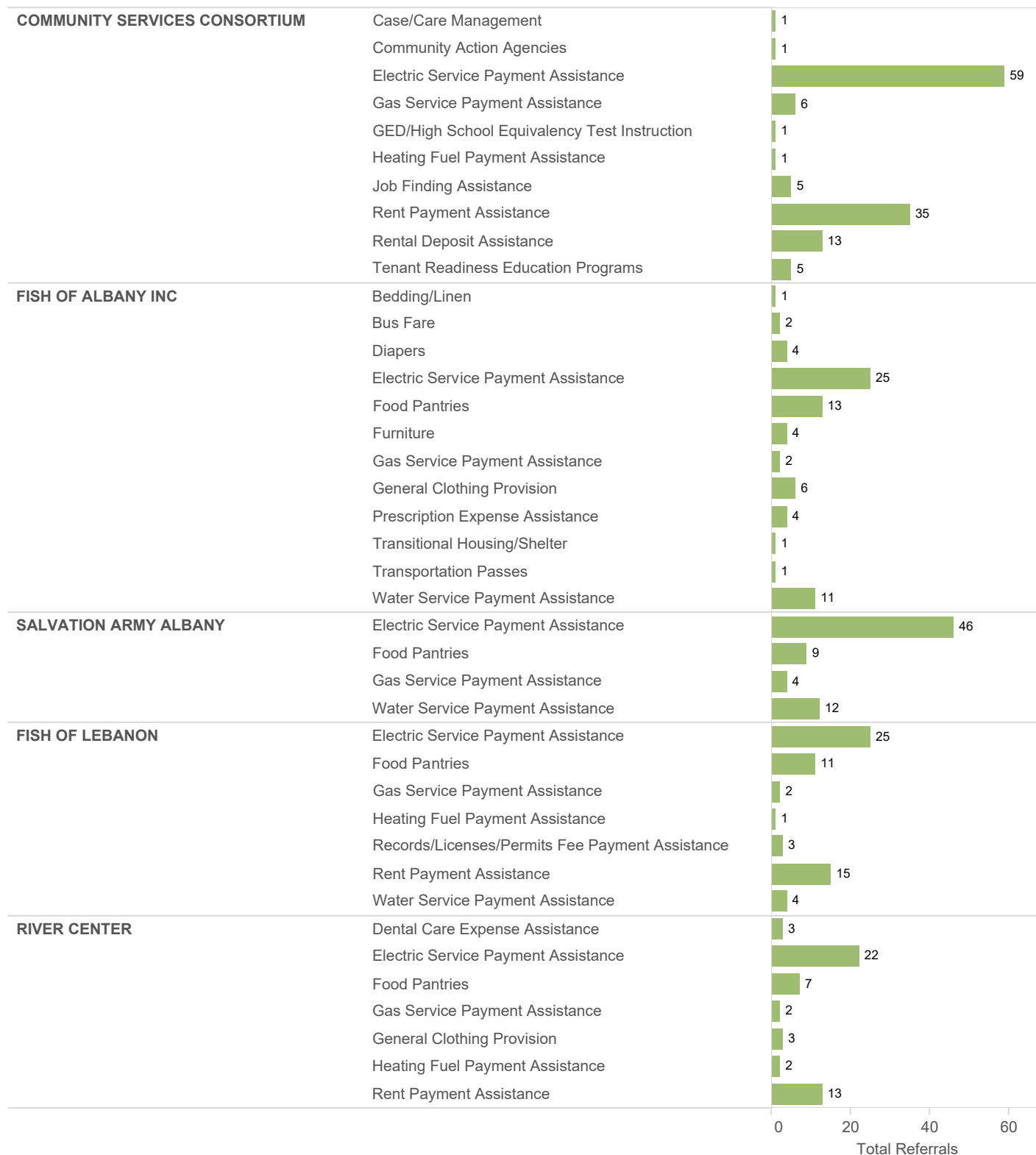


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Top 5 agencies referred to across all contact types



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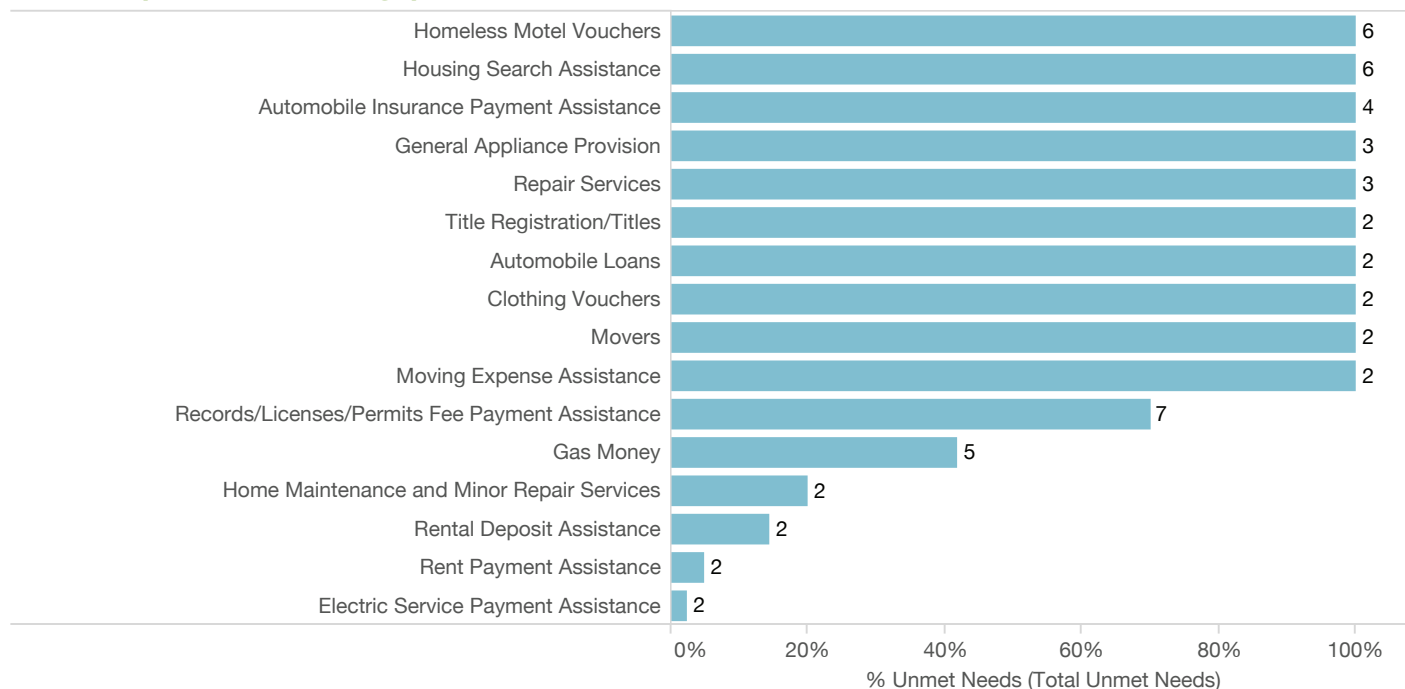
There were 90 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs. Transportation requests represent the greatest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	18	62%	12	41%
Arts, Culture and Recreation	2	67%	1	33%
Individual, Family and Community Support	24	77%	10	32%
Clothing/Personal/Household Needs	26	74%	9	26%
Employment	6	75%	2	25%
Legal, Consumer and Public Safety Services	43	80%	11	20%
Other Government/Economic Services	4	80%	1	20%
Housing	165	87%	26	14%
Information Services	14	100%	1	7%
Utility Assistance	119	94%	9	7%
Health Care	111	96%	6	5%
Food/Meals	124	98%	2	2%
Income Support/Assistance	25	100%		
Volunteers/Donations	4	100%		
Mental Health/Addictions	30	100%		
Education	2	100%		
Grand Total	717	90%	90	11%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

What are potential service gaps?



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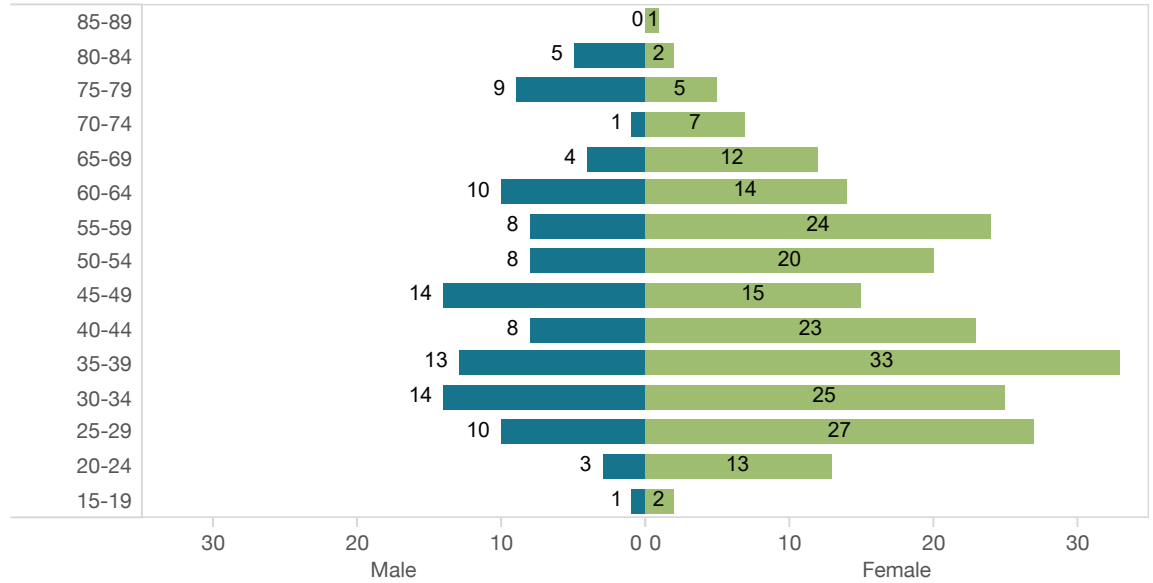
April 1, 2017 - June 30, 2017



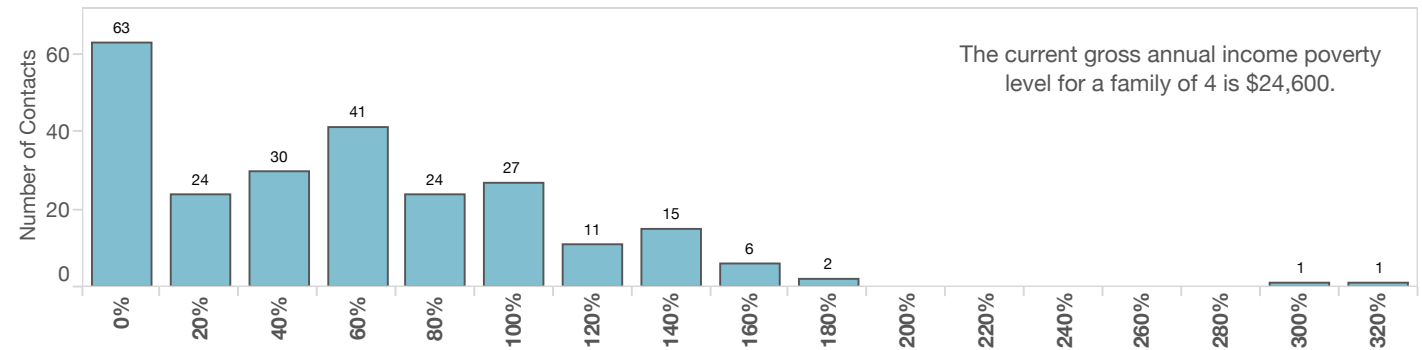
Age

85-89	0.31%
80-84	2.17%
75-79	4.33%
70-74	2.48%
65-69	4.64%
60-64	7.43%
55-59	9.91%
50-54	8.36%
45-49	8.98%
40-44	8.98%
35-39	14.24%
30-34	11.15%
25-29	11.15%
20-24	4.95%
15-19	0.93%

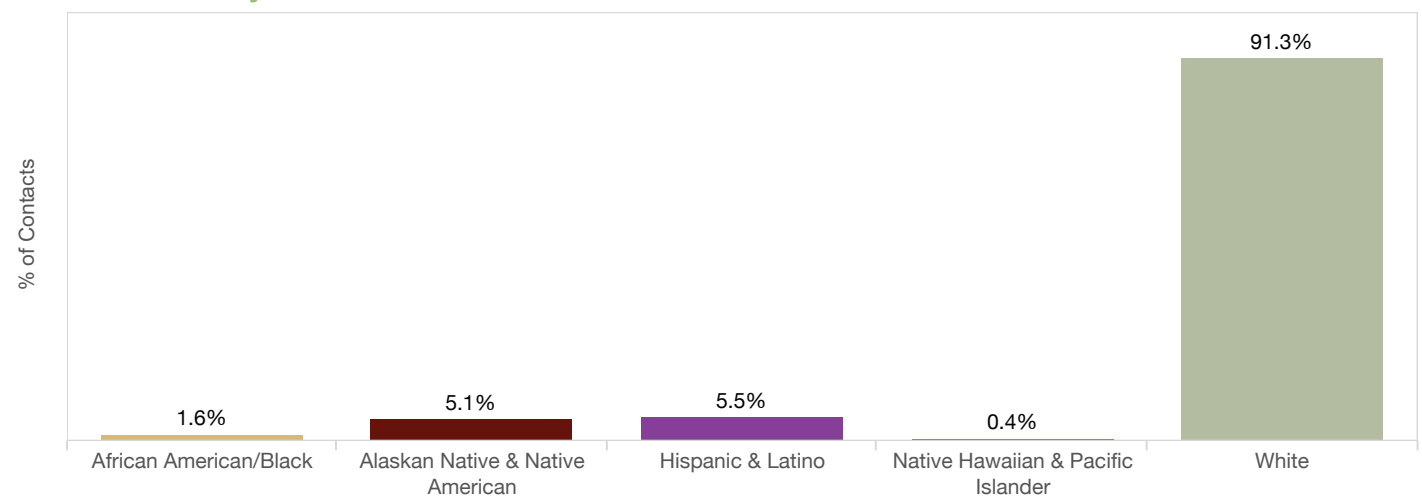
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

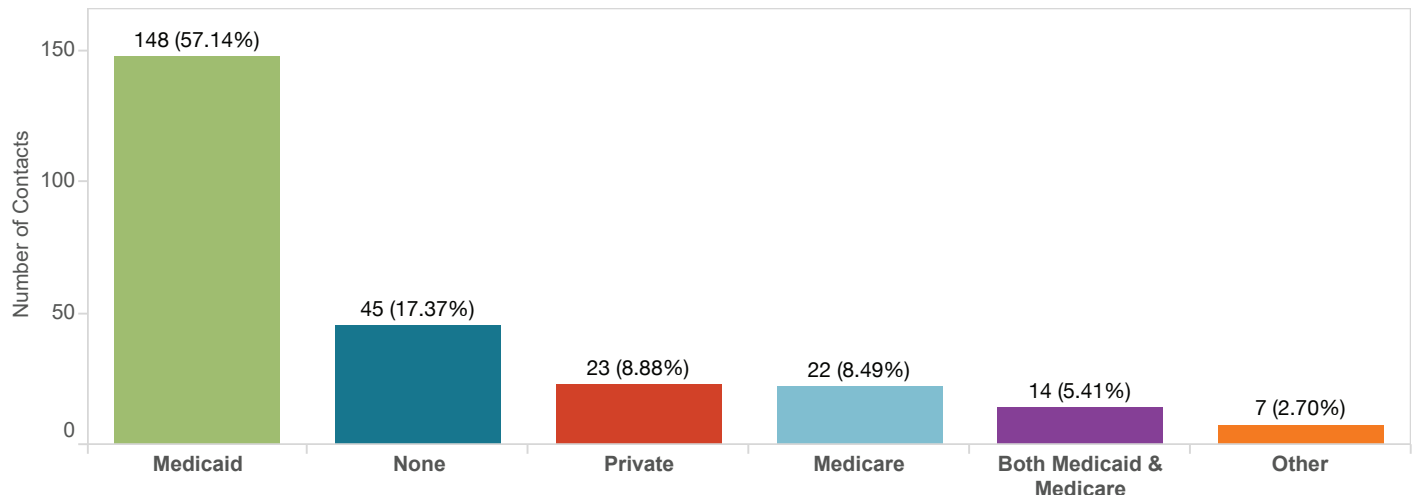


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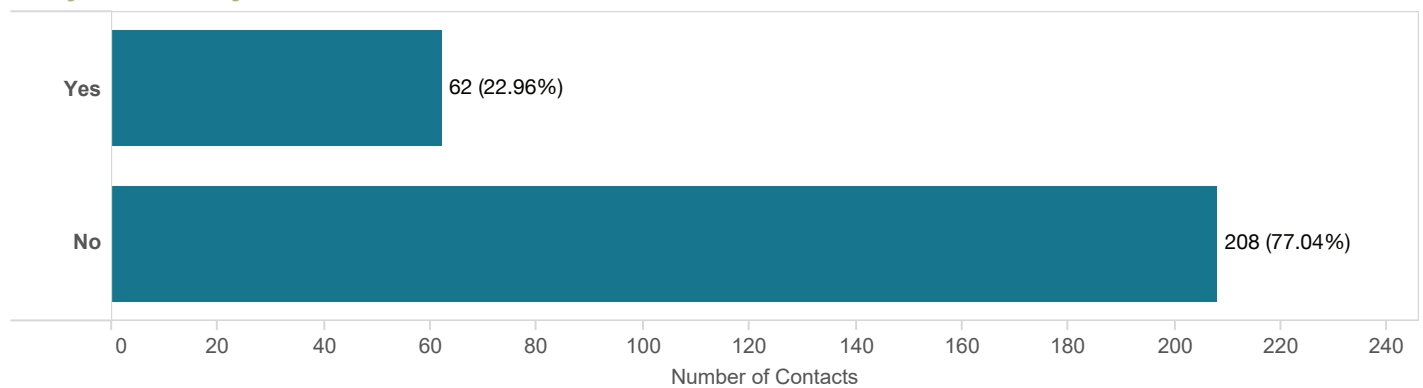
April 1, 2017 - June 30, 2017



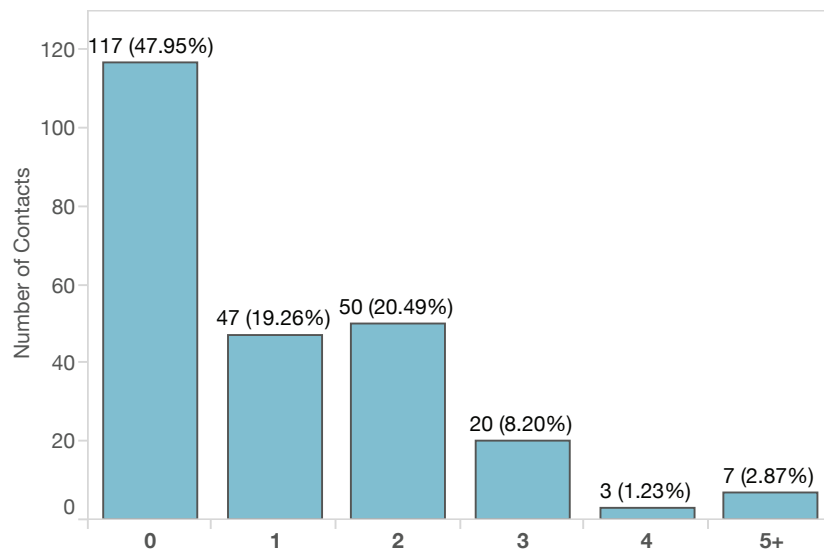
Health insurance status



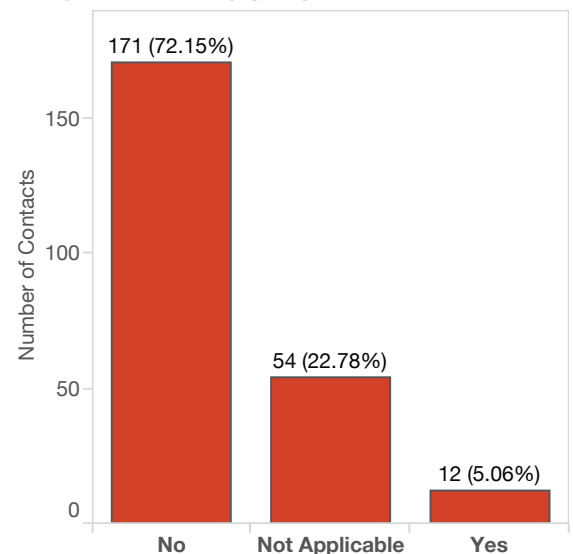
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

