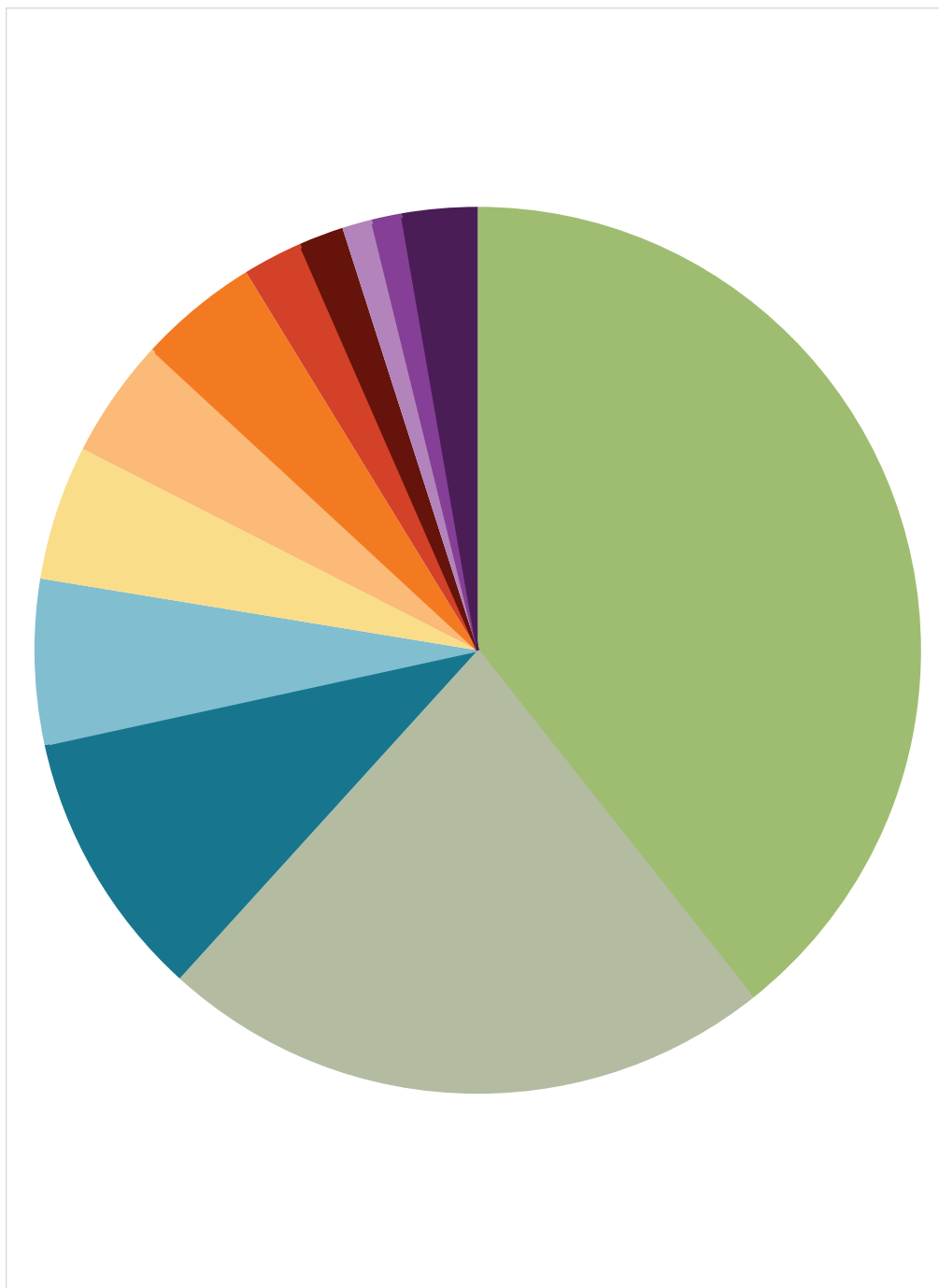


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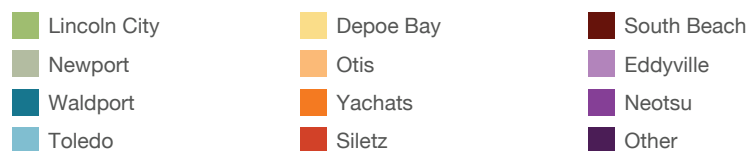
April 1, 2017 - June 30, 2017



Percent of contacts by city



| | |
|---------------------|-------------|
| Lincoln City | 72 (39.56%) |
| Newport | 41 (22.53%) |
| Waldport | 18 (9.89%) |
| Toledo | 11 (6.04%) |
| Depoe Bay | 9 (4.95%) |
| Otis | 8 (4.40%) |
| Yachats | 8 (4.40%) |
| Siletz | 4 (2.20%) |
| South Beach | 3 (1.65%) |
| Eddyville | 2 (1.10%) |
| Neotsu | 2 (1.10%) |
| Other | 5 (2.75%) |

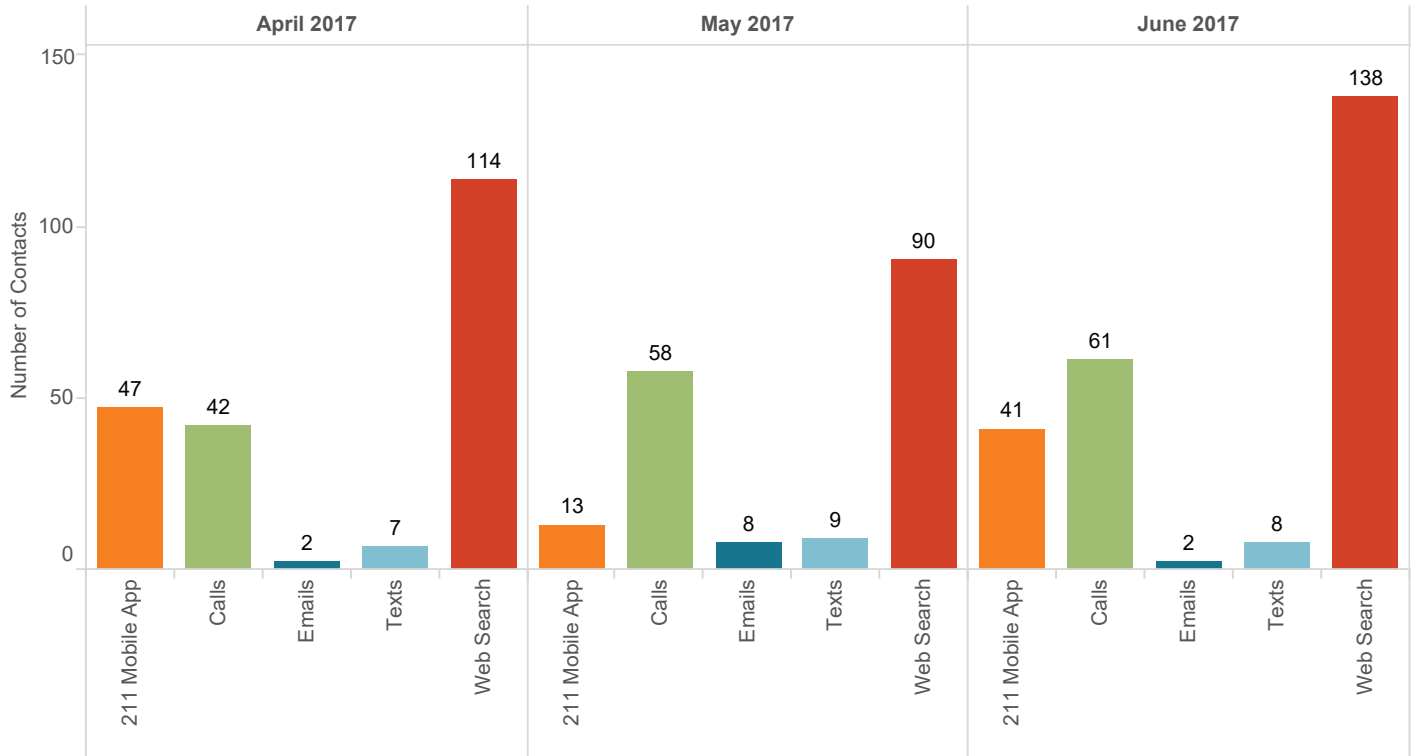


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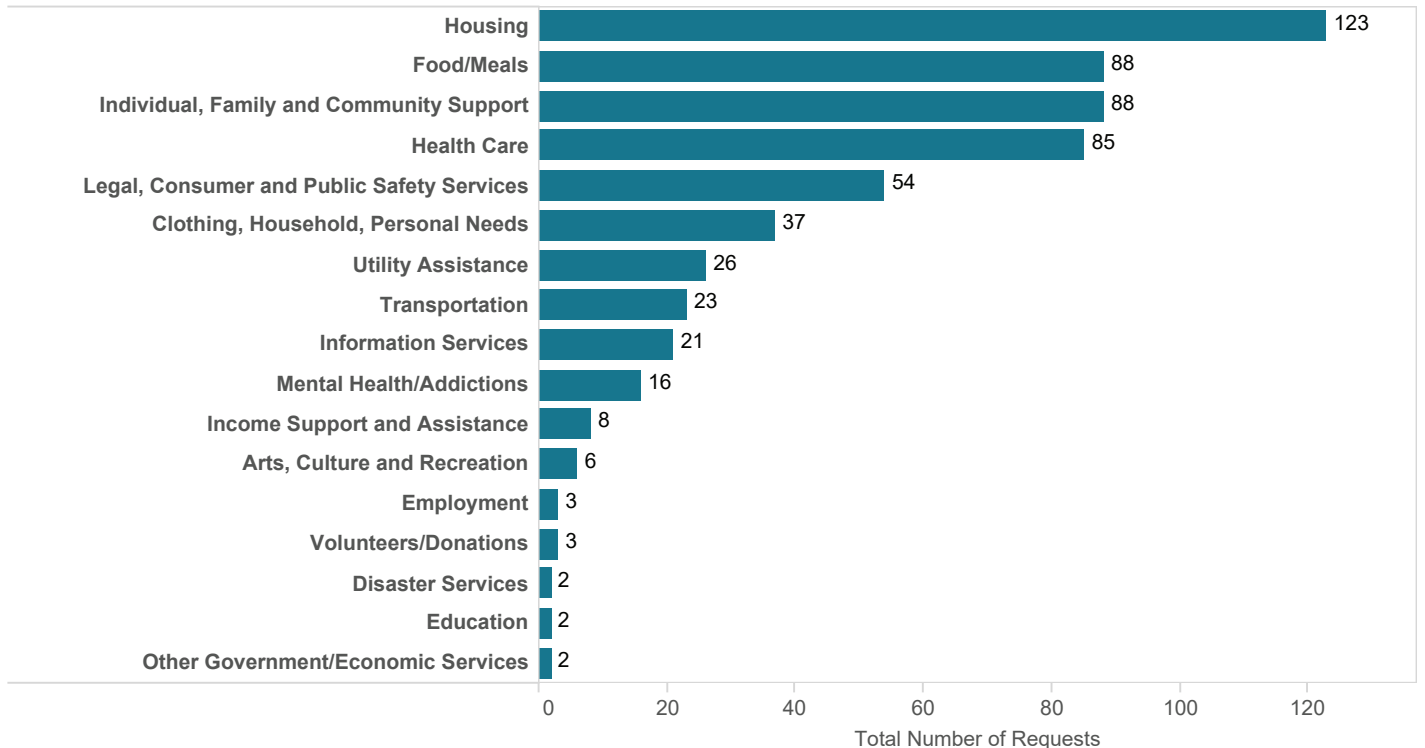
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Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

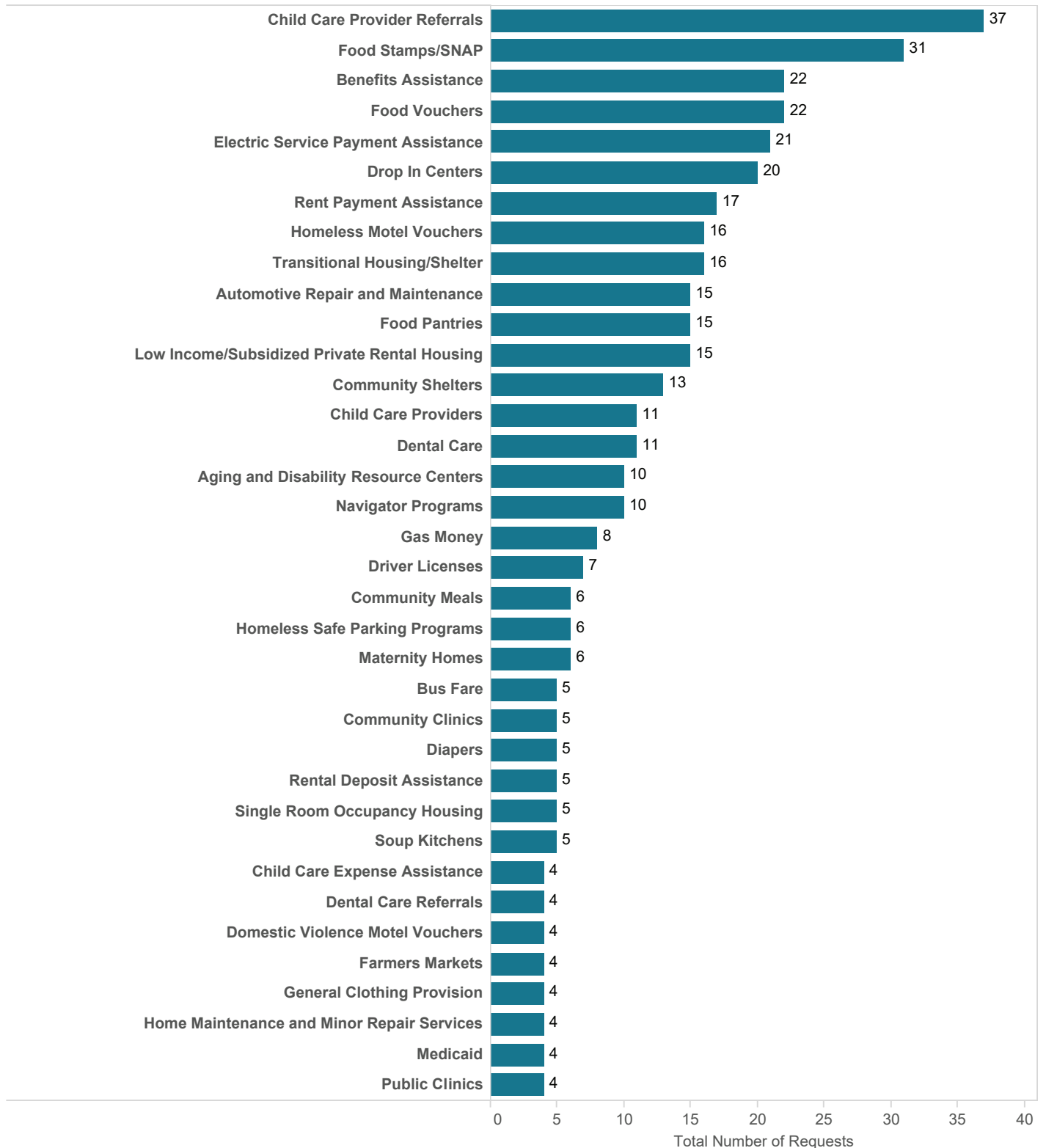


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Number of services with four or more requests across all contact types

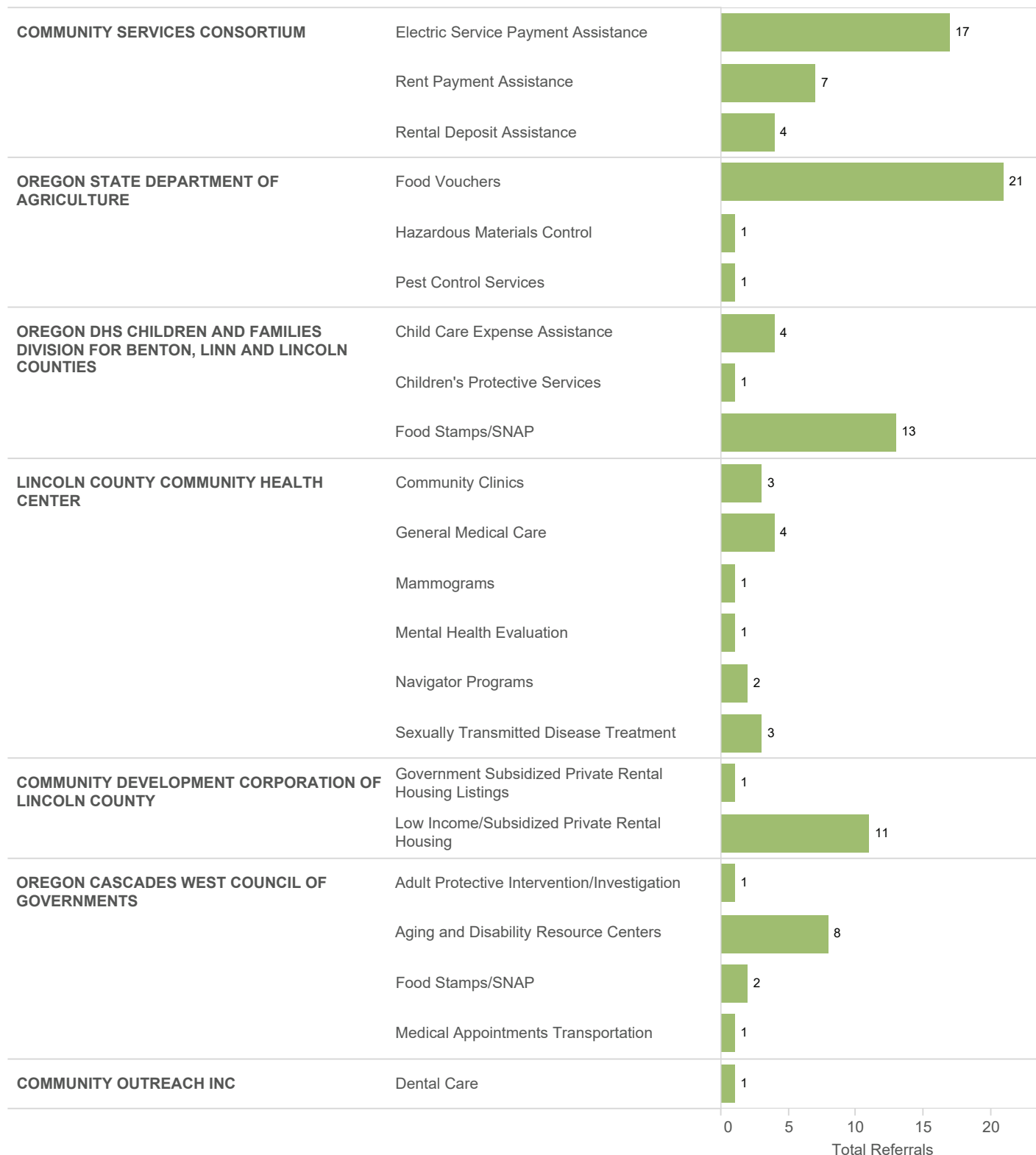


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Top 6 agencies referred to across all contact types



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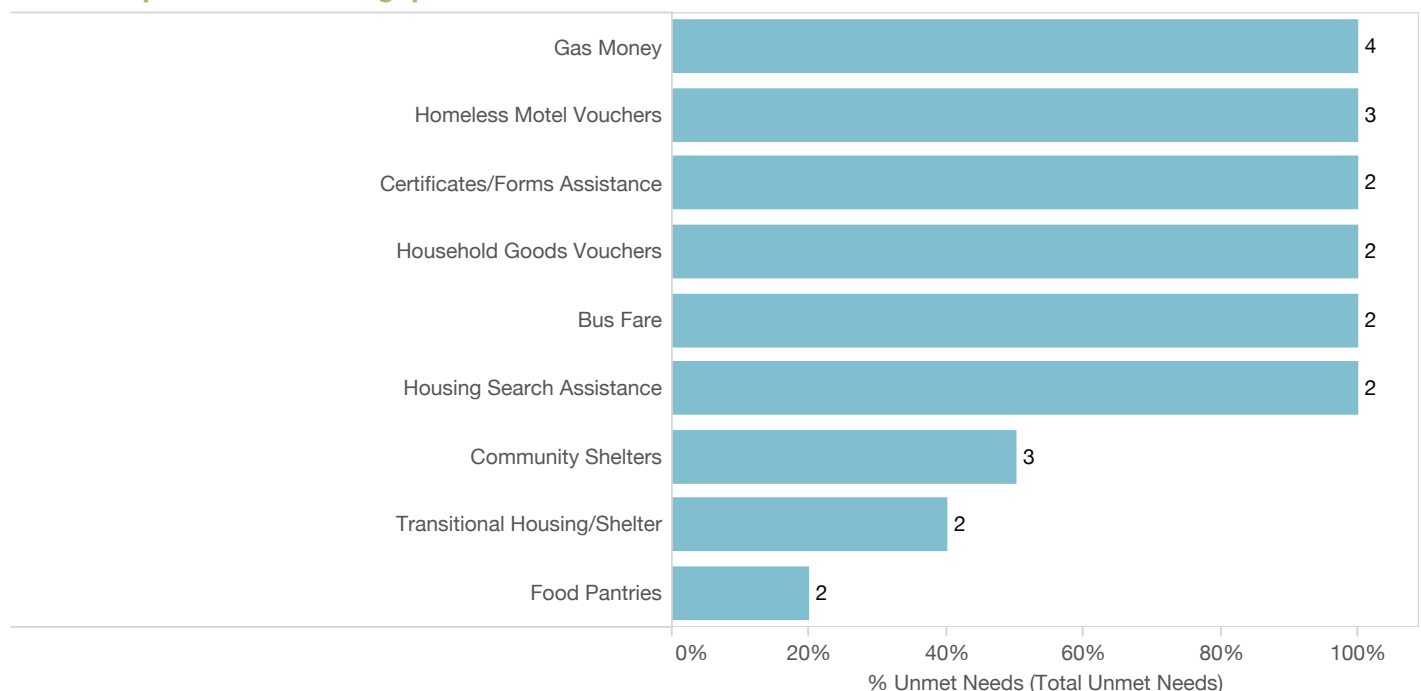
There were 46 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs. Transportation requests represent the greatest proportion of unmet community needs.

What are potential community gaps by need?

| | Referral Given | | Unfulfilled Referrals | |
|--|--------------------|---------------|-----------------------|---------------|
| | Number of Requests | % of Requests | Number of Requests | % of Requests |
| Transportation | 3 | 30% | 7 | 70% |
| Arts, Culture and Recreation | 3 | 50% | 3 | 50% |
| Other Government/Economic Services | 1 | 50% | 1 | 50% |
| Legal, Consumer and Public Safety Services | 17 | 71% | 7 | 29% |
| Housing | 36 | 72% | 14 | 28% |
| Clothing/Personal/Household Needs | 12 | 75% | 4 | 25% |
| Income Support/Assistance | 7 | 88% | 1 | 13% |
| Health Care | 32 | 94% | 4 | 12% |
| Utility Assistance | 18 | 90% | 2 | 10% |
| Individual, Family and Community Support | 16 | 100% | 1 | 6% |
| Food/Meals | 67 | 99% | 2 | 3% |
| Disaster Services | 1 | 100% | | |
| Mental Health/Addictions | 5 | 100% | | |
| Volunteers/Donations | 2 | 100% | | |
| Employment | 1 | 100% | | |
| Education | 1 | 100% | | |
| Information Services | 9 | 100% | | |
| Grand Total | 231 | 85% | 46 | 17% |

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

What are potential service gaps?



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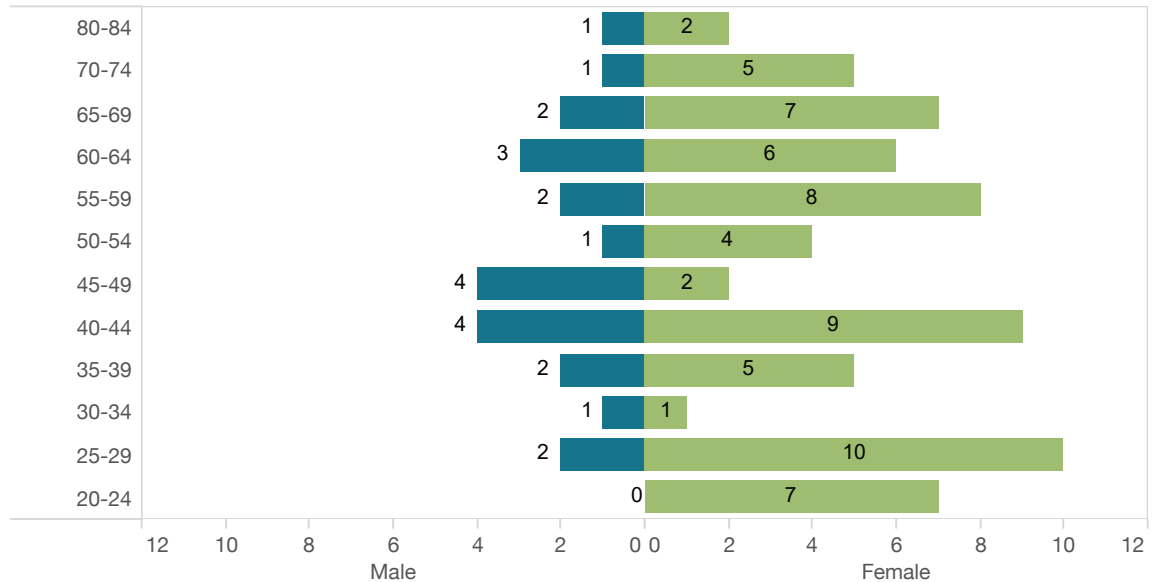
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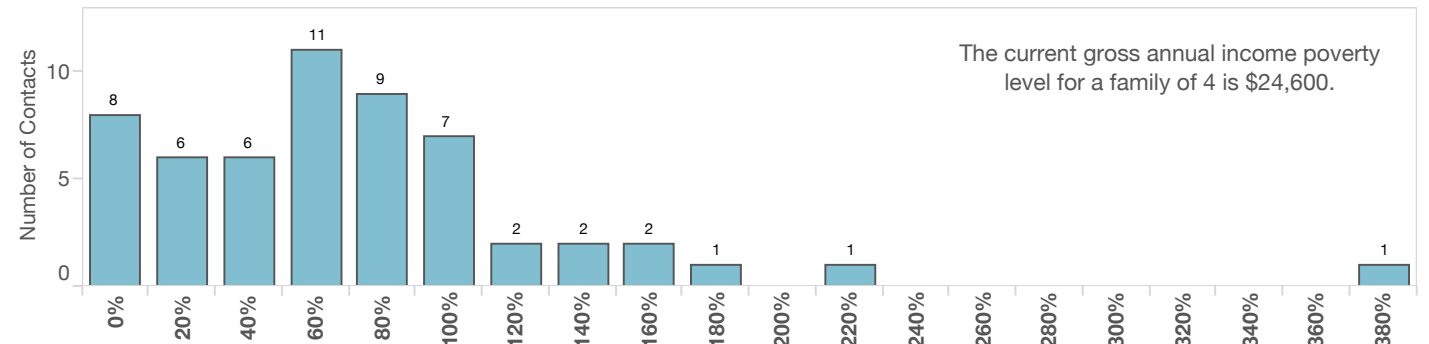
Age

| | |
|-------|--------|
| 80-84 | 3.75% |
| 70-74 | 7.50% |
| 65-69 | 11.25% |
| 60-64 | 11.25% |
| 55-59 | 12.50% |
| 50-54 | 5.00% |
| 45-49 | 6.25% |
| 40-44 | 12.50% |
| 35-39 | 6.25% |
| 30-34 | 2.50% |
| 25-29 | 12.50% |
| 20-24 | 8.75% |

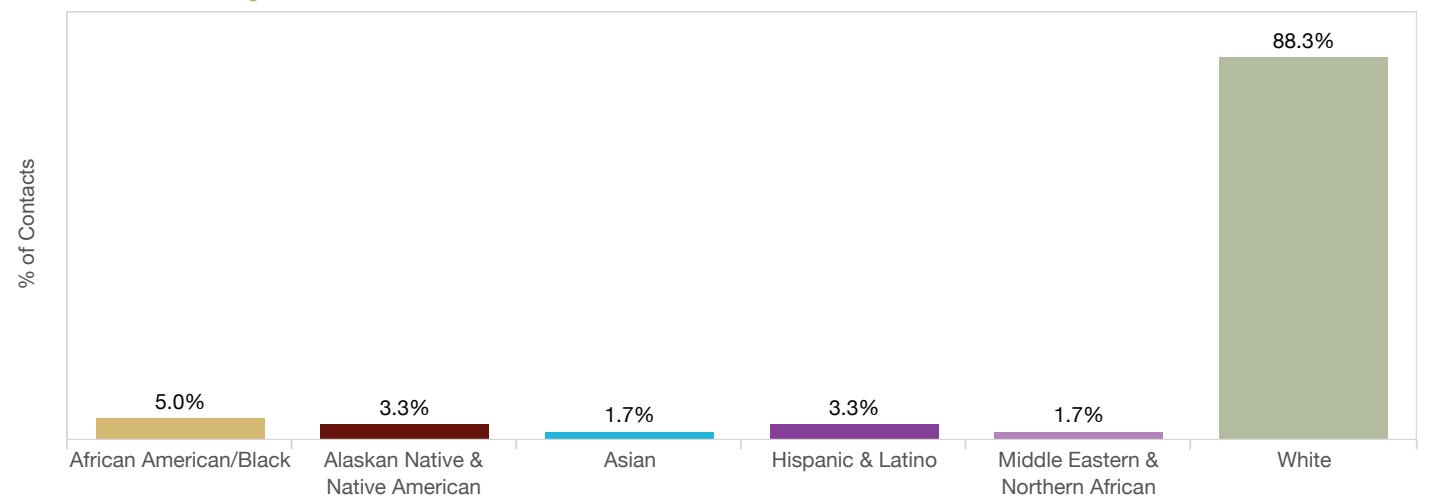
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

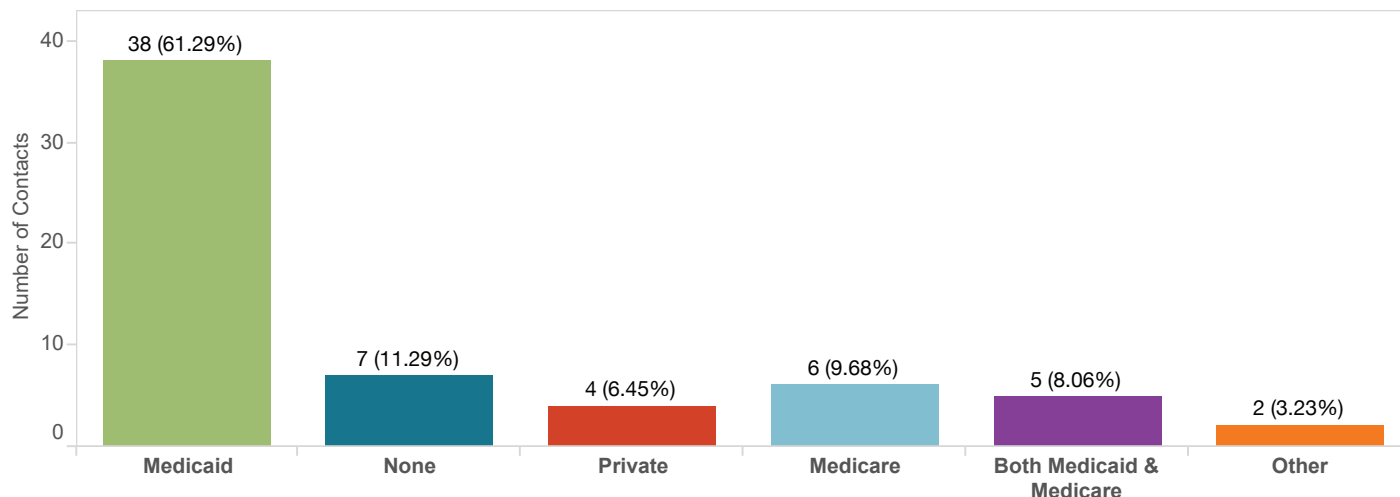


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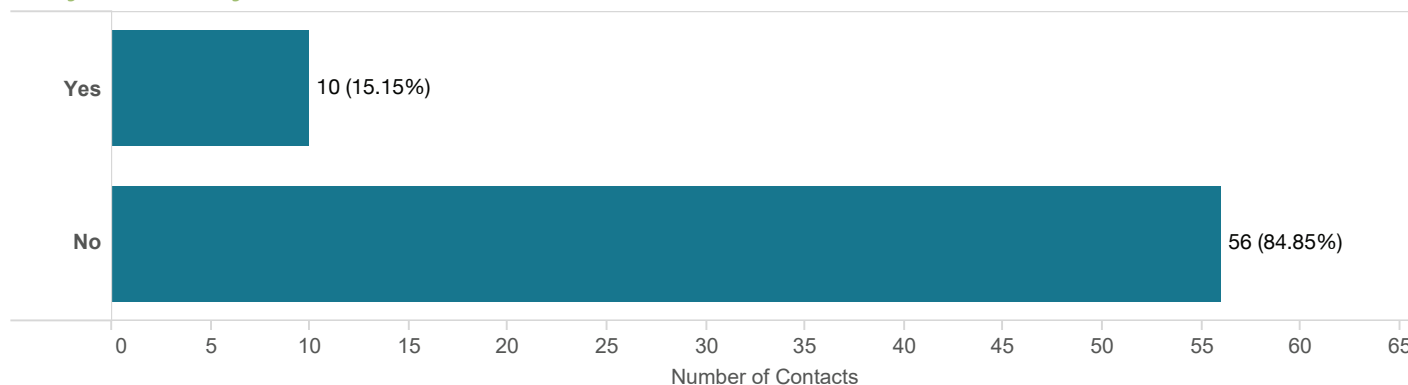
April 1, 2017 - June 30, 2017



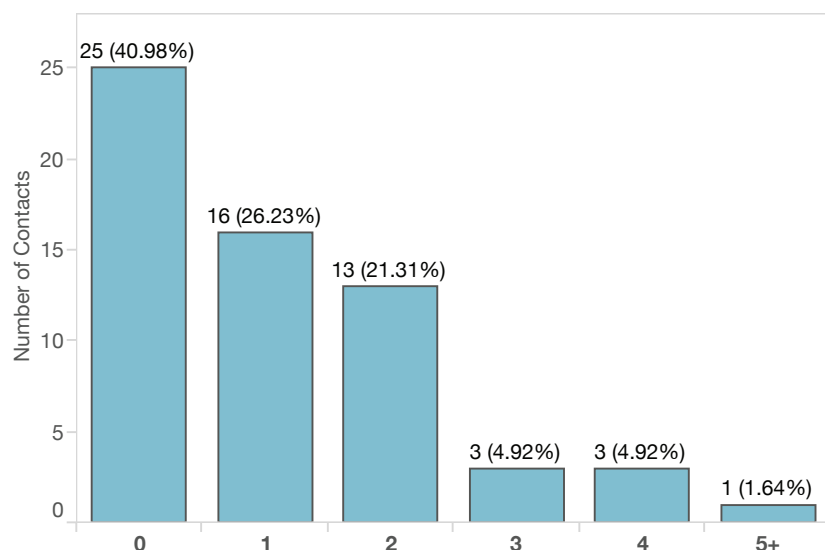
Health insurance status



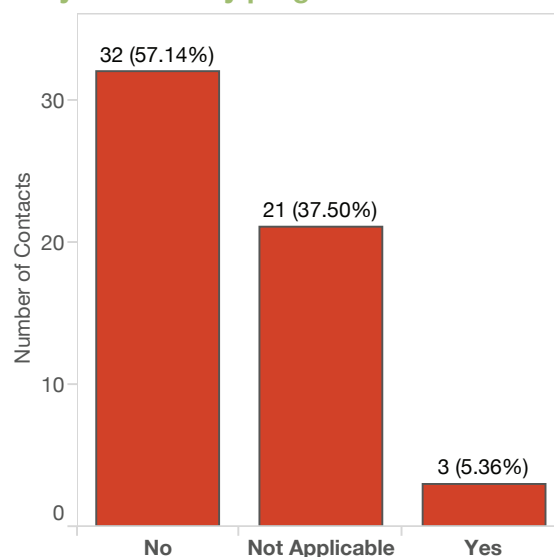
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

