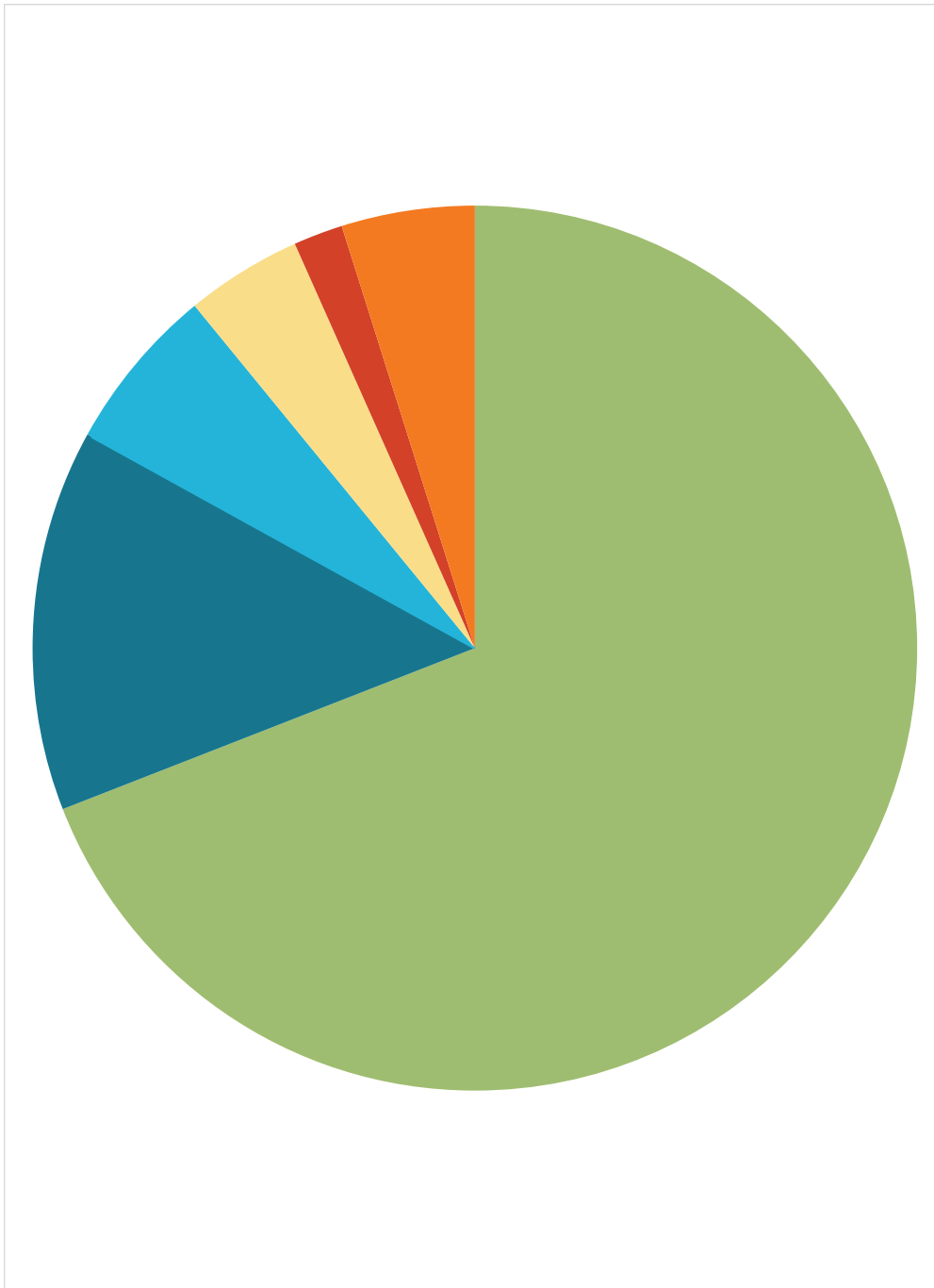


BENTON COUNTY

April 1, 2017 - June 30, 2017



Percent of contacts by city



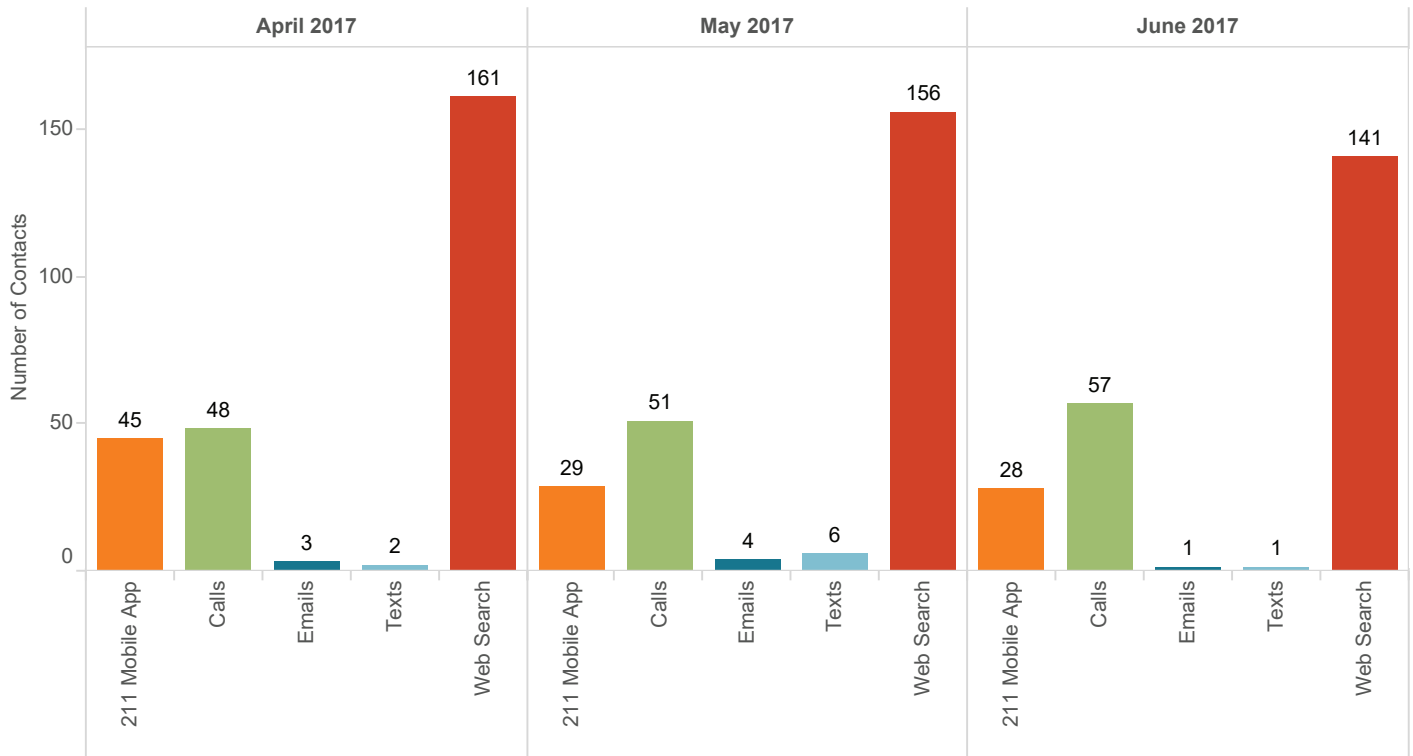
Corvallis	114 (69.51%)
Albany	23 (14.02%)
Philomath	10 (6.10%)
Monroe	7 (4.27%)
Junction City	3 (1.83%)
Other	8 (4.88%)

BENTON COUNTY

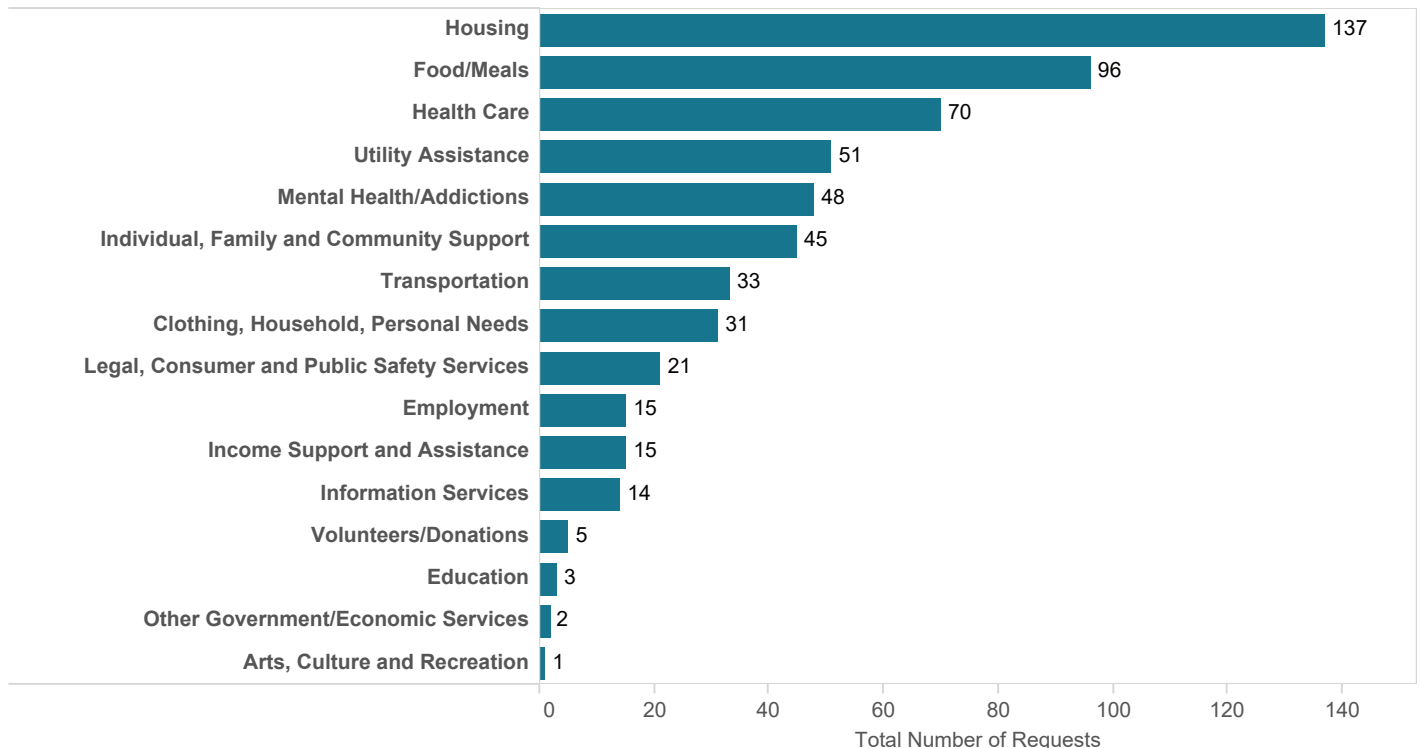
April 1, 2017 - June 30, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

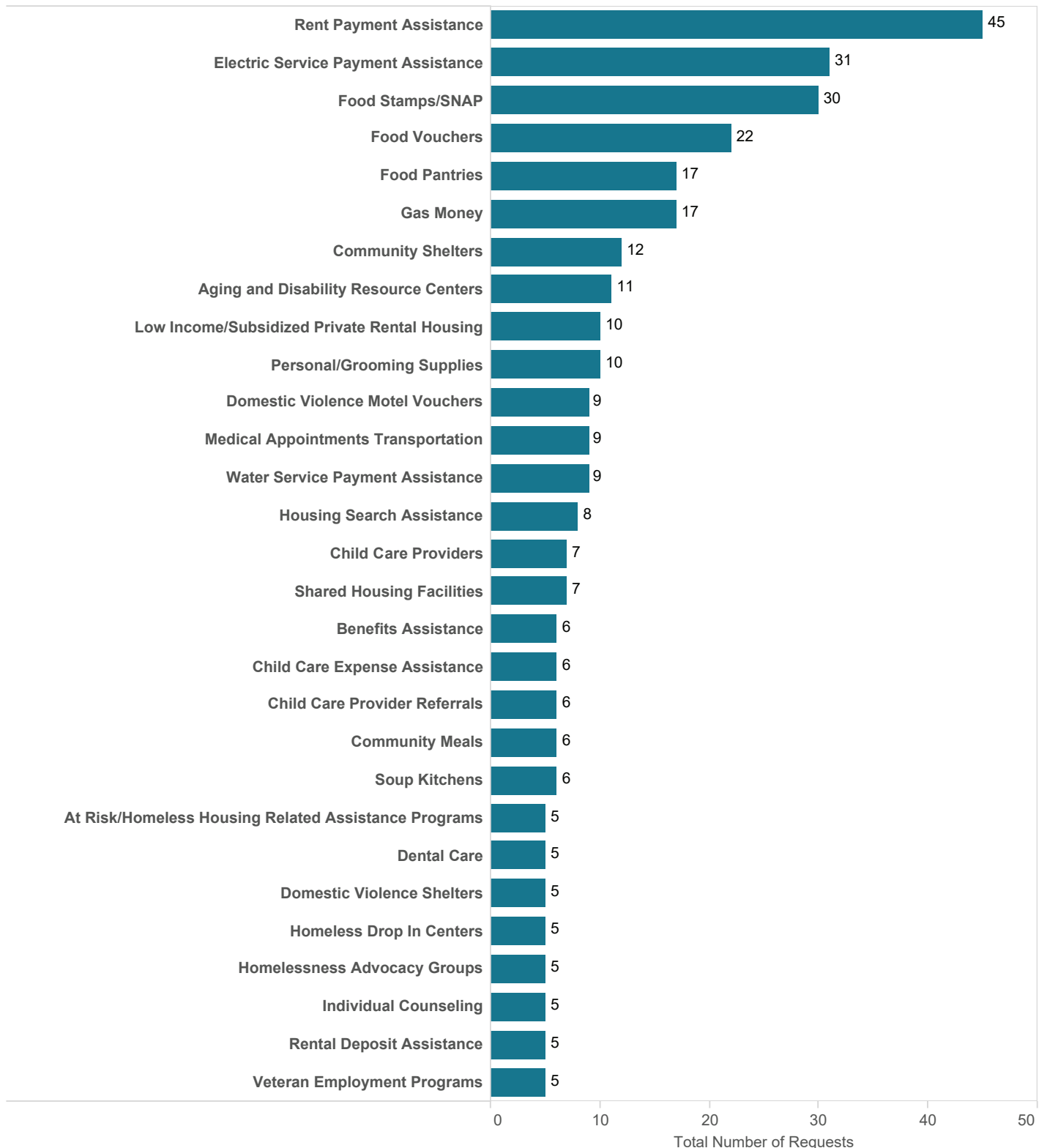


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Number of services with five or more requests across all contact types

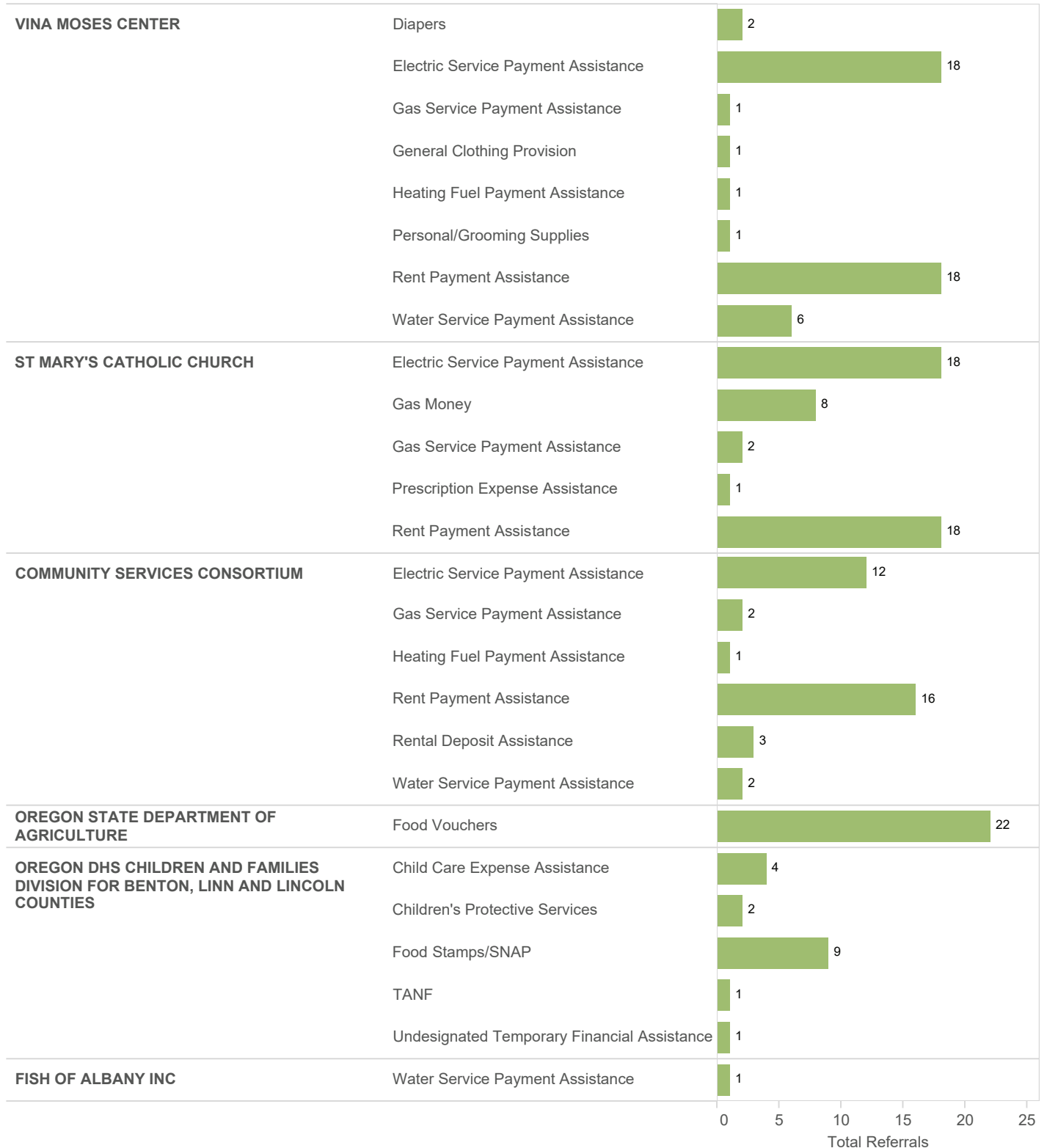


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Top 5 agencies referred to across all contact types



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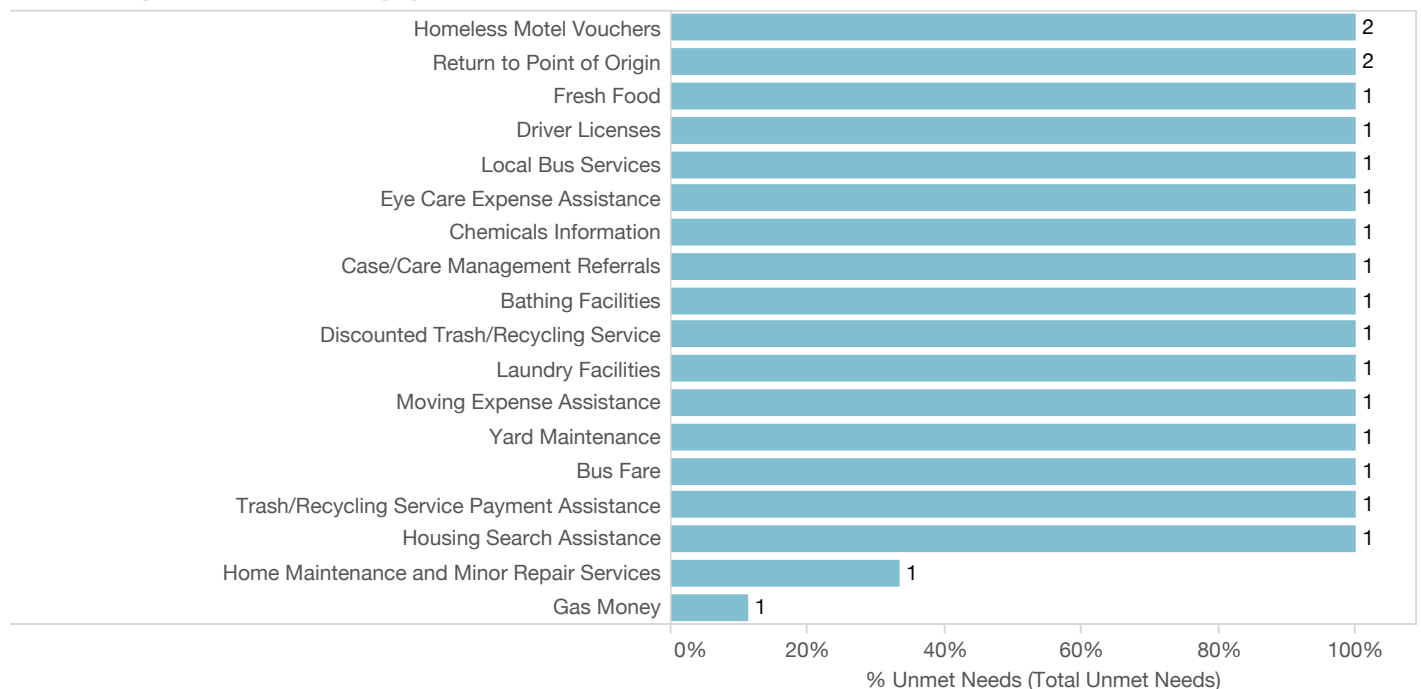
There were 20 instances where there wasn't an appropriate referral for the contact's requested need. Transportation requests represent the largest number and greatest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	12	75%	5	31%
Individual, Family and Community Support	14	82%	3	18%
Clothing/Personal/Household Needs	12	86%	2	14%
Housing	45	92%	4	8%
Legal, Consumer and Public Safety Services	12	92%	1	8%
Health Care	29	94%	2	6%
Utility Assistance	32	94%	2	6%
Food/Meals	46	98%	1	2%
Income Support/Assistance	11	100%		
Volunteers/Donations	2	100%		
Mental Health/Addictions	7	100%		
Information Services	9	100%		
Grand Total	231	92%	20	8%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community.

What are potential service gaps?



BENTON COUNTY

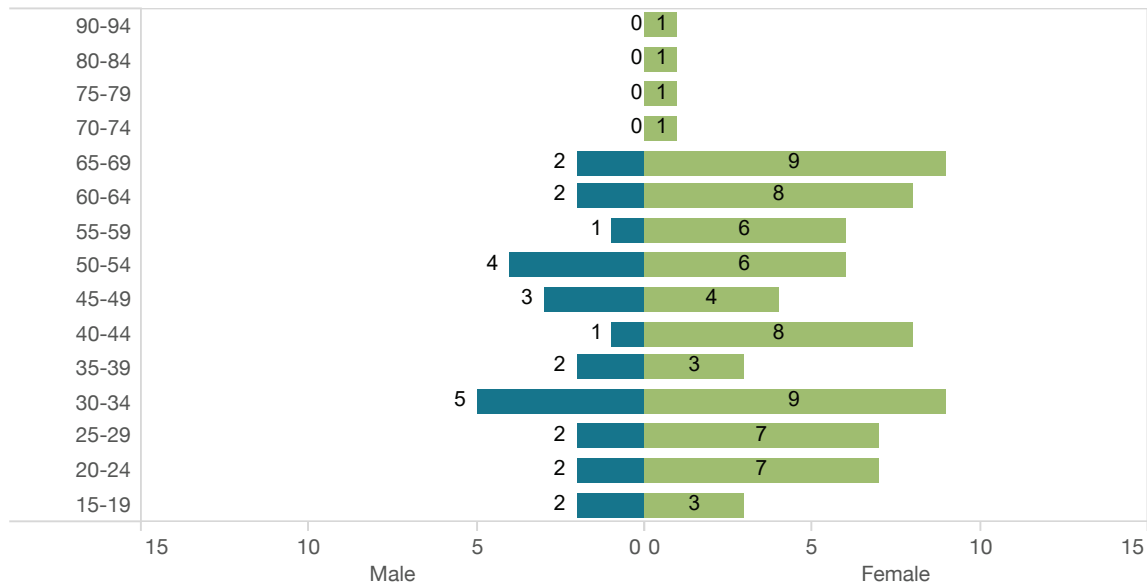
April 1, 2017 - June 30, 2017



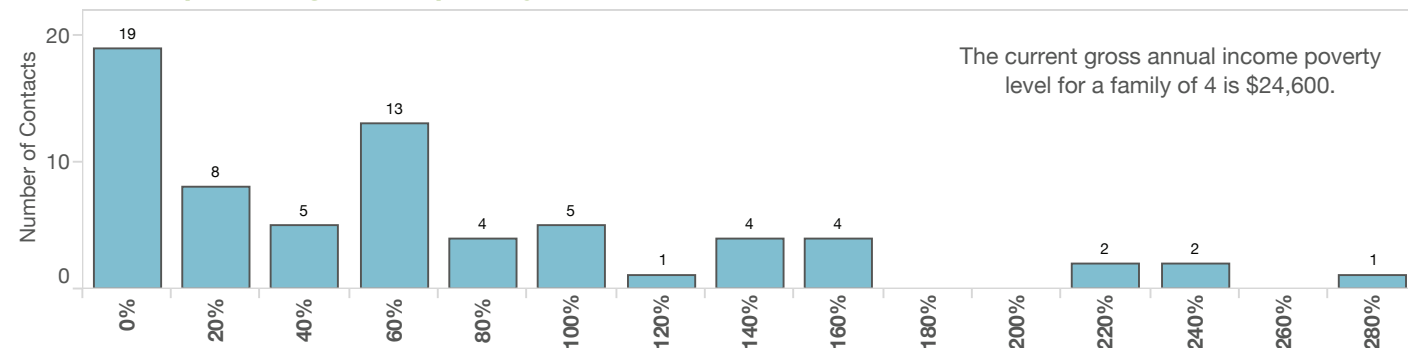
Age

90-94	1.02%
80-84	1.02%
70-74	1.02%
65-69	11.22%
60-64	10.20%
55-59	7.14%
50-54	10.20%
45-49	7.14%
40-44	9.18%
35-39	5.10%
30-34	13.27%
25-29	9.18%
20-24	9.18%
15-19	5.10%

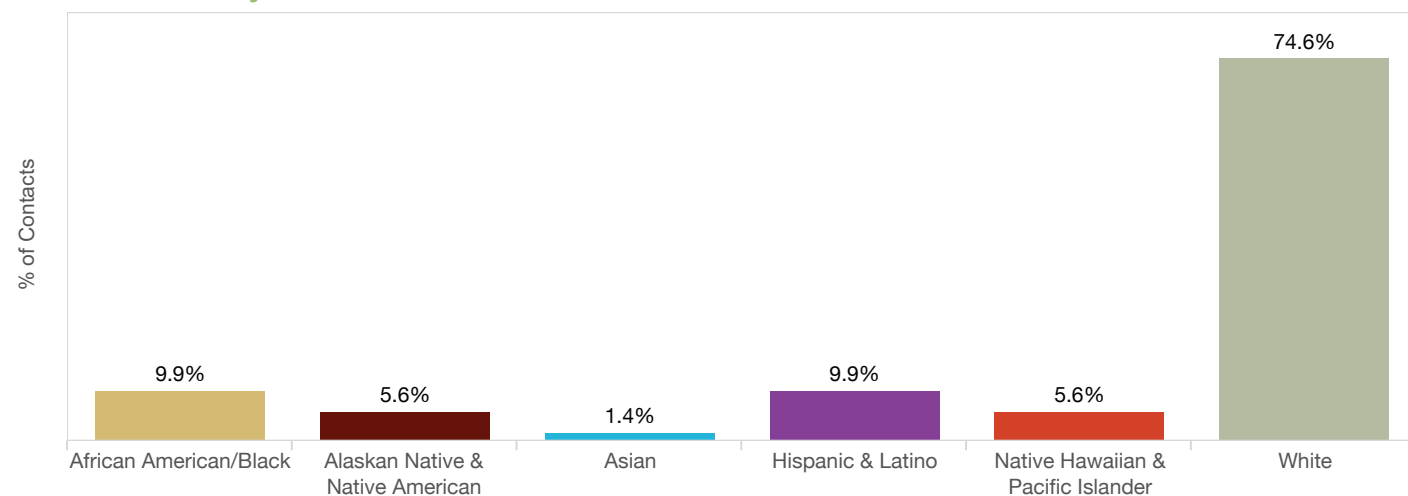
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

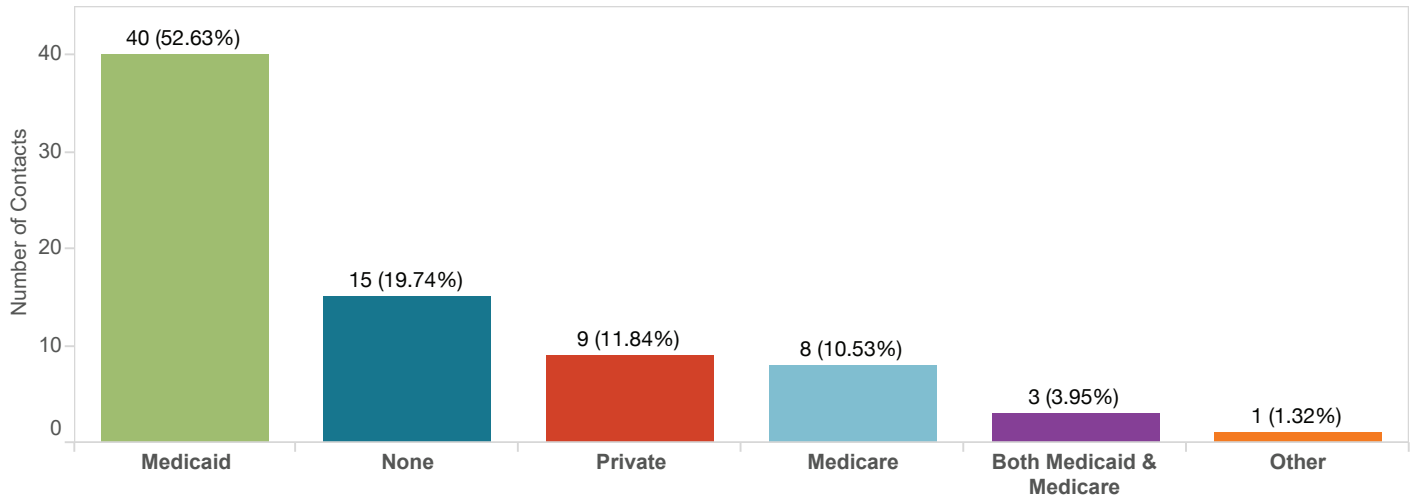


BENTON COUNTY

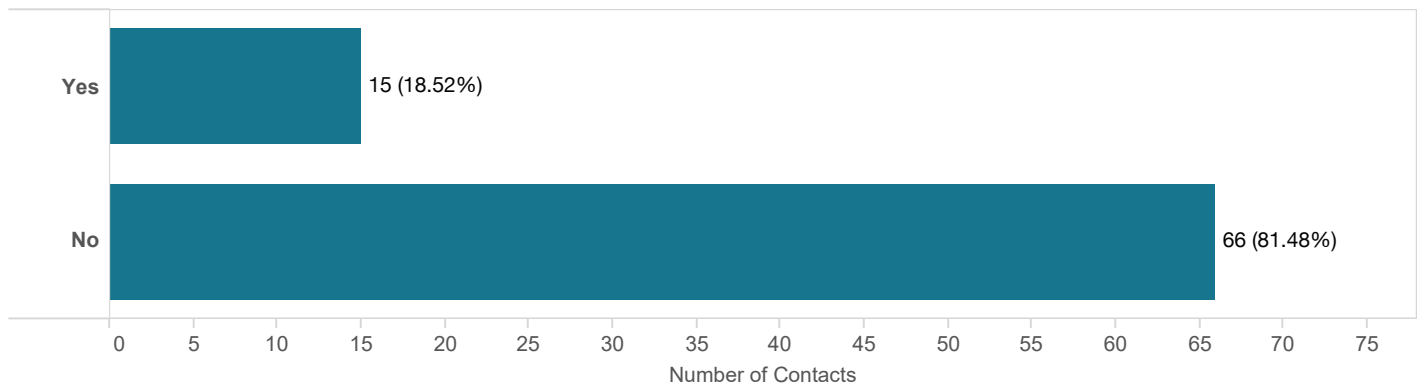
April 1, 2017 - June 30, 2017



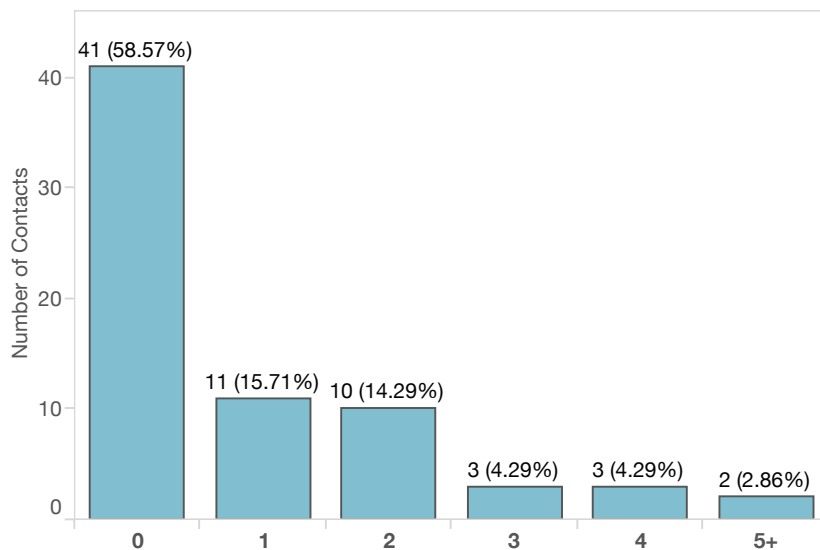
Health insurance status



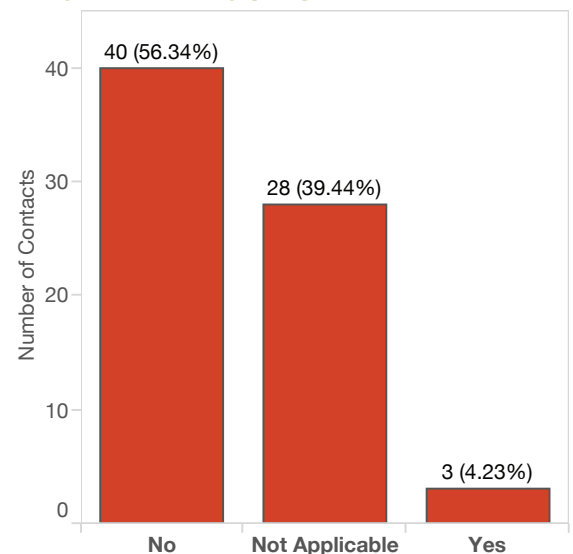
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

